ent306 tma1 List of Questions

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Q1 The method of research that gathers data about perceptions, feelings, opinions through interviews and questionnaires in their actual work setting is known as

- Case study
- Field survey
- Field experiment
- Laboratory experiment

Q2 An in depth study on a single organisation using a variety of data collection methods is known as

- Case study
- Field survey
- Field experiment
- Laboratory experiment

Q3 The use of theory to guide systematic, empirical research from which generalisations can be made to influence applications is known as

- Social science approach
- Scientific management approach
- Open systems approach
- Scientific method

Q4 The study of organisational behaviour includes

- Diplomacy, scientology, psychology
- Sociology, psychology, anthropology
- Socioeconomics, philosophy, anthropology
- Physiology, society, anthropology

Q5 The whole is greater than the sum of the parts and that the parts or subsystems are related_x000D_ to each other and to the whole are emphasised in

- Motivation theory
- Contingency theory
- Systems theory
- Administrative theory

Q6 The analysis of a manager as a social systems approach was proposed by

- Chester Barnard
- Elton Mayo
- Henri Fayol

- Max Weber

Q7 Who defined human motivation as "the study of ultimate human goals

- Weber
- Maslow
- Taylor
- Fayol

Q8 The unintentional biasing of research outcomes due to the possibility that simply paying attention to the experimental subjects causes their behaviour to change is known as the

- Mayo effect
- Cause and effect
- Hawthorne effect
- Law and effect

Q9 The Hawthorne experiments were conducted by

- Elton Mayo
- Max Weber
- Charles Handy
- Henri Fayol

Q10 Bureaucracy theory means

- the development of management functions and administrative principles
- a scientific study of work
- a shared responsibility of authority and delegation
- a hierarchy of command based on a rational-legal authority structure

Q11 Bureaucracy theory was proposed by

- Weber
- Fayol
- Taylor
- Handy

Q12 Division of work, authority and responsibility, unity of command were proposed as part of

- Weber
- Fayol
- Taylor
- Woodward

Q13 Ensuring that everything is carried out according to plan is part of the process of

- Planning
- Controlling
- Organising
- Co-ordinating

Q14 Studying the future and arranging the means for dealing with it is part of the process of

- Organising
- Commanding
- Controlling
- Planning

Q15 The first management principles were developed by

- Frederick Taylor
- Charles Handy
- Henri Fayol
- Victor Meldrew

Q16 The founder of scientific management was

- Frederick Taylor
- Henri Fayol
- Elton Mayo
- Chester Barnard

Q17 The observation of people at work that would reveal the one best way to do a task is known

- Scientific management
- Classical management
- Human relations management
- Creative management

Q18 "It all depends on the variables of a situation" best describes the

- Classical approach
- Human relations approach
- Systems approach
- Contingency approach

Q19 The main schools of management thought are:

- Classical, human resources, systems, contingency
- Classical, human resources, systems, contextual
- Classical, human relations, systems, contingency
- Creative, human relations, systems, contingency

Q20 The everyday tasks of management include:

- Planning and creativity
- Planning and leading
- Publicity and loss adjustment
- plotting and leading