

S/N	CRSCODE
1	BUS720
2	BUS720
3	BUS720
4	BUS720
5	BUS720
6	BUS720
7	BUS720
8	BUS720
9	BUS720
10	BUS720

QUESTION

Which of the following is not a communication process.

_____ are those that can minimize the opportunities for effective communication to occur.

_____ is the process by which we actively make sense of the world around us and respond to it, taking in information that is consistent with our frames of reference, and filtering out information that does not fit.

_____ involves studying the variations in a firm's employment levels over the last few years for example you can compute the number of employees at end of each of the last three years or more or the number of employees in different departments like, marketing, production, administration, operations, etc.

_____ another approach used by managers to forecast personnel needs is ratio analysis.

_____ shows graphically how two variables, such as a measure of business activity like sales, and a firm's staffing levels are related.

_____ is commonly referred to as a conversation with a purpose.

_____ can be defined as a systematic approach to the management of people, using performance goals, measurement, feedback and recognition, as a means of motivating them to realise their maximum potential.

_____ usually allows you as the rater to assess an employee's performance on a continuum. Because of its simplicity, it is a most frequently used method.

_____ occurs when a rater gives greater weight to recent events when appraising individuals.

OPTION A	OPTION B	OPTION C
Feedback	Receiver	Sender
Serial distortion	Socio-Psychological Barriers	Dissolution barriers
Perception	Serial distortion	Dissolution barriers
Ratio Analysis	Trend analysis	Scatter plot
Trend analysis	Scatter plot	Ratio Analysis
Scatter plot	Ratio Analysis	Trend analysis
Talking	Communication	Dialogue
Performance appraisal	Performance Management	Performance evaluation
Essay appraisal	Graphical rating scale	Critical incident appraisal
Central tendency	Halo effect	Recency effect

OPTION D	ANS	TMA3
Decoding	D	TMA3
Physical Barriers	C	TMA3
Physical Barriers	A	TMA3
All of the above	B	TMA3
All of the above	C	TMA3
All of the above	A	TMA3
Interview	D	TMA3
Performance measurement	B	TMA3
Comparative method	B	TMA3
Rater Bias	C	TMA3