Announcements

Post-examination communique regarding the October/November 2026 examinations



Dear Unisa Student

Unisa is approaching the conclusion of the October/November 2026 examination period. Most students are now accustomed to online learning and assessments, with fewer experiencing challenges associated with examination readiness. Final marks will be released by **11 December 2026**.

Below is an outline of the pertinent information that brings to a conclusion the October/November 2026 examination period:

1. Result descriptions on students' academic records

The table below reflects the description of the results codes and the required actions:

Description	**Result description explained**
Pass	A student "passes" a module when they receive a final mark of 50% or higher.
Pass with distinction	A student "passes with distinction" when they obtain a final mark of 75% and above.
Failed	A student "fails" a module when they have received a final mark of less than 50% and are not eligible for further supplementary assessment opportunities. The student is required to re-register for the module.
Absent from examination	A student is deemed to be "absent from the examination" when the University did not receive the student's submission within the allowed submission period.

	If an undergraduate student is absent from their second examination opportunity, they must re-register. Postgraduate students are expected to re-register for the module. Unisa does not provide third examination opportunities.
Supplementary examination	A student obtains a "supplementary examination" outcome if • an undergraduate student failed or was absent from the first examination opportunity (see section 5 below). • a postgraduate student received a final mark of between 40% and 49%. Students who are granted a supplementary opportunity do not need to re-register for the module.
Results outstanding	A student receives a "results outstanding" outcome when the submission is received, but the submission mark is still in progress, and the final mark is outstanding. A student may start following up on their outstanding result(s) from 14 December 2026 by sending an e-mail enquiry to exams@unisa.ac.za using only the student number as the subject of the e-mail.
Not admitted to an examination	A student receives the result "not admitted to the examination" if they did not meet the module's examination admission criteria. A student is required to re-register for the module.
Disciplinary Pending	A student receives a "disciplinary pending" outcome if they are suspected of academic misconduct (see section 7 below). We recommend re-registration of the module while the disciplinary process is still pending. Re-registration of the module does not nullify the ongoing disciplinary proceedings. However, students are cautioned that a guilty outcome from the disciplinary proceedings will result in an automatic cancellation of the re-registered module. Enquiries relating to disciplinary processes may be sent to Examscriptdisciplinary@unisa.ac.za
Deferred - unreadable script	A student receives the result "deferred - unreadable script" when they provide an irrecoverably corrupt script in their first examination opportunity.

	Students are provided a second examination opportunity in the next examination sitting. *Please note that this does not apply to Postgraduate students, as 0% is allocated for an unreadable script. The supplementary subminimum for Postgraduate modules is 40%. No deferment will be granted, and students are required to re-register.* Enquiries relating to unreadable scripts may be sent to exams@unisa.ac.za
Cancelled - unreadable script	A student receives a “cancelled - unreadable script" outcome when they provide an irrecoverably corrupt script in their second examination opportunity. No further opportunities are granted to students after their second opportunity. Such students are requested to re-register for the applicable module(s). Enquiries relating to unreadable scripts can be sent to exams@unisa.ac.za
Deferred - script has password	A student receives a "deferred – script has password" outcome when a student provides a password-protected script at their first examination opportunity. Students are provided a second opportunity to take an exam in the next exam sitting. *Please note that this is not applicable to Postgraduate students, as 0% is allocated to a password-protected script. The supplementary subminimum for Postgraduate modules is 40%. No deferment will be granted, and students are required to re-register.* Enquiries relating to password-protected scripts may be sent to exams@unisa.ac.za
Cancelled - script has password	A student receives a "cancelled - script has password" outcome when they provide a password-protected script during their second examination opportunity. No further opportunities are granted to students after their second opportunity. Such students are requested to re-register for the applicable module(s). Enquiries relating to password-protected scripts may be sent to exams@unisa.ac.za

Deferred - proctoring non-compliance	A student receives a "Deferred - proctoring non-compliance" outcome when he or she has been identified to have been out of the Invigilator App for a cumulative period of 10 minutes or when the student did not utilise the prescribed proctoring tool (Invigilator App, Moodle Proctoring, or IRIS Proctoring) in their first examination opportunity (see section 6). The outcome also applies when the camera malfunctioned or when the student was off camera, resulting in no proctoring tool recordings or an assessment of the proctoring recordings. Students found to be non-compliant with the proctoring provisions will be provided a second examination opportunity in the next examination sitting. Postgraduate students who would have received a failed result will not be granted a deferment and are required to re-register. Students aggrieved by the university's decision may appeal by **31 January 2027** using this link: Non Compliance with the Proctoring tools during the Oct/Nov 2026 Exam period
Cancelled - Proctoring non-compliance	A student receives a result of "Cancelled – non-compliance with proctoring" when he or she has been identified to have been out of the Invigilator App for a cumulative period of 10 minutes or when the student did not utilise the prescribed proctoring tool (Invigilator App, Moodle Proctoring, or IRIS Proctoring) in their first examination opportunity (see section 6). No further opportunities are granted to students after their second opportunity. Such students are requested to re-register for the applicable module(s). Students aggrieved by the university's decision may appeal by **31 January 2027** using this link: Non Compliance with the Proctoring tools during the Oct/Nov 2026 Exam period

2. October/November 2026 examinations

The October/November 2026 examination period catered for modules with the original October/November 2026 schedule and for students writing their second examination opportunity. Students who were unsuccessful in their second examination opportunities are advised to reregister for their modules. Unisa does not grant students third examination opportunities to rewrite their examinations.

3. Students who submitted their examination answer scripts on the Invigilator App and not the official examination platforms and synchronisation processes

Students were instructed to submit their exam answer scripts through the official my Exams platform. We have noted that some students did not submit their answer scripts via my Exams, but rather via the Invigilator App. The university must accommodate these students by processing their marks through alternative processes, except for Turnitin enabled modules, see section 6.3.

4. Students who submitted incorrect scripts on the official platform and correct scripts on an alternative platform

Unisa prioritises scripts for marking received on my Exams and/or my Modules platforms. Unisa relies on an automated synchronisation system that elects scripts to be marked according to its prioritisation rules. The university only marks one submission received from a student. Accordingly, Unisa awards 0% to incorrect submissions made via the official platform regardless of correct submissions made on alternative platforms. Due to the automation process, the correct script on an alternative platform is not identified for marking. We urge students to be careful and ensure that correct submissions are made in all instances.

5. Aegrotat applications

Aegrotat applications are only allowed for postgraduate students who missed their first opportunity to write their online examinations. Postgraduate students who were adversely affected by loadshedding and/or network challenges during their examinations or who experienced the death of loved ones or illness during the examinations are requested to apply online for an aegrotat within 10 days of their scheduled examination sitting. Aegrotat applications are not considered after the release of marks. Aegrotat applications will not be processed for postgraduate students who missed their second examination opportunity. Students are advised to visit the Aegrotat and Special Exams web page for the application process. The institution no longer processes aegrotat applications submitted by e-mail.

Undergraduate students may not apply for an aegrotat. Undergraduate students are entitled to use two consecutive examination opportunities per module to take their examinations. The second examination opportunity accommodates missed or failed examinations in the first examination opportunity. Undergraduate students who apply for an aegrotat will automatically receive a system error.

Unisa does not grant third aegrotat opportunities to students to write their missed examinations. In such cases, students are required to reregister for the module.

Please note: Modules with portfolio (evidence-based) assessment, continuous assessment, practical assessment or experiential assessment and those modules which require research reports are not granted an aegrotat or second examination opportunities.

Students are advised to send all examination-related enquiries to exams@unisa.ac.za

6. Proctoring tools

6.1 Non-use of the proctoring (invigilation) tools

Unisa uses three proctoring tools for its examinations. Students were forewarned that non-use of the proctoring tools would result in their marks being withheld. This includes students who failed to upload their proctoring results within the prescribed period per the online examination rules. Such students would have received an "Absent-supplementary", "Deferred - proctoring non-compliance", "Exam script rejected" or "Cancelled - proctoring non-compliance" outcome as their final result.

A student who did not use any of the required proctoring tools when writing a module's exam or fails to upload their proctoring results within the prescribed period in the first examination opportunity will be granted another examination opportunity in the next module examination. *Please note that Postgraduate students who would have received a failed result leaving aside the proctoring transgression, will not be granted a deferment and are required to re-register.*

A student who did not use the prescribed proctoring tools when writing a module's exam or fails to upload their proctoring results within the prescribed period in the second examination opportunity will have to re-register for the relevant module.

Further violations in this regard will result in formal disciplinary proceedings. A student who feels aggrieved by their outcome after non-use of the proctoring tool may appeal the university's decision by completing this form by **31 January 2027**: Non Compliance with the Proctoring tools during the Oct/Nov 2026 Exam period

Their marks will be released should they be successful. Students have until **31 January 2027** to submit their appeal on the Microsoft form.

The CSET and CTA students are requested to refer to their college communication regarding its application of non-use decisions (rules).

6.2 Students who exited the Invigilator App for a period of more than 10 minutes

The Unisa's online examination rules stipulate that students who spend a cumulative total of more than 10 minutes outside the Invigilator app (by exiting or minimising the Invigilator App) ("out of app") will be deemed to have transgressed Unisa's examination rules, and their marks will be withheld.

Students were forewarned that they must switch off their mobile data after activating the Invigilator QR code for invigilation. In cases where students did not turn off their mobile data, their background applications may have resulted in the Invigilator App flagging them as out of the App. It is also important to note that the university does not consider the student's inability to submit an answer script on the Invigilator App in making its determination of whether the student was out of app. In such cases, students were informed that the Invigilator App provides students 10 minutes to submit their scripts on the Invigilator App after the duration of the examination has lapsed. Once the 10 minutes lapsed, the Invigilator App presented itself as non-responsive or "hanging".

Therefore, while the university has successfully received the students' answer scripts, students would have received an "Absent-supplementary", "Deferred - proctoring non-compliance", "Exam script rejected" or "Cancelled - proctoring non-compliance" outcome as their final result (see section 1) due to the non-compliance with the proctoring tools provisions as stipulated in the online examination rules. Student marks in such cases are withheld.

A student who was out of app in the first examination opportunity for more than 10 minutes will have their marks withheld and are eligible to rewrite during their next module examination sitting. *Please note that Postgraduate students who would have received a failed result leaving aside the proctoring transgression, will not be granted a deferment and are required to re-register.* A student who was out of app in the second examination opportunity will have their marks withheld and will have to re-register for the module(s). Students aggrieved by the university's decision may appeal using the Non Compliance with Proctoring tool appeal form. Non Compliance with the Proctoring tools during the Oct/Nov 2026 Exam period

The university continues to emphasise that students must familiarise themselves with the examination rules and complete mock examinations prior to sitting for their examinations.

6.3 Turnitin

Selected modules elected to use Turnitin in securing academic integrity. The online examination rules stipulate that students failing to provide typed responses for modules who elected to use the Turnitin software will have their submission discarded. These

submissions were awarded a 0%. Students may appeal the outcome of the result by using the Non Compliance with Proctoring tool appeal form. Non Compliance with the Proctoring tools during the Oct/Nov 2026 Exam period

7. Academic misconduct

We continue to maintain our zero-tolerance stance against cheating and plagiarism during online examinations. In the current year, the institution introduced the compulsory Academic Integrity course to be completed by all students registered for undergraduate and postgraduate (NQF 5 to NQF 8) to strengthen its measures against acts of academic misconduct. We are pleased that most students completed the course and understand the principles of discipline, fairness, honesty and commitment that are vital for their success.

Students who have been identified through the proctoring tools or other evidence to have transgressed the examination rules have been referred to the Student Disciplinary Office. However, we advise that students disciplinary processes do take a long time to finalise due to the comprehensive process of gathering evidence, and adherence to strict protocols in accordance with the disciplinary policy and legal provisions, ensuring well-informed decisions are taken on the appropriate penalties for students who have been found guilty of misconduct. Such penalties for misconduct have ranged from students being awarded a 0% final mark, to three-to-five-year suspensions and expulsions from the university. Unisa has a 98% conviction rate for students identified for disciplinary proceedings and continues to urge students not to engage in academically dishonest behaviours.

The consequences of academic misconduct are quite severe, as students are not only suspended from continuing their studies at Unisa but also at other South African universities. We urge students to refrain from dishonest academic behaviours during their assessments. Those students who receive communication from the Disciplinary Office should await further communication from the Disciplinary Office on the type of sanction they have received. Enquiries relating to disciplinary processes may be sent to Examscriptdisciplinary@unisa.ac.za

8. Corrupted and password-protected scripts

Students who submitted irrecoverably corrupted scripts will be granted an additional opportunity to write in the next module examination. This concession will only apply to students writing in their first-time examination opportunity (see section 5 above). No further opportunities are granted to students after their second opportunity. Such students are requested to re-register for the applicable module(s).

Students with unresolved password-protected scripts are requested to re-register for the applicable module(s).

Students may send their e-mails to exams@unisa.ac.za for queries regarding irrecoverable corrupted scripts and password-protected scripts.

9. FI Concessions

Students are reminded that the final-year concession ("FI-concessions") only applies to students who have less than 24 credits outstanding to complete their qualification. Students must have also written and failed the examination in the one/two outstanding module(s) during the last examination session. Furthermore, students should have attained at least a 30% examination mark for the outstanding module(s). The FI concessions are granted as second examination opportunities. Students who have exhausted two examination opportunities (via supplementary or aegrotat) will not be identified for an FI concession and are required to re-register for their outstanding modules. We anticipate finalisation of the FI concession process by **10 April 2027**.

10. October/November 2026 mark release

The university has commenced the staggered release of the October/November 2026 examination results. We anticipate that most marks will be released by 11 December 2026. Module lecturers will not be able to assist in final mark-related queries. Please address all assessment-related enquiries to exams@unisa.ac.za for a quicker response.

Students may apply to purchase a copy of their examination scripts or to have their scripts remarked by 30 January 2026. The online remark application form is available on myUnisa. Log into myUnisa and navigate to the Examination Results tool in the administrative section. Applications for remarks can also be sent to remark@unisa.ac.za Students may purchase their scripts by sending an e-mail to purchasescript@unisa.ac.za Your student number must appear in the subject heading. Please note that the remarking or the purchasing of a script is not possible where the script is flagged for a disciplinary offence or proctoring tool non-compliance infringements (see section 6).

Unisa only attends to enquiries received from students' myLife e-mail addresses. Communication received from personal e-mail addresses will not be responded to in line with the requirements of the Protection of Personal Information Act 4 of 2013.

We congratulate those who have completed their qualifications in this examination season and wish our returning students a prosperous 2027 academic year.

Kind regards
University Registrar