

EXCELL FILE TEMPLATE
for
2019/1 TMA UPLOAD

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QUESTION
One of the basic differences between manufacturing and service operations arises from
Frederick Winslow Taylor believed that scientific management was based on _____
Production and operations management originated from _____
Which of the following is among the sequence of activities in a project? _____ -
The longest time sequence of activities is referred to as _____
Which of the following is a major type of process decision? _____
Needs assessment seeks to _____
Market segmentation can be done using which of the following factors? _____
What do you understand by "Positioning the production systematic" _____
Operations strategy can directly be influenced mostly by _____

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OPTION A	OPTION B	OPTION C
The design of product	Durability and tangibility	The demand for product
use of technology	delegation and activation	observation measures
ancient Japan	quest for production	ancient Egypt
production management	activities that must	operations management
path with the longest	path with the longest	time horizon
degree of vertical integration	planning	control
identify the needs and	ascertain customer	identify the needs of
demographic psychology	demographic biology	environmental geography
putting the production	selecting the type of	making sure the product
operational system in	overall production	product plan

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OPTION D	ANS	TMANO
The supply of products	B	TMA3
measurement economi	D	TMA3
quest for production an	B	TMA3
production and operati	B	TMA3
long run	A	TMA3
degree of horizontal int	A	TMA3
assess customer needs	C	TMA3
regional political and	D	TMA3
selecting qulity produc	B	TMA3
product characteristics	C	TMA3

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