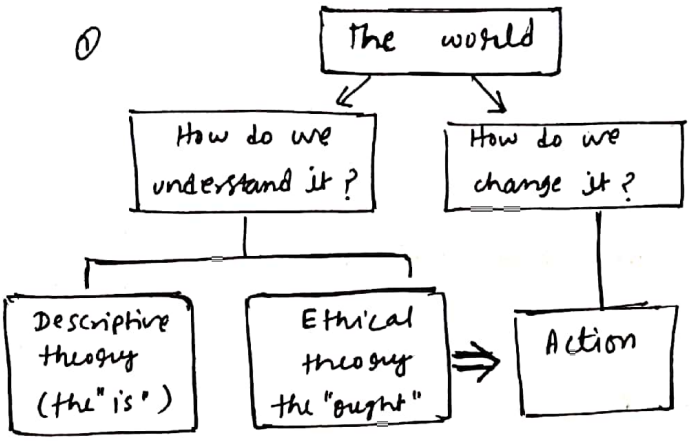
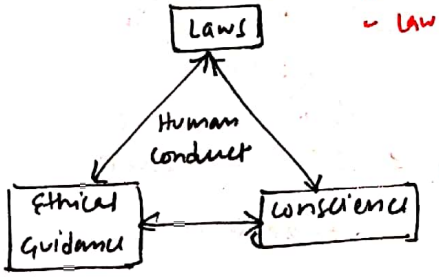
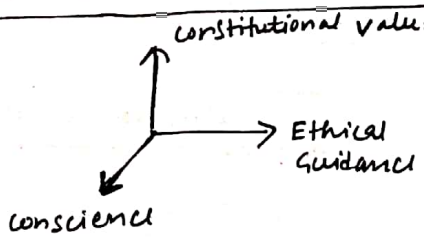
① 

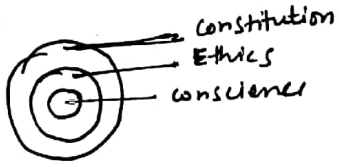

Q. how Ethics helps in understanding / betterment of world ?

② Rel" b/w Law & Ethics PYQ
- Law vs Ethics (2015)
- Law & Rebles (2020)



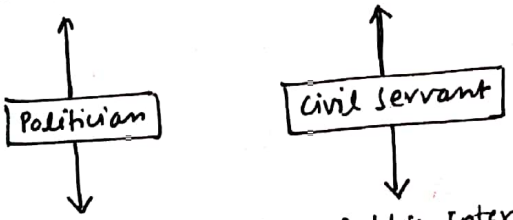

③ Same can be used to resolve Ethical dilemma / Crisis of conscience




Rel"ship among three

④
Public Interest = Public Interest ⇒ compatibility




Political Interest ≠ Public Interest ⇒ conflict

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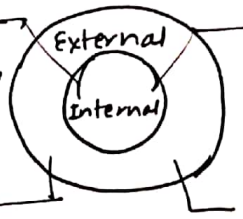
## ⑤ Governance culture / CS culture

**Traditional / Bureaucratic**

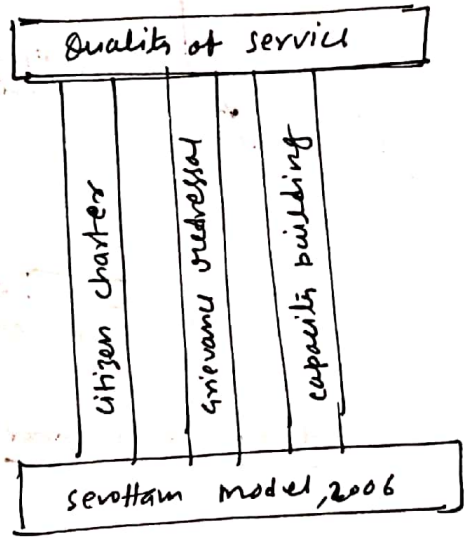
- formal
- Superior - subordinate
- Neutral
- Discompassionate

**modern / Democratic**

- Informal
- Democratic - team oriented
- Responsive
- citizen friendly



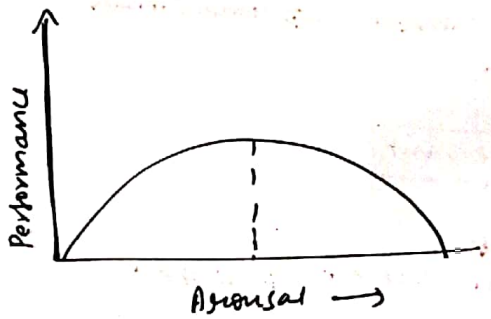

## ⑥ Public Service Delivery



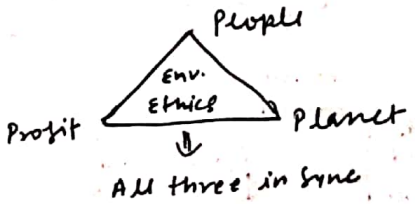

## ⑦ Emotional Intelligence

moderation of Emotion
- evokes empathy
  - eg. Azim Premji

Excess of Emotion - bad
- Loss of control
  - eg. Simone Biles couldn't perform in olympics due to anxiety




## ⑧ Environmental Ethics

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