Elite ENT Surgical Center

Date:- September 30,2025G.C

Job Vacancy: Quality Manager

Position Overview:

Elite ENT surgical Center is seeking a highly experienced and dedicated as Quality manager to collaborate our team. The ideal candidate will have Quality, one year and above years of experience in Health Services area.

Key Responsibilities:

– Develop, implement, and monitor quality assurance programs to ensure compliance with healthcare regulations and standards.

– Identify areas for improvement in clinical practices and patient care processes.

– Create and update policies and procedures related to quality management, patient safety, and clinical operations.

– Ensure that all staff are trained on these policies and procedures.

– Ensure that the ENT center complies with local, state, and federal regulations, as well as accreditation standards (e.g., from The Joint Commission or other relevant bodies).

– Prepare for and participate in regulatory inspections and audits.

– Collect, analyze, and report data related to patient outcomes, satisfaction, and operational processes.

– Use data to identify trends, evaluate performance, and support decision-making.

– Implement and monitor patient safety initiatives to reduce errors and adverse events.

– Conduct root cause analyses for incidents and develop corrective action plans.

– Provide training and support to staff on quality improvement initiatives and best practices in patient care.

– Foster a culture of quality and safety among all employees.

– Work closely with physicians, nurses, and other healthcare providers to promote best practices in patient care.

– Facilitate interdisciplinary meetings to discuss quality-related issues.

– Develop mechanisms for collecting and analyzing patient feedback.

– Use feedback to inform quality improvement efforts and enhance patient satisfaction.

– Establish key performance indicators (KPIs) to measure the effectiveness of quality initiatives.

– Regularly review performance metrics and adjust strategies as necessary.

▪ Serve as a leader in the organization’s quality improvement efforts.

▪ Participate in strategic planning to align quality goals with the overall mission of the ENT center.

Qualifications and skill :

- Demonstrating strong leadership and management skills.
- Commitment to patient-centered care, quality, and safety.
- Flexibility to work variable hours
- Proven track record of effectively leading and managing teams, promoting a culture of excellence and continuous improvement.
- Excellent communication, interpersonal, and conflict resolution skills.
- Demonstrated ability to collaborate and work effectively in a multidisciplinary team environment.

• **Education**: BSc and above in Public health/ Medical Degree with relevant work experience
• Original Degree/ Tempo/ credential of completion from known institution
• Renewed work license
• 1 Year and above work experience

Job Requirements:- Permanent (Full-time)

Workplace: Elite ENT Surgical Center

Salary: Competitive and Attractive, commensurate with qualifications and experience.

Applicants Needed: Female/Male

Total number needed- 1

Application Process:

Interested candidates who meet the above qualifications are encouraged to submit within 7 consecutive day a resume/CV, Document and cover letter to TELEGRAM USERNAME @HR_ENT_CENTER

Please include "Quality manager Applicant " in the subject line. OR IN PERSON AT ELITE ENT CENTER, HUMAN RESOURCE OFFICE AROUND HAYA HULET, BEHIND MEKLIT BUILDING

Deadline for Application: [September 30,2025G.C]