LADY-B ACADEMY

MOTTO: YOUR SUCCESS IS OUR DESIRE

FOR YOUR TMA SUBMISSION 30/30

WHATSAPP: 08037379105

Biolammercy@gmail.com

PCR114 INTRODUCTION TO CONFLICT RESOLUTION PROCESSES II

_____ transformation is concerned primarily with changing the attitudes and perceptions of the parties to one another.

Conflict

_____ is concerned primarily with changing the attitudes and perceptions of the parties to one another.

Conflict transformation

Conflict _____ is concerned primarily with changing the attitudes and perceptions of the parties to one another.

Transformation

According to_____ , empathy corresponds to some attempt to acknowledge the feelings and needs of respective parties in a conflict without evaluation or judgment.

Marshall Rosenberg

According to Marshall Rosenberg, _____ corresponds to some attempt to acknowledge the feelings and needs of respective parties in a conflict without evaluation or judgment.

Empathy

_____ is viewed rightly as a powerful tool for dealing with the perceptions and feelings that fuel conflict.

Empathy

Empathy createsan interactive process between parties that encourages individual catharsis thereby releasing powerful negative emotions and perceptions that give rise to _____conflict behavior

Destructive

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

08037379105

_____ allows individuals to make a connection at the levels of feelings and needs thereby embracing each other's humanity.
Empathy

When our mental frame is conditioned in this manner, three things are possible

- The inevitability of the violence
- The intransigence of the parties to the dispute
- The intractability of the issues

Conflict as a phenomenon does not have one generally acceptable definition. **True**

Fink, defines _____ as any situation or process in which two or more social entities are linked by at least one form of antagonistic psychological relation or at least one form of antagonistic interaction
Conflict

Lewis Coser defines _____ as s struggle over values and claims to secure status, power and resources, a struggle in which the aims of opponents are to neutralize, injure or eliminate rivals
Conflict

The following are the causes of conflict

- Communication failure
- Value differences
- Methodological differences
- Lack of cooperation
- Differences regarding responsibility
- Non-compliance with rules
- Personality conflict
- Goal differences
- Substandard performance
- Differences regarding authority
- Competition over resources

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

_____ contribute to conflict in the sense that we are different human beings.

Personality types

_____ occur because of the presence of strong negative misperceptions or stereotypes, poor communication or miscommunication, repetitive negative behaviors.

Relationship conflicts

_____ occur when people lack information necessary to make wise decisions, are misinformed, disagree on which data is relevant, interpret information differently, or have competing assessment procedures.

Data conflicts

Data conflicts occur _____

When people lack information necessary to make wise decisions, are misinformed, disagree on which data is relevant, interpret information differently, or have competing assessment procedures

_____ are caused by competition over perceived incompatible norms.

Interest conflicts

Conflicts of interest result_____

When one or more of the parties believe that in order to satisfy his or her needs, the needs and interests of an opponent must be sacrificed

_____ conflicts are caused by forces external to the people in dispute.

Structural

_____ conflicts are caused by perceived or actual incompatible belief system.

Value

_____ are beliefs that people use to give meaning to their lives.

Values

_____ refers to those misunderstandings in which we perceive that there is a conflict when there is none.

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

Pseudo conflict

_____ conflict Occurs when we are emotionally interested in a decision.
Ego

Disagreements are not an indication that the relationship is in trouble. **True**

_____ conflict is a difference of opinion that both parties recognize, acknowledge and accept.
Simple

_____ lies in agreeing in an agreeable manner.
Solution

_____ means trying to change another's point of view, way of thinking, feelings or ideas.
Persuading

_____ is the use of physical or emotional force, authority or pressure to oblige or constrain someone to act in a desired way.
Compelling

_____ is a process of co-labouring with others to resolve difficulties that are being experienced.
Collaborating

Collaborating is also called _____
Joint or mutual problem solving

_____ is a process where both sides try to get as much as they can, realising there must be give and take.
Negotiating

Negotiating is also called _____
Bargaining

_____ involves collaborating with lower expectations.

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

Negotiating

_____ involves strengthening, encouraging or empowering one party so they can handle their difficulties.
Supporting

There are _____dimensions to handling conflict
Two

There are two dimensions to handling conflict_____ and management.
Prevention

There are two dimensions to handling conflict: prevention and_____.
Management

There are two dimensions to handling conflict:_____.
Prevention and management

The conflict resolution process is a _____event.
Painstaking

The guidelines for reconciling differences are:

- Take the initiative and go to the person who has wronged you
- Take witnesses
- Tell it to the organization you belong to

Conflict resolution will involve the youth leader in _____ and mediation.
Negotiation

Conflict resolution will involve the youth leader in negotiation and_____.
Mediation

_____ is often described as a security dilemma
Escalation of violence

Escalation of violence is often described as a_____, the situation that occurs when both sides attempt to pre-empt aggression by the other.
Security dilemma

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

08037379105

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

The situation that occurs when both sides attempt to pre-empt aggression by the other is referred to as_____
Security dilemma

_____ defines nine stages of conflict escalation to describe the dynamics of escalation.
Friedrich Glasl

Friedrich Glasl defines _____ stages of conflict escalation to describe the dynamics of escalation.
Nine

A _____ is something which causes a conflict to get more intense, more quickly.
Conflict escalator

A conflict _____ is something which causes a conflict to get more intense, more quickly.
Escalator

Druckman offers _____ suggestions for making research relevant to practitioners
Three

_____ engage in a wide array of roles, functions and behaviors.
Mediators

Mediators engage in a wide array of roles, _____and behaviors.
Functions

Mediators engage in a wide array of_____, functions and behaviors.
Roles

Mediators engage in a wide array of roles, functions and_____.
Behaviors

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

_____ strategies include contacting the parties, transmitting messages, building trust and rapport, clarifying and supplying missing information.
Communication

_____ strategies include arranging the mediation setting and protocols, shaping the agenda, controlling timing and maintaining parties' focus, suggesting concessions, options and settlement proposals.
Formulation

_____ strategies include keeping the parties in negotiation, changing their expectations, pressing them to be flexible, filtering information, adding incentives or threatening punishment, and threatening to withdraw.
Manipulative

_____ identifies three factors that contribute to effective mediation.
Bercovitch

Bercovitch identifies _____ factors that contribute to effective mediation.
Three

_____ are subject to the compulsory jurisdiction of their country's courts.
Citizens

_____ takes the form of either arbitration by an ad hoc tribunal, or judicial settlement by an international court.
International adjudication

_____ are convened by the agreement of the parties to address a specific dispute.
Arbitral tribunals

ICJ means_____
International Court of Justice

The main advantage of arbitration as opposed to the courts is that_____
It gives parties the most control

The ICJ was established in _____ by the UN Charter.

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

1945

The ICJ was established in 1945 by the_____.
UN Charter

_____ suggests six ways to encourage use of international adjudication.
Bilder

Bilder suggests _____ ways to encourage use of international adjudication.
Six

ICR means_____
Interactive Conflict Resolution

Social psychology offers _____theses about the nature of international conflicts
Four

The two types of social-psychological processes contribute to conflict escalation: _____ and perceptual.
Normative

The two types of social-psychological processes contribute to conflict escalation: normative and_____.
Perceptual

_____ processes involve social factors that encourage conflict behavior.
Normative

Normative factors affect negotiation processes.
True

_____ refer to cognitive process for interpreting conflict related information.
Perceptual processes

Who noted that the social-psychological approach cannot give a sufficient, comprehensive theory of international conflict?
Kelman

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

_____ involves problem-solving discussions between unofficial representatives of groups or states engaged in violent protracted conflict **Interactive conflict resolution**

_____, a Quaker conciliator, has developed a peacemaking framework that emphasizes the importance of a balance of power between conflicting parties.
Adam Curle

_____ tend to focus on building relationships and community.
Religious peacemakers

_____ is a Mennonite conciliator who focuses on transforming violent destructive conflict into constructive, peaceful relationships.
Lederach

The Evangelische Kriche church played an activist role in the East Germany's nonviolent revolution of_____.
1990

Church leaders successfully mediated a peace agreement in Sudan in_____.
1972

A scholar who matches the stages of conflict with third party intervention is_____
Donald Rothchild

Who suggests that conflicts move through a dynamic process of five phases in order of levels of conflict activity in an adversary relationship?
Donald Rothchild

According to _____ in Anger Management anger invades our natural peacefulness, an unsettling visitor.
Susan Kramer

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

According to Susan Kramer in _____ anger invades our natural peacefulness, an unsettling visitor.
Anger Management

_____ is an emotional state that varies in intensity from mild irritation to intense fury and rage
Anger

Anger can be caused by both external and internal events.
True

The goal of anger management is_____
To reduce both your emotional feelings and the physiological arousal that anger causes

_____ is probably the most poorly handled emotion in our society.
Anger

_____ your angry feelings means to avoid the person for whom anger is directed, sidestepping the issue, keeping the anger inside, instead of being direct with a person.
Sandbagging

Agitated feelings are good clues to unexpressed anger.
True

_____ is the successful control of the thoughts and actions of another without his or her consent.
Mind control

_____ is often used loosely to refer to being persuaded by propaganda.
Brainwashing

_____ is a technique which helps parties systematically determine the scope of a conflict.
Conflict mapping

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

Conflict _____ is a technique which helps parties systematically determine the scope of a conflict.
Mapping

_____ states that as conflict emerges, it produces considerable confusion.
Paul Wehr

Conflict does not emerge in a vacuum.
True

_____ in a conflict differ in the directness of their involvement and the importance of its outcome for them.
Parties

_____ parties are those who oppose one another, are using fighting behavior, and have a direct stake in the outcome of the conflict.
Primary

_____ parties have an indirect stake in the outcome.
Secondary

_____ parties are actors such as mediators and peacekeeping forces which might intervene to facilitate resolution.
Third

_____ are the more or less acknowledged objectives of parties in a conflict.
Goals

The _____ process leads to a spirit of cooperation, coordination and commonly understood procedures and mores.
Group

_____ are particularly good at combining talents and providing innovative solutions to possible unfamiliar
problems **Groups**

A _____ can be seen as a self- managing unit.
Group

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

_____ is the stage when the group first comes together.
Forming

There are two main sets of skills which a group must acquire:

- Managerial Skills
- Interpersonal Skills

The two basic foci should be the _____
Group and task

_____ is the responsibility of both the speaker and the listener.
Communication

Communication is the responsibility of both the _____ and the listener.
Speaker

Communication is the responsibility of both the speaker and the_____.
Listener

Communication is the responsibility of both the speaker and the listener.
True

_____ decisions are those in which all involved are willing to support the decision.
Consensus

_____ decisions are those made by a sub-group of the team, given authority by the team to make the decision.
Minority

_____ decisions are made by a designated internal or external subject matter expert who has been given the authority to make the decision.
Expert

The key to successful decision-making as a team is_____
Transparency

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

_____ in decision-making abilities comes from having made successful decisions in the past.
Confidence

_____ are decisions in which the team leader makes decisions without consulting the team.
Authority without discussion

_____ develops on the basis of evaluative regarding.
Attitude

_____ can be changed through persuasion.
Attitudes

Attitudes can be changed through_____.
Persuasion

Attitudes can be changed through persuasion.
True

_____ is the process of source attempting to change the attitude of a target.
Persuasion

A message can appeal to an individual's cognitive evaluation to help change an_____.
Attitude

In _____ models, a category is represented with memories of specific exemplars that is specific people or objects we have encountered. **Exemplar**

_____ models represent categories with prototypes, or single centralized categories representations.
Prototype

In _____ view, categorization is achieved through the application of rules which specify properties that are individually necessary and jointly sufficient for category membership.

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

Classical

_____can be defined a shared belief that you have on each other to achieve a common purpose.
Trust

_____ is the composite of skills and attributes through which a party is able to influence outcomes in a specific situation.
Ability

_____ is the extent to which the trustee perceives that the trustor intends to perform in ways that serve the trustor's good in a particular situation.
Benevolence

The term _____ is applied in the study to denote communities whose main mode of production is the herding of livestock on extensive bases or in combination with some form of agricultural activities.
Pastoralism

The terms _____ are used interchangeably in the study to refer to armed attacks by one group on another for the purpose of stealing livestock and not necessarily for territorial expansion
Rustling or raid

The term _____ is used to denote a dispute into which the threat of physical coercion (violence) has been
introduced **Conflict**

The phrase _____ refers to the termination of a conflict or dispute through the elimination of the underlying bases or causes of the conflict
Conflict resolution

_____ argues that in traditional cultures, there exist pathways in the ethnic wisdom for managing conflicts.
Augsburger (1992)

_____ viewed conflict as a communal concern.
Indigenous cultures

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30

WHATSAPP 08037379105

08037379105

Indigenous cultures viewed conflict as a _____concern.
Communal

Kenya has a proverb stating _____
Kinship is strengthened through friendship

_____ means reconciliation among the Acholi.
Mato-Oput

The _____ are known for cattle rustling.
Karamojong

The Karamojong are known for_____.
Cattle rustling

In Western Uganda grass is referred to as _____
Orucwamba

_____ is an informal, voluntary and confidential process in which a trained professional dispute resolver (the mediator) facilitates understanding, communication and negotiation between disputing parties and assists those parties in reaching their own mutually acceptable resolution to their dispute.
Mediation

_____ is a process modeled on settlement conferences held by judges.
Evaluative mediation

_____ are concerned with the legal rights of the parties rather than needs and interests, and evaluate based on legal concepts of fairness.
Evaluative mediators

Evaluative _____ are concerned with the legal rights of the parties rather than needs and interests, and evaluate based on legal concepts of fairness. **Mediators**

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

_____ is a method of conflict resolution, which uses a negotiation process between two or more parties to arrive at a mutually agreed-to, legally enforceable contract.
Mediation

Mediation derives from a _____ model of conflict resolution.
Win-win

Mediation provides _____ layers of confidentiality.
Two

The _____ is to be an expert facilitator, negotiator and listener.
Mediator's job

The _____ helps the parties overcome their communication impasse and uncover solutions that meet their underlying needs and concerns. **Mediator**

_____ is a process in which a neutral third party called a mediator acts to encourage and facilitate the resolution of a dispute between two or more parties.
Mediation

In_____, decision-making authority rests with the parties.
Mediation

In mediation, decision-making authority rests with the_____.
Parties

_____ involves adjustments and modifications with regard to the territories, values, goals, and/or policies of the involved parties.
Compromise

ILO means_____
International Labour Organisation

_____is an important component in conflict resolution in societies imbibed with norms and values

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

Culture

_____systems are, to a large extent, products of climatic and environmental factors

Pastoral

In pre-colonial times, pastoral societies tended to use _____as a panacea to manage conflict

Migrations

Real _____ policies mean that managers are available for discussions, for hearing ideas and complaints

Open door

_____can lead to separation, hostility, civil strife, terrorism and war

Conflict

_____is a behavioural process, not a game; in a good negotiation, everybody wins something.

Negotiation

The Evolution of Conflict_____, gives an in depth account of the evolution of conflict resolution as a field of study.

Transmutation

_____conflict behaviour, on the other hand, would perpetuate itself and could result in destructive behaviour

Competitive

_____positional bargaining, yielded too much in a negotiation to the stronger party and similarly led to an undesirable outcome

Soft

_____transformation is concerned primarily with changing the attitudes and perceptions of the parties to one another

Conflict

_____enemy images are a serious obstacle to conflict management, routinization, reduction, or resolution

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

Embedded

_____ model focuses on the antagonistic perceptions and feelings fuelled by frustrated needs of the conflicting parties.
Transformative-based

Traditionally, _____were excluded from political decision making among the pastoral communities in Nigeria
Women

Relationship conflicts occur because of the presence of strong negative _____
Misperceptions

The _____ job is to move the parties off their initial positions toward settlement of disputes.
mediator's

_____refers to those misunderstandings in which we perceive that there is a conflict when there is none
Pseudo

_____ is the use of physical or emotional force, authority or pressure to oblige or constrain someone to act in a desired
way **Compelling**

_____ is a process of co-labouring with others to resolve difficulties that are being experienced
Collaborating

The conflict resolution process is a _____event
Painstaking

_____may focus on training in conflict resolution, democracy, or living with diversity
Education

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

_____are defined as a mental predisposition to act that is expressed by evaluating a particular entity with some degree of favour or disfavour
Attitudes

_____grabs hold when we give up control of our mind
Frustration

_____is "an emotional state that varies in intensity from mild irritation to intense fury and rage
Anger

_____is the process of source attempting to change the attitude of a target group in conflicting environment
Persuasion

_____communication influences decision making
Persuasive

Post Traumatic Stress Syndrome can lead to a wide range of _____problems
Health

_____is similar to the ``boomerang belief,'' that what you throw out to others will come back to you eventually in life
Faith in fairness

_____goals and interests incompatibility is perhaps the most basic cause of social conflict.
Perceived

_____differences and particularly language are sources of separateness and difference in a conflicting society.
Cultural

_____is the stage the sub-groups begin to recognize the merits of working together and the infighting subsides.
Norming

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

In a trust walk, the "_____" person does not determine the route of the walk
Blinded

In a trust walk, the _____person must give clear, precise verbal instructions and must not hold on to or grab the "blinded" person
Sighted

_____building does not always have to be initiated from above or from the high and mighty
Peace

The term "_____" is applied in the study to denote communities whose main mode of production is the herding of livestock
Pastoralism

The terms "_____" or "raid" are used interchangeably in the study to refer to armed attacks by one group on another for the purpose of stealing livestock
Rustling

The term "_____" is used to denote "a dispute into which the threat of physical coercion (violence) has been introduced **Conflict**

According to Markakis, ethnicity is to some extent a factor in conflicts in the _____
Borderlands

_____approaches of conflict resolution are an important component of the cultural heritage of African societies.
Traditional

Loss of _____could lead to raids, which was one of the options of replenishing depleted herds
Cattle

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

Among the_____, ties of kinship, marriage and friendship as well as cattle loans often bind neighbours
Pastoralists

_____is a traditional mechanism of conflict resolution amongst the Banyarwanda of Uganda
Agacaca

_____mediators want to ensure that parties come to agreements based on information and understanding.
Facilitative

Mediation usually proves less costly and time-consuming than litigation.
True or False
True

_____resolution by reconciliation is generally the method most appropriate in community development programs.
Procedural

_____involves adjustments and modifications with regard to the territories, values, goals, and/or policies of the involved
parties **Compromise**

_____ involves compromise or capitulation.
Resolution

_____mediation is a process modelled on settlement conferences held by judges by pointing out the weaknesses of their
cases **Evaluative**

_____ estimates that bullying at work to be four times more common than sexual harassment.
The International Labour Organisation

_____ model changes the way in which children are educated to resolve conflicts and can play a major role in more conventional arenas of conflict resolution.

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

The Rosenberg

One of the following model focuses on the antagonistic perceptions and feelings fuelled by frustrated needs of the conflicting parties.
The transformative-based model

_____is viewed rightly as a powerful tool for dealing with the perceptions and feelings that fuel conflict.
Empathy

One of the most common forms of more complex harmful behaviour has been the_____
Workplace bullying

All the following are psychological antagonisms except_____
Behaviouralism

_____defines conflict as â€œA struggle over values and claims to secure status, power and resources
Lewis Coser

_____conflicts are caused by competition over perceived incompatible norms
Interest

All the following are kinds of conflict except_____
Analytical-Approach Conflict

_____ adapt to a variety of situations and styles in order to achieve a compromise between competing factions in a conflict
The Facilitator

_____ is trying to change another point of view, way of thinking, feelings or ideas.
Persuading

All the following are styles of managing conflict except_____
Witness

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

All the following are various stages of conflict escalation except_____
Aggression

Game and decision theory views negotiation as a form of _____
Puzzle solving

_____was awarded the Nobel Peace Prize for his advocacy of nonviolent opposition to apartheid in Southern
Africa **Desmond Tutu**

Conflicts have different stages that include all the following except_____
Stabilisation

_____asserts that intervention is rarely successful unless it happens when the conflict is at the point of a mutually Hurting Stalemate
William Zartman

Among the followings, one has attempts to combine conflict progression with different strategies of management and prevention
Michael Lund

_____are often considered the central component of attitudes.
Evaluations

Effective control of _____plays a vital role in ADR-oriented conflict resolution process
Anger

Simple_____ tools, such as deep breathing and relaxing imagery, can help calm down angry feelings.
Relaxation

_____comprises representatives of the district level team as well as relevant professionals from the community
The regional resource group

All the following are steps to emotional preparedness except_____

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

Controlling

_____is a technique which helps parties systematically determine the scope of a conflict.
Conflict mapping

_____is the next stage, when all Hell breaks loose and the leaders are lynched.
Storming

_____ must actively seek to understand what has been said and to ask for clarification if unsure.
Listener

In any situation of conflict when taking _____it is important to note the appropriate steps to take
Decisions

When was the National Centre for Children Exposed to Violence formed a Regional Resource Group in Connecticut?
1991

_____gathers information about the history of the conflict and its physical and organizational settings
Mapper

_____is letting others know your feelings, emotions and reactions, and having the confidence in them to respect you and not to take advantage of you
Trust

A _____for honesty and fairness influences the trustees perception of the trustees integrity.
Reputation

All the following are Conditions For Trust Between Organizations except_____
Agreement

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

The term "_____" is used to denote a dispute into which the threat of physical coercion (violence) has been
introduced **Conflict**

The phrase "_____" refers to the termination of a conflict or dispute through the elimination of the underlying causes of the conflict
conflict resolution

Burton (1990) affirms that culture is vital because it is a "_____".
Satisfier

_____approaches of conflict resolution are an important component of the cultural heritage of African societies.
Traditional
Traditionally, raiding among pastoral societies includes all the following except_____
Cross breeding

The adoption of _____by some pastoral societies entailed the development of serious hostilities about grazing land among the various groups
Transhumance

According to Dyson-Hudson " _____" is an essential component of pastoralists' strategy.
Aggressive confrontation

In pre-colonial times, pastoral societies tended to use migrations as a panacea to manage all the following except_____
Raiding

The _____study of war focuses on attempts to explain armed conflicts as a universal feature of the human condition
Anthropological

Feuds or collective actions using force or the threat of force are not synonymous with _____

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

Wars

The social structure of the _____is largely based on generational lines and age-sets.
Pastoral group

_____Culture emphasizes the resolving of conflicts amicably through elders, traditional leaders healing and reconciliation rituals.
African

_____is another symbol used by the Maasai and other groups like the Kalenjin to demonstrate peace in war times and ethnic tensions **Grass**

_____ is a name given to people when they die in Tanzania
Mahoka

Mediation is built upon all of the following concepts except_____
Political

In the 1960's and 1970's, there was only one type of mediation being taught and practiced, which is now being called_____
Facilitative Mediation

A clearly written agreement is the goal of _____
Mediation

Trust simply means _____
Believe in others

_____ is a tool or technique by which the scope of a conflict is determined or ascertained.
Conflict Analysis

Pacifism means do not settle conflict with _____.
Violence

08037379105

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

People usually find it difficult having or building trust because they might have been _____ at one time or the other.
Emotionally Abuse

Who is the author of Discover Your Conflict Management Style?
Speed Leas

Who outlines a socialpsychological view of the nature of international conflict?
Herbert C. Kelman

In what year was Manila Peace Agreement?
1966

Who held ICR workshops to address the conflict between Argentina and the UK?
Edward Azar

Who is the author of Religion and Peace Building?
Cynthia Samson

Where is Adam Curle a conciliator?
Quaker

How can mutual expectation of conflict parties when targeting power be prevented?
Greater coercion

Which is the closest effective technique for dealing with conflicts in the twenty-first century?
Mediation

Which of this group belongs to transnational mediators?
Red Cross

_____ is a Quaker conciliator
Adam Curle

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

What role did the Conciliation Commission of religious figures play in conflict resolution process?
Return of Indian refugees to Nicaragua

A situation whereby the destruction, dissolution and confrontation ensued and hostile system is pursued intensively as a goal is called_____
Dissipation

Attitude consists of _____ components
4
_____ attempts to combine conflict progression with different strategies management and prevention?
Michael Lund

Who is the author of Ripe Moment Theory?
William Zartman

Who is the author of Anger Management?
Susan Kramer

In what year did the National Center for Children Exposed to Violence form a Regional Resource Group?
1991

What is the full meaning of PTSD?
Post Traumatic Stress Syndrome

_____ conflict is a typical example of values related or based conflict
Religious

The major disadvantage of litigation is that parties do not have _____ over it
Control

The first myth about conflict says that conflict can never lead to anything _____.
Positive

Escalation of violence is often described as a _____.

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105

08037379105

Security Dilemma

_____ and _____ are the two types of sociopsychological processes that contribute to conflict escalation
Normative and Perceptual

_____ was awarded the Nobel Peace Prize for his advocacy of nonviolent opposition to apartheid
Catholic Archbishop Desmond Tutu

An emotional state that varies in intensity from mild irritation to intense fury and rage is referred to as _____
Anger

The conflict resolution model that addresses deep emotions and Thought is called_____
Conflict transmutations

08037379105

PLEASE PATRONISE US FOR MORE SUMMARY, PAST QUESTIONS AND TMA (30/30)

WHATSAPP 08037379105