

S/N	CRSCODE
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QUESTION

_____ refer to problems which are unexpected and which can lead to disaster if not
_____ involves a period of observation, careful inspection, fact-finding and developing a clear
_____ stage involves detecting and recognizing that there is a problem; identifying the nature of the
_____ promotes the generation of ideas, while at the same time avoiding the inhibitions many people
_____ Technique is used to combine expert opinions from different perspectives about an area
_____ was developed to ensure that every group participant has equal input in the decision-making
_____ refers to a unit of 2 or more people who interact and coordinate their work to accomplish a common
During the _____ stage, conflict is resolved, and team harmony and unity emerge
_____ is a standard of conduct that is shared by team members and guides their behavior
_____ occurs when people simply do not get along with one another and do not see eye to eye

OPTION A

Crisis Problems

Problem identification

Strategic analysis of the problem

Idea analysis

Delphi

Equal right

Group norms

Forming

Team norm

Misunderstanding

OPTION B

Unstructured problems

Problem analysis

Problem analysis

Brainstorming

Analytical

Group think

Team orientation

norming

Team adjustment

Lack of understanding

OPTION C

Unplanned problems
Structuring the Problem
Structuring the Problem
Brainwashing
Analysis
Nominal Group Technique (NGT)
Group orientation
storming
Team orientation
Personality clash

OPTION D

Strategic problems
Problem development stage
Identify and Define the Problem
Group dynamics
Economical
Group participation
Team
performing
Group performing
Fighting

ANSWER	TMANO3
A	TMANO3
C	TMANO3
D	TMANO3
B	TMANO3
A	TMANO3
C	TMANO3
D	TMANO3
B	TMANO3
A	TMANO3
C	TMANO3