MS-700.premium.exam.98q

Number: MS-700
Passing Score: 800
Time Limit: 120 min
File Version: 3.0

MS-700

Managing Microsoft Teams

Version 3.0

Plan and Configure a Microsoft Teams Environment

Question Set 1

QUESTION 1
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You plan to configure the environment to allow external users to collaborate in Microsoft Teams by using guest access.

The company implements a new security policy that has the following requirements:

Only guest users from specific domains must be allowed to connect to collaborate by using Microsoft Teams.
Guest users must be prevented from inviting other guests.

You need to recommend a solution to meet the security policy requirements.

Solution: From the Microsoft Teams admin center, you modify the global meeting policy.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 2
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You plan to configure the environment to allow external users to collaborate in Microsoft Teams by using guest access.

The company implements a new security policy that has the following requirements:

Only guest users from specific domains must be allowed to connect to collaborate by using Microsoft Teams.
Guest users must be prevented from inviting other guests.

You need to recommend a solution to meet the security policy requirements.

Solution: From PowerShell, you run the `New-AzureADPolicy` and `Set-AzureADPolicy` cmdlets.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 3
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You plan to configure the environment to allow external users to collaborate in Microsoft Teams by using guest access.

The company implements a new security policy that has the following requirements:

Only guest users from specific domains must be allowed to connect to collaborate by using Microsoft Teams.
Guest users must be prevented from inviting other guests.

You need to recommend a solution to meet the security policy requirements.

Solution: From the Azure Active Directory, you modify the External collaboration settings.

Does this meet the goal?

A. Yes
B. No

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 4
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription that uses an Azure Active Directory (Azure AD) tenant named contoso.com.

You need to prevent guest users in the tenant from using cameras during Microsoft Teams meetings.

Solution: From the Azure Active Directory admin center, you modify the External collaboration settings.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 5
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription that uses an Azure Active Directory (Azure AD) tenant named contoso.com.

You need to prevent guest users in the tenant from using cameras during Microsoft Teams meetings.

Solution: From Microsoft Teams admin center, you modify the External collaboration settings.

Does this meet the goal?

A. Yes
B. No

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 6
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription that uses an Azure Active Directory (Azure AD) tenant named contoso.com.

You need to prevent guest users in the tenant from using cameras during Microsoft Teams meetings.

Solution: From the Microsoft 365 admin center, you modify the Sharing settings.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 7
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You need to prevent a user named User1 from permanently deleting private chats in Microsoft Teams.

Solution: You place the mailbox of User1 on Litigation Hold.

Does this meet the goal?

A. Yes
B. No

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 8
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct

solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You need to prevent a user named User1 from permanently deleting private chats in Microsoft Teams.

Solution: You create an In-Place Hold for the Microsoft SharePoint site used by Microsoft Team.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 9
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You need to prevent a user named User1 from permanently deleting private chats in Microsoft Teams.

Solution: You place the group mailboxes used by Microsoft Teams on Litigation Hold.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 10
You are a Microsoft Teams administrator for your company.

All the teams used by the company's legal department must meet the following compliance requirements:

Each team must expire 365 days after it is created.
All team content must be deleted when the team expires.
An administrator must be able to restore deleted team content for 30 days.

What should you do?

A. From the Microsoft Teams admin center, modify the teams policy.
B. From PowerShell, run the `New-AzureADMSGroupLifecyclePolicy` cmdlet.
C. From the Security & Compliance admin center, create a data loss prevention (DLP) policy.
D. From the Microsoft 365 admin center, modify the Office 365 group settings.

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/azure/active-directory/users-groups-roles/groups-lifecycle

https://docs.microsoft.com/en-us/powershell/module/azuread/new-azureadmsgrouplifecyclepolicy?view=azureadps-2.0

QUESTION 11
Your company has a Microsoft 365 subscription that contains 20 teams.

You need to ensure that a team named Team1 is identified as Highly Confidential in the Microsoft Teams client.

What should you use?

A. a classification label in the Azure Active Directory admin center

B. a sensitivity label in the Security & Compliance admin center
C. a supervision policy in the Security & Compliance admin center
D. a teams policy in the Microsoft Teams admin center

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 12
Your company has a Microsoft 365 subscription.

You attempt to review call quality by location.

When you sign in to the Microsoft Call Quality Dashboard, you discover that no locations are defined.

You need to ensure that all the call quality information in the dashboard is segmented by location.

What should you do first?

A. From the Microsoft Teams admin center, configure reporting labels.
B. From an administrator's computer, run the Network Testing Companion.
C. From PowerShell, run the `Set-CsQoEConfiguration` cmdlet.
D. From the Microsoft Teams admin center, run the Network Planner.

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/learn-more-about-site-upload

QUESTION 13
HOTSPOT

You have a Microsoft Office 365 subscription.

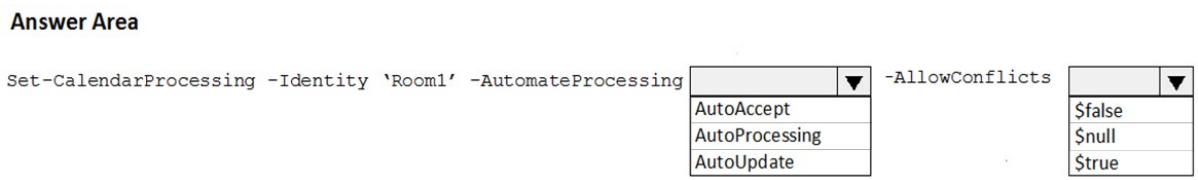
You create a team named Room1.

You need to ensure that Room1 automatically accepts meeting invitations. The solution must prevent meeting invitations from being accepted if the room is unavailable.

How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



Correct Answer:

Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/powershell/module/exchange/mailboxes/set-calendarprocessing?view=exchange-ps

QUESTION 14
Your company uses Microsoft Teams.

The company has the departments and teams shown in the following table.

Department name	Team name
Sales	Team1
Research and Development	Team2
Finance	Team3

You need to recommend a solution to prevent the users in each department from inviting users from other departments to their team.

What should you include in the recommendation?

A. app permission policies
B. Azure Information Protection
C. supervision policies
D. information barrier policies

Correct Answer: D
Section: (none)
Explanation

Explanation/Reference:

QUESTION 15
Your company has a Microsoft 365 E5 subscription.

The company uses Microsoft Skype for Business Online and plans to upgrade to Microsoft Teams.

The network contains the following devices:

100 computers that run Windows 10
50 Android devices
50 iPhone devices

All the devices have the Skype for Business app installed.

You need to deploy Microsoft Teams to all the devices.

What should you do?

A. From the Microsoft Teams admin center, set Download the Teams app in the background for Skype for Business users to **On**.
B. Create a Group Policy Object (GPO) that contains an app package, and then link the GPO.
C. From the Microsoft Teams admin center, create an app setup policy that includes the Microsoft Teams app, and then assign the policy to all users.
D. From the Microsoft Intune, push Microsoft Teams to all the devices.

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 16
Your company has a Microsoft 365 subscription that contains several teams.

The company's security policy states that an administrator must be notified when a new team is created by using the Build a team from scratch option.

You need to configure the environment to meet the security policy requirement.

What should you do?

A. From the Security & Compliance admin center, create a supervision policy.
B. From the Security & Compliance admin center, create an alert policy.
C. From the Azure Active Directory admin center, create a protection notification.
D. From the Microsoft Teams admin center, modify the global teams policy.

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 17
Users report poor quality during Microsoft Teams audio conferences.

You run a network trace during an audio conference from a user's device as shown in the following exhibit.

```
Frame Details:                                                    X
        Checksum: 0 (0x0)
        SourceAddress: 10.10.10.110
        DestinationAddress: 52.114.188.31
0-Tcp: Flags=...A...., SrcPort=50008,    DstPort=HTTPS(443), PayloadLen=0,
        SrcPort: 50008
        DstPort: HTTPS(443)
        SequenceNumber: 4077031237 (0xF3028F45)
      E AcknowledgementNumber: 223214542 (0xD4DFD5E)
    E B DataOffset: 80 (0x50)
      O Flags: ...A
        Window: 1025 (scale factor 0x8) = 262400
        Checksum: 0x524, Disregarded
        UrgentPointer: 0 (0x0)
```

What causes the poor quality of the audio conferences?

A. The source port range for audio is too narrow.
B. The source port for audio is above 50,000.
C. The UDP traffic is being limited.
D. The TLS traffic is being limited.

Correct Answer: C
Section: (none)
Explanation

Explanation/Reference:

QUESTION 18
Your company has a Microsoft 365 subscription.

All users have a computer that runs Windows 10 and has Microsoft Teams installed.

A user reports the following issues:

Users lose their connection during screen sharing.
The user selection process takes too long to complete.
The Microsoft Teams client crashes and restarts automatically.

You need to view the Microsoft Teams debug logs to troubleshoot the issues.

What should you do?

A. From the Microsoft Teams client, select **F1**. Open the ETL files in the **%Appdata%\Microsoft\Teams**folder.
B. From the Microsoft Teams client, select **Ctrl+Alt+Shift+1**. Open the log files in the **%Userprofile%\Downloads** folder.
C. From Event Viewer, open the Application log and filter the log for a keyword of MSTeams.
D. Right-click the Microsoft Teams icon in the application tray, and then select **Get logs**. Open Logs.txt in the **%Appdata%\Microsoft\Teams** folder.

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/log-files

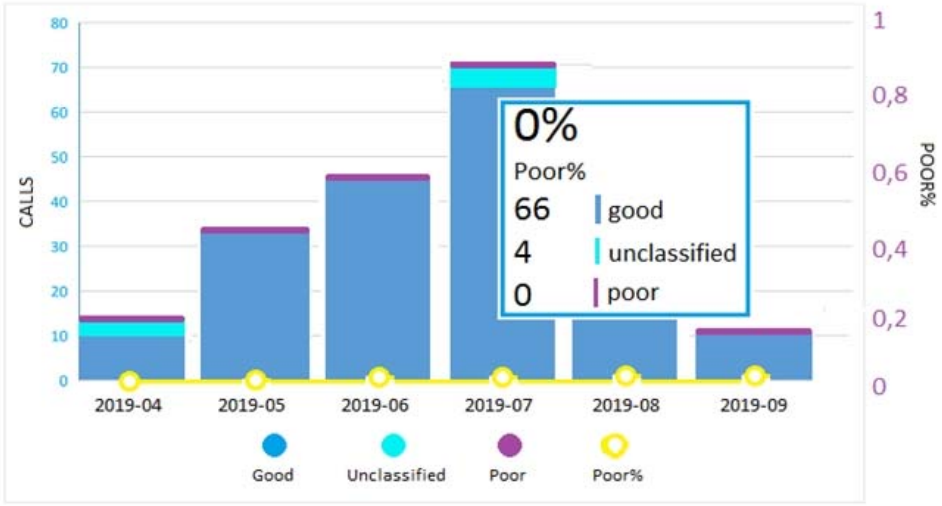
QUESTION 19
HOTSPOT

You open the **Microsoft Call Quality Dashboard** as shown in the following exhibit.

All Audio Streams

This Report shows the monthly audio streams count, and poor ration for the last 7 months. There are no filters applied so the data reflects all the call data that was captured by the Service. Audio calls made over wireless and external networks can cause poor call rates to go up.

Edit Clone ...



Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

During the month of July 2019, **[answer choice]** calls were established successfully.

- 0
- 4
- 66
- 70

During the month of July 2019, **[answer choice]** calls included metric data.

- 0
- 4
- 66
- 70

Correct Answer:

Answer Area

During the month of July 2019, **[answer choice]** calls were established successfully.

- 0
- 4
- 66
- 70 ✓

During the month of July 2019, **[answer choice]** calls included metric data.

- 0
- 4
- 66 ✓
- 70

Section: (none)

Explanation

Explanation/Reference:

QUESTION 20
You have an Active Directory user named User1.

You need to ensure that User1 can view the following reports:

Microsoft Teams user activity report
Microsoft Teams device usage report

The solution must limit the ability of User1 to make changes to Microsoft 365 services.

Which role should you assign to User1?

A. Teams Service Administrator
B. Reports reader
C. Teams Communications Support Specialist
D. Message Center reader

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-activity-reports

QUESTION 21
HOTSPOT

Your company plans to migrate to Microsoft Teams from Microsoft Skype for Business Online. The org-wide coexistence mode for Microsoft Teams is set to Teams Only.

The company has two named User1 and User2.

You need to implement a migration solution that meets the following requirements:

User1 must be able to chat and create meetings by using Skype for Business only.
User1 must be able to read and post messages by using Microsoft Teams channels.

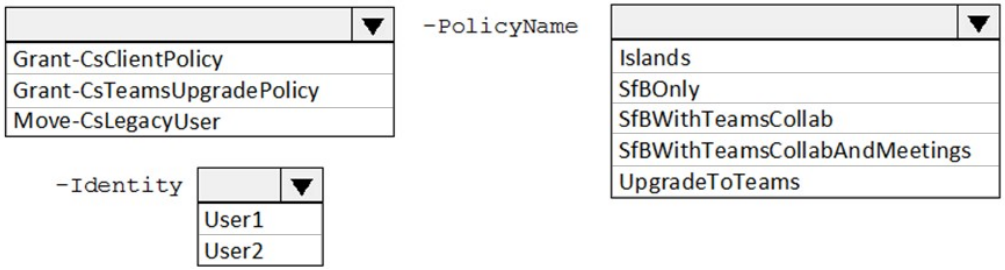
User2 must use Microsoft Teams only.

How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

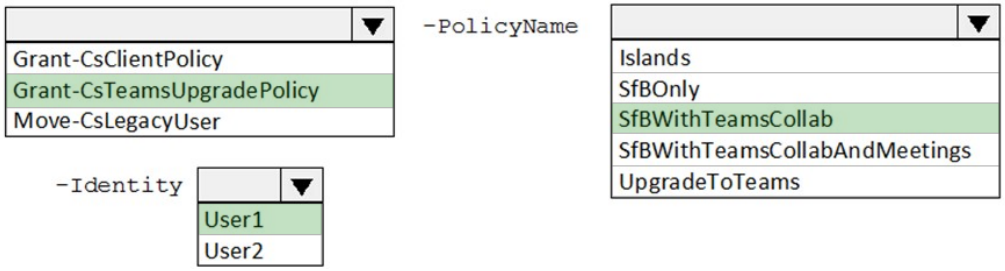
Hot Area:

Answer Area



Correct Answer:

Answer Area



Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/grant-csteamsupgradepolicy?view=skype-ps

QUESTION 22
Your company has a Microsoft 365 subscription.

The company deploys Microsoft Teams for 5,000 users.

You need to generate a report that contains the following information:

The number of active Microsoft Teams users during the last seven days.
The number of active team channels during the last seven days.

Which usage reports should you run?

A. Teams device usage
B. Teams live event usage
C. Teams user activity
D. Teams usage

Correct Answer: D
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-analytics-and-reports/teams-usage-report

QUESTION 23
Your company has a Microsoft Office 365 subscription.

The company has a Microsoft Teams group named Group1.

You need to remove inactive users from Group1. The members of Group1 must be validated every month.

What should you use?

A. supervision policies in the Security & Compliance admin center
B. access reviews in the Azure Active Directory admin center
C. eDiscovery cases in the Security & Compliance admin center
D. usage reports in the Microsoft Teams admin center

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 24
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You have a Microsoft 365 subscription that contains several Microsoft SharePoint Online sites.

You need to ensure that the content stored in a SharePoint modern team site named Sales is available from Microsoft Teams. The solution must ensure that when a new channel is added to a team, a folder for the channel is created in the Sales site.

Solution: From a team, you add a tab for the Sales site.

Does this meet the goal?

A. Yes
B. No

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://techcommunity.microsoft.com/t5/microsoft-sharepoint-blog/what-is-modern-sharepoint-and-why-should-i-care/ba-p/161941

QUESTION 25
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You have a Microsoft 365 subscription that contains several Microsoft SharePoint Online sites.

You need to ensure that the content stored in a SharePoint modern team site named Sales is available from Microsoft Teams. The solution must ensure that when a new channel is added to a team, a folder for the channel is created in the Sales site.

Solution: From the Microsoft Teams client, you create a new team and select **Create from an existing Office 365 group or team**.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://techcommunity.microsoft.com/t5/microsoft-sharepoint-blog/what-is-modern-sharepoint-and-why-should-i-care/ba-p/161941

QUESTION 26
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You have a Microsoft 365 subscription that contains several Microsoft SharePoint Online sites.

You need to ensure that the content stored in a SharePoint modern team site named Sales is available from Microsoft Teams. The solution must ensure that when a new channel is added to a team, a folder for the channel is created in the Sales site.

Solution: From the Sales site, you use the Create a Team option.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://techcommunity.microsoft.com/t5/microsoft-sharepoint-blog/what-is-modern-sharepoint-and-why-should-i-care/ba-p/161941

QUESTION 27
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription and a Virtual Desktop Infrastructure (VDI) solution.

The company's Microsoft Teams upgrade policy is set to Teams only coexistence mode.

You deploy the Microsoft Installer (MSI) package for Microsoft Teams to the VDI solution.

Several months later, users of the VDI solution report that their workstation is missing several new Microsoft Teams features.

You need to ensure that the VDI solution users can use the new Microsoft Teams features.

Solution: You run the `Grant-CsTeamsUpgradePolicy` cmdlet and specify the `-PolicyName` parameter.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-client-update

https://docs.microsoft.com/en-us/microsoftteams/teams-for-vdi#install-teams-on-vdi

QUESTION 28
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review

screen.

Your company has a Microsoft 365 subscription and a Virtual Desktop Infrastructure (VDI) solution.

The company's Microsoft Teams upgrade policy is set to Teams only coexistence mode.

You deploy the Microsoft Installer (MSI) package for Microsoft Teams to the VDI solution.

Several months later, users of the VDI solution report that their workstation is missing several new Microsoft Teams features.

You need to ensure that the VDI solution users can use the new Microsoft Teams features.

Solution: You uninstall the Microsoft Teams MSI package, and then reinstall a new Microsoft Teams MSI package.

Does this meet the goal?

A. Yes
B. No

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-client-update

https://docs.microsoft.com/en-us/microsoftteams/teams-for-vdi#install-teams-on-vdi

QUESTION 29
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription and a Virtual Desktop Infrastructure (VDI) solution.

The company's Microsoft Teams upgrade policy is set to Teams only coexistence mode.

You deploy the Microsoft Installer (MSI) package for Microsoft Teams to the VDI solution.

Several months later, users of the VDI solution report that their workstation is missing several new Microsoft Teams features.

You need to ensure that the VDI solution users can use the new Microsoft Teams features.

Solution: You run the `Get-WUInstall` cmdlet and specify the `-AcceptAll` parameter.

Does this meet the goal?

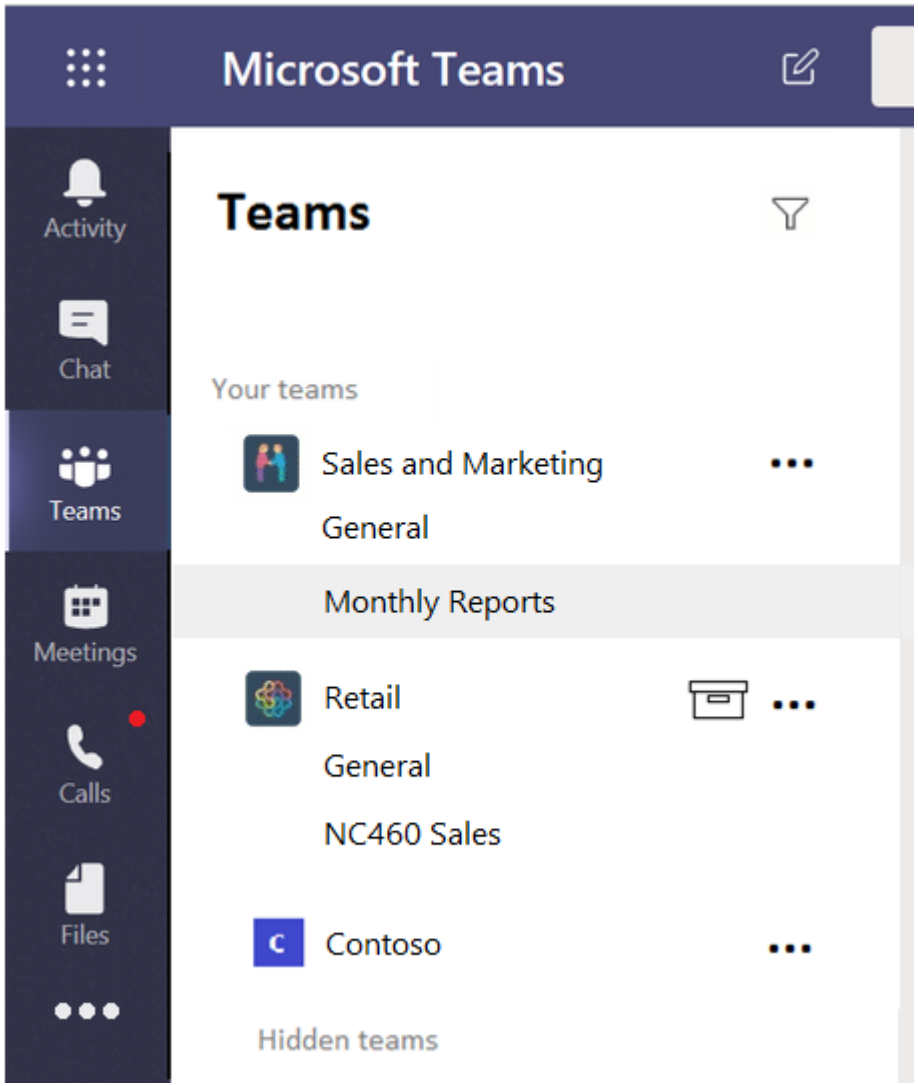
A. Yes
B. No

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-client-update

https://docs.microsoft.com/en-us/microsoftteams/teams-for-vdi#install-teams-on-vdi

QUESTION 30
Your company has a Microsoft 365 subscription that contains the teams shown in the following exhibit.



Guest users report that they cannot create posts in Monthly Reports.

You need to ensure that the guest users can post to Monthly Reports.

What should you do?

A. From the Microsoft Teams client, modify the privacy setting.
B. From the Microsoft Teams admin center, modify the Guest access settings.
C. From the Microsoft Teams client, modify the channel moderation preferences.
D. From the Microsoft Teams admin center, modify the messaging policy.

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoft-365/solutions/collaborate-as-team?view=o365-worldwide

QUESTION 31
Your company has a Microsoft 365 subscription.

All users have computers that run Windows 10. The computers are joined to Azure Active Directory (Azure AD) and enrolled in Microsoft Intune. All the users are standard users.

The company plans to start using Microsoft Teams.

You need to deploy the Microsoft Teams client to the computers.

What should you use?

A. an Azure AD app registration
B. a domain-based Group Policy Object (GPO)
C. Azure App Service
D. an app in Microsoft Intune

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://lazyadmin.nl/office-365/deploying-microsoft-teams-client/

QUESTION 32
DRAG DROP

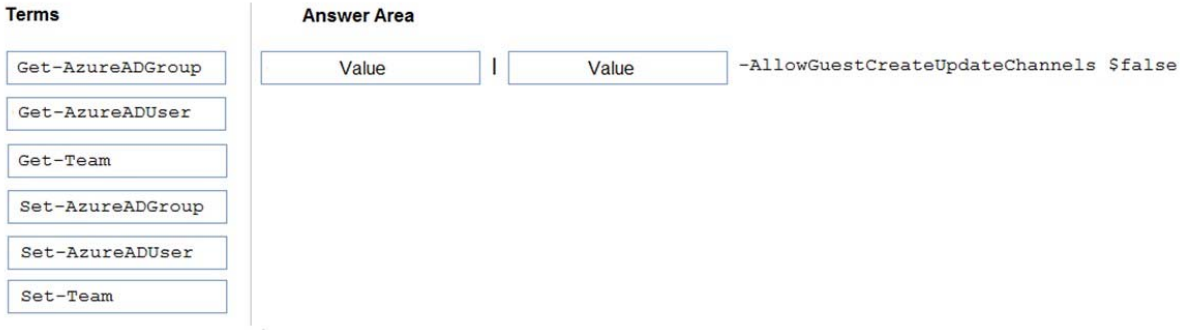
Your company has a Microsoft 365 subscription.

You need to prevent guest users from creating or updating channels.

How should you complete the PowerShell script? To answer, drag the appropriate options to the correct targets. Each option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:



Correct Answer:

Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/powershell/module/teams/get-team?view=teams-ps

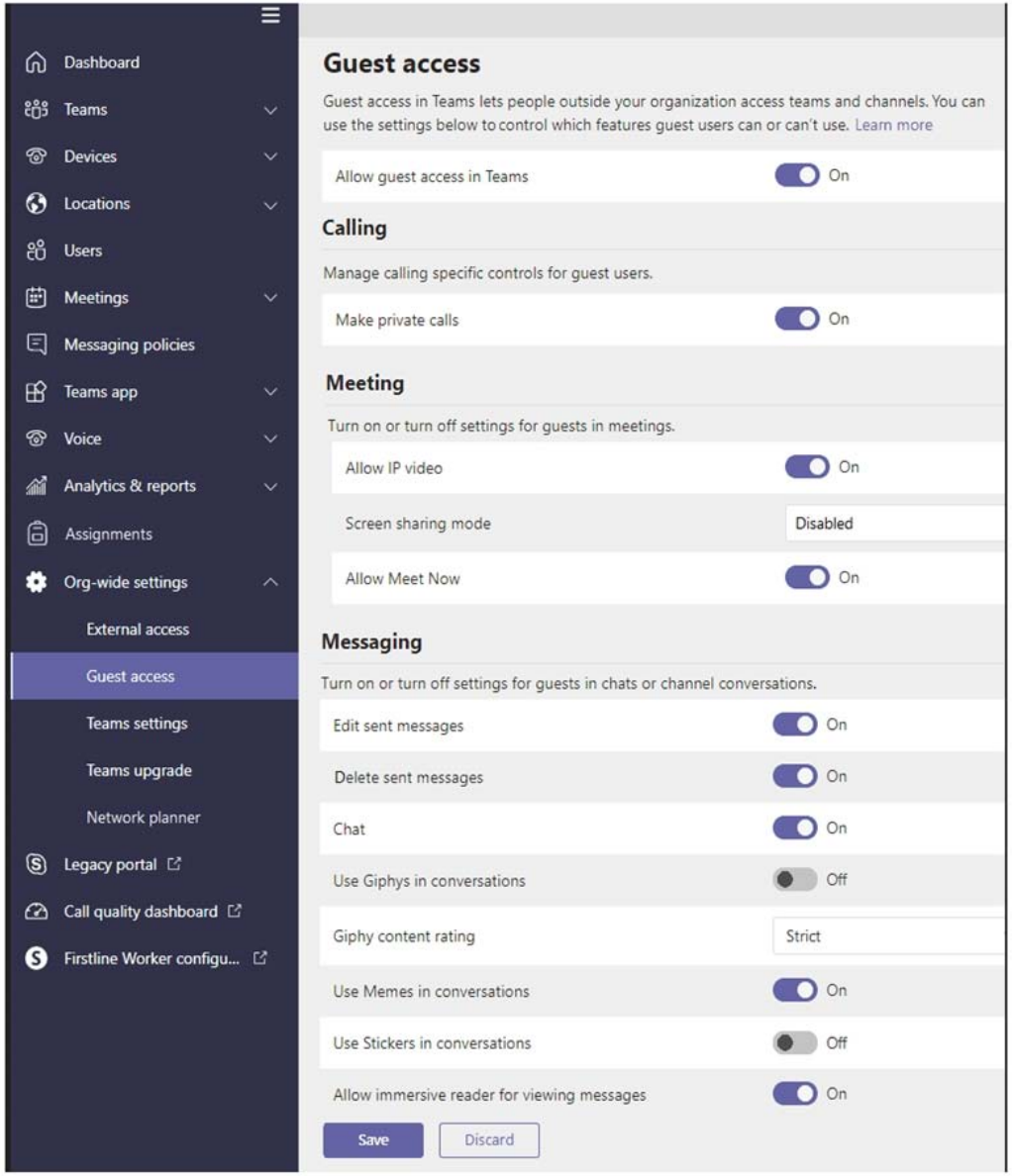
https://docs.microsoft.com/en-us/powershell/module/teams/set-team?view=teams-ps

QUESTION 33
HOTSPOT

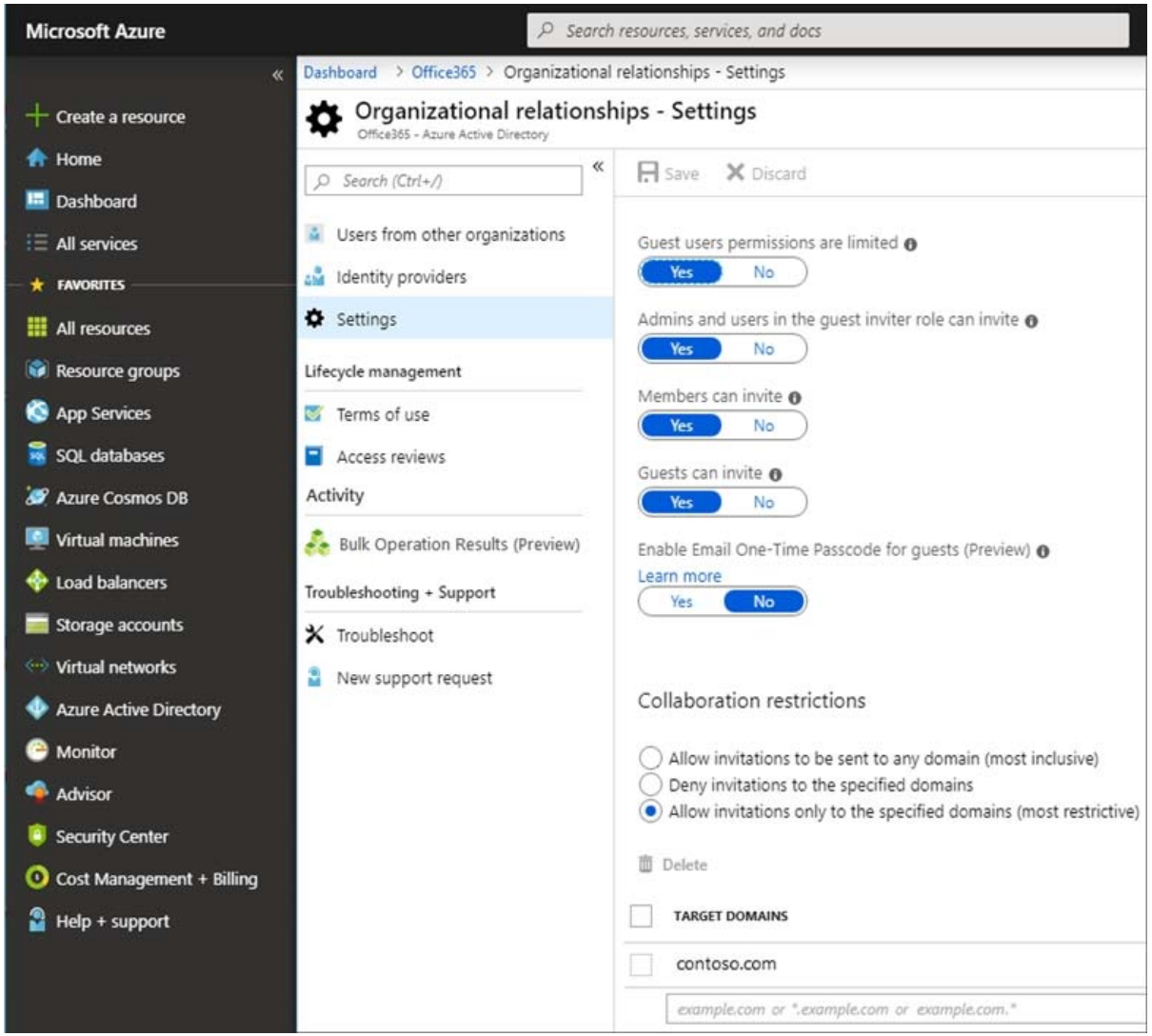
Your company has a Microsoft Office 365 subscription.

All users use an email domain named @adatum.com.

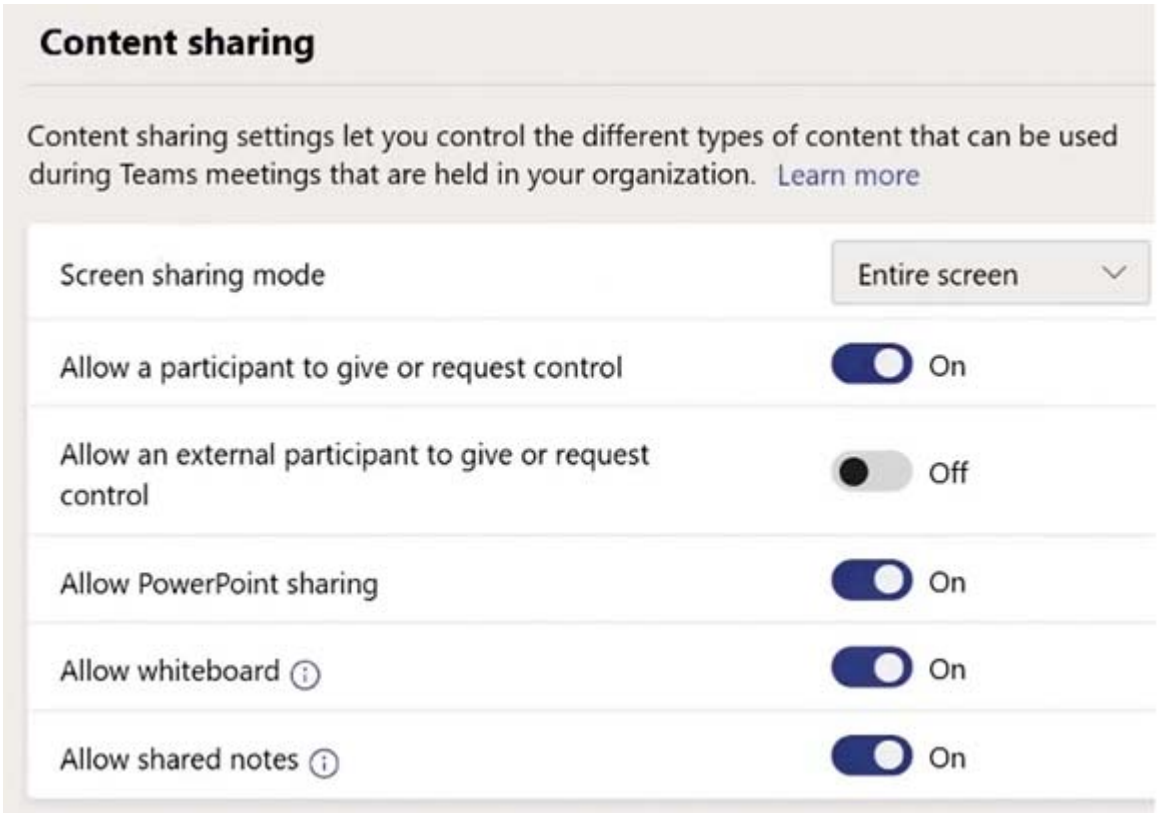
You have the guest access settings shown in the Guest Access exhibit.



You have the organizational relationship settings shown in the Organizational Relationship exhibit.



You have a meeting policy that is configured as shown in the Meeting Policy exhibit.



For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Users at your company can share their screen with guest users during meetings.	○	○
Users at your company can add users from a company that uses an email domain of fabrikam.com to teams.	○	○
Users at your company can add users from a company that uses an email domain of contoso.com to teams.	○	○

Correct Answer:

Answer Area

Statements	Yes	No
Users at your company can share their screen with guest users during meetings.	○	○
Users at your company can add users from a company that uses an email domain of fabrikam.com to teams.	○	○
Users at your company can add users from a company that uses an email domain of contoso.com to teams.	○	○

Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/azure/active-directory/b2b/allow-deny-list

QUESTION 34
You manage the Microsoft Teams environment for your company.

Several users report poor call quality.

You need to ensure that a user named Admin5 can review the call quality metrics of all the users at the company. The solution must use the principle of least privilege.

Which role should you assign to Admin5?

A. Teams Service Administrator
B. Teams Communications Support Engineer
C. Teams Communications Support Specialist
D. Teams Communications Administrator

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/using-admin-roles

QUESTION 35
HOTSPOT

Your company has a Microsoft Office 365 subscription.

A user reports that a conference call on October 2 had poor audio quality.

You view the call history as shown in the Call History exhibit.

Account Voice **Call history** Policies

Start time	When	Participants	Duration	Activity type ↓	Client	Audio quality
Oct 2, 2019, 7:58 AM CDT	yesterday	12 Participants	08:33:18	Conference	Microsoft Teams	Poor ⚠
Oct 1, 2019, 7:15 AM CDT	2 days ago	10 Participants	10:08:14	Conference	Microsoft Teams	Poor ⚠
Sep 30, 2019, 2:25 PM CDT	3 days ago	1 Participant	00:02:46	Conference	Skype for Business	Good ⚠
Sep 30, 2019, 10:30 AM CDT	3 days ago	1 Participant	00:01:06	Conference	Microsoft Teams	Good
Sep 30, 2019, 7:11 AM CDT	3 days ago	10 Participants	09:46:12	Conference	Microsoft Teams	Good ⚠
Sep 27, 2019, 9:45 AM CDT	6 days ago	17 Participants	03:25:28	Conference	Microsoft Teams	Good ⚠

You view the call analytics as shown in the Call Analytics exhibit.

Oct 2, 2019 7:58 AM CDT

Meeting status
Complete

Meeting type
Microsoft Teams

Organizer
U Unknown

Participants
10

MEETING AUDIO QUALITY

■ Good ■ Poor ■ Unknown

MEETING DETAILS

0
Issues found

12
Participants

08:33:18
Duration

Session start time	Participant	Session type	Duration	Audio quality ↑
Oct 2, 2019, 8:02 AM CDT	Unknown	Desktop sharing, Audio	00:14:58	Good
Oct 2, 2019, 8:17 AM CDT	Unknown	Desktop sharing, Audio	00:04:21	Good
Oct 2, 2019, 8:22 AM CDT	Unknown	Desktop sharing, Audio, Vi...	01:40:59	Good
Oct 2, 2019, 10:19 AM CDT	Unknown	Desktop sharing, Audio, Vi...	01:06:52	Good
Oct 2, 2019, 12:12 PM CDT	Unknown	Desktop sharing, Audio, Vi...	00:37:57	Good
Oct 2, 2019, 12:50 PM CDT	Unknown	Desktop sharing, Audio, Vi...	03:15:59	Good
Oct 2, 2019, 8:00 AM CDT	Unknown	Desktop sharing, Audio, Vi...	02:27:01	Good

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
On October 2, all participants experienced good quality audio during the conference call.	○	○
On October 2, some participants on the conference call were external users.	○	○
The organizer of the October 2 meeting is a user at the company.	○	○

Correct Answer:

Answer Area

Statements	Yes	No
On October 2, all participants experienced good quality audio during the conference call.	○	○
On October 2, some participants on the conference call were external users.	○	○
The organizer of the October 2 meeting is a user at the company.	○	○

Section: (none)
Explanation

Explanation/Reference:

QUESTION 36
Your company deploys a Quality of Service (QoS) solution to its network.

You recently deployed Microsoft Teams for all users. Each user uses a domain-joined computer that runs Windows 10.

The users report poor audio quality when they use Microsoft Teams from the network.

You discover that the media traffic from Microsoft Teams is **NOT** processed by the QoS solution.

You need to ensure that all the media traffic is processed by the QoS solution.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. From the Microsoft Teams admin center, set Insert Quality of Service (QoS) markers for real-time media traffic to **On**.
B. From the Microsoft Teams client, select a certified Microsoft Teams audio device.
C. From PowerShell, run the `Set-CsQoEConfiguration` cmdlet.
D. From Group Policy Management, create a Group Policy Object (GPO) that contains the Policy-based QoS settings, and then link the GPO to the domain.
E. From the Microsoft Teams admin center, turn on logging for the device configuration profile.

Correct Answer: AD
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/qos-in-teams

https://docs.microsoft.com/en-us/microsoftteams/meeting-settings-in-teams

QUESTION 37
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has 10 offices in North America and Europe.

The company has 5,000 users.

You plan to deploy Microsoft Teams for all the users.

You run a pilot project for the planned deployment.

You need to identify the network packet loss from the pilot computers to Microsoft Teams during calls.

Solution: From the Microsoft Teams admin center, you review the Microsoft Call Quality Dashboard.

Does this meet the goal?

A. Yes
B. No

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/turning-on-and-using-call-quality-dashboard

QUESTION 38
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has 10 offices in North America and Europe.

The company has 5,000 users.

You plan to deploy Microsoft Teams for all the users.

You run a pilot project for the planned deployment.

You need to identify the network packet loss from the pilot computers to Microsoft Teams during calls.

Solution: You run the Network Testing Companion.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/turning-on-and-using-call-quality-dashboard

QUESTION 39
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has 10 offices in North America and Europe.

The company has 5,000 users.

You plan to deploy Microsoft Teams for all the users.

You run a pilot project for the planned deployment.

You need to identify the network packet loss from the pilot computers to Microsoft Teams during calls.

Solution: From the Microsoft Teams admin center, you select **Analytics & reports**.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/turning-on-and-using-call-quality-dashboard

QUESTION 40
Your company has a Microsoft 365 tenant that uses Microsoft Skype for Business Online.

All users connect to Skype for Business Online by using computers that run Windows 10.

You plan to upgrade all the users from Skype for Business Online to Microsoft Teams.

You need to ensure that the Microsoft Teams client is installed automatically on all the computers.

What should you do from the Teams admin center?

A. From the Messaging policies settings, modify the Global (Org-wide default) messaging policy.
B. From Org-wide settings, configure the Teams upgrade settings.
C. From Teams apps, add an App setup policy.

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

Plan and Configure a Microsoft Teams Environment

Testlet 2

Case study
This is a case study. **Case studies are not timed separately. You can use as much exam time as you would like to complete each case.** However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study
To display the first question in this case study, click the **Next** button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an **All Information** tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the **Question** button to return to the question.

Overview

Contoso, Ltd. is a pharmaceutical company that has 3,000 users in offices across North America.

Existing Environment

Active Directory

The network contains an on-premises Active Directory domain. All user accounts are in departmental organizational units (OUs).

Microsoft Office 365

All users are assigned a Microsoft Office 365 E5 license and are enabled for the following services:

- Microsoft Yammer
- Microsoft Exchange Online
- Microsoft SharePoint Online
- Microsoft OneDrive for Business
- Azure Active Directory (Azure AD)
- Azure AD dynamic group membership

Microsoft Skype for Business

Contoso has an on-premises deployment of Microsoft Skype for Business Server 2015. All the latest cumulative updates are installed on all the servers. The following services are used in Skype for Business Server 2015:

- Meetings
- PSTN calling
- Instant messaging (IM)
- Federation to external companies

Departments

Contoso has the following departments:

- IT
- Sales
- Human resources (HR)
- Research and development (R&D)

All groups are created by using dynamic group membership that use the department attribute.

Requirements

Business Goals

Contoso identifies the following business goals:

- Migrate the maximum number of users to Microsoft Teams.
- Minimize administrative effort.

Device Requirements

Contoso identifies the following device requirements:

- Replace Skype for Business IP phones with Microsoft Teams phones.
- All Microsoft Teams phones must be set to lock automatically after 60 seconds.

Meeting and Live Event Requirements

Contoso identifies the following meeting and live event requirements:

- Requirement1: Guest users must be able to join live events.
- Requirement2: Guest users must always wait in a meeting lobby.

- Requirement3: Contoso users must always bypass the meeting lobby when they join meetings by using the Microsoft Teams client.
- Requirement4: After the upgrade to Microsoft Teams, all meetings must be scheduled by using Microsoft Teams.

Calling Requirements

Contoso identifies the following calling requirements:

- Migrate all existing auto attendants and response groups to Office 365.
- Minimize the on-premises PSTN infrastructure.

Technical Requirements

Guest users must be prevented from making private calls.

Security Requirements

Contoso has the following security requirements for the Microsoft Teams deployment:

- The number of ports allowed on the company's firewall must be limited.
- Team names must be prevented from containing the name of any products produced by Contoso.
- Users in the R&D group must be prevented from sending chat messages to users in other departments.
- To meet the company's compliance policy, users in the sales department must continue to use on-premises Skype for Business for IM and calling only.

Pilot Project

Contoso begins a pilot project for the upgrade to Microsoft Teams.

You identify the following issues during the pilot project:

- Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes.
- Two pilot users in the HR department report that they are not members of the HR team.

QUESTION 1
You need to configure the environment to meet the security requirements for the R&D group.

What should you do first?

A. Start the information barrier policy application.
B. Add an identity provider.
C. Create two information barrier segments.
D. Create one information barrier policy.

Correct Answer: C
Section: (none)
Explanation

Explanation/Reference:
Explanation:
Create information barrier segments first, then create information barrier policy based on the segments then start the information barrier application.

Reference:
https://docs.microsoft.com/en-us/microsoft-365/compliance/information-barriers-policies

QUESTION 2
You need to configure the user accounts of the sales department users to meet the security requirements.

What should you do for each user?

A. From the Microsoft Teams admin center, set the Microsoft Teams upgrade policy to **Skype for Business with Teams collaboration and meetings** coexistence mode.
B. From PowerShell, run the `Grant-CsTeamsUpgradePolicy -PolicyName SfBWithTeamsCollab` cmdlet.
C. From PowerShell, run the `Grant-CsTeamsUpgradePolicy -PolicyName Islands` cmdlet.
D. From the Microsoft Teams admin center, set the Microsoft Teams upgrade policy to **Skype for Business only** coexistence mode.
E. From PowerShell, run the Grant-CsTeamsUpgradePolicy -PolicyName SfBWithTeamsCollabAndMeeting cmdlet.

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interoperability

QUESTION 3
HOTSPOT

You need to recommend which inbound ports to the network and outbound ports to Office 365 must be allowed on the company's firewall after the planned upgrade. The solution must meet the security requirements.

Which inbound and outbound ports should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Outbound TCP:

- 135
- 80 and 443
- 3478 to 3481
- 50000 to 59999
- None

Outbound UDP:

- 135
- 80 and 443
- 3478 to 3481
- 50000 to 59999
- None

Inbound TCP:

- 135
- 80 and 443
- 3478 to 3481
- 50000 to 59999
- None

Inbound UDP:

- 135
- 80 and 443

Correct Answer:

Answer Area

Outbound TCP:

- 135
- 80 and 443
- 3478 to 3481
- 50000 to 59999
- None

Outbound UDP:

- 135
- 80 and 443
- 3478 to 3481
- 50000 to 59999
- None

Inbound TCP:

- 135
- 80 and 443
- 3478 to 3481
- 50000 to 59999
- None

Inbound UDP:

- 135
- 80 and 443

Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/microsoft-teams-online-call-flows

QUESTION 4
You need to configure the user accounts of the sales department users to meet the security requirements.

What should you do for each user?

A. From PowerShell, run the `Grant-CsTeamsUpgradePolicy -PolicyName SfBWithTeamsCollabAndMeetings` cmdlet.
B. From the Microsoft Teams admin center, set the Microsoft Teams upgrade policy to **Islands** coexistence mode.
C. From PowerShell, run the `Grant-CsTeamsUpgradePolicy -PolicyName` Islands cmdlet.
D. From PowerShell, run the `Grant-CsTeamsUpgradePolicy -PolicyName SfBOnly` cmdlet.

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/migration-interop-guidance-for-teams-with-skype#teamsupgradepolicy-managing-migration-and-co-existence

QUESTION 5
You need to configure the environment to meet the security requirements for team names.

What should you do?

A. From the Security & Compliance admin center, create a sensitivity label and a sensitivity policy.
B. From the Microsoft Teams admin center, modify the Teams setting policies.
C. From the Azure Active Directory admin center, upload a blocked word list for the group naming policy.

Correct Answer: C
Section: (none)
Explanation

Explanation/Reference:

Reference:
https://docs.microsoft.com/en-us/azure/active-directory/users-groups-roles/groups-naming-policy

Plan and Configure a Microsoft Teams Environment

Testlet 3

Case study
This is a case study. **Case studies are not timed separately. You can use as much exam time as you would like to complete each case.** However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study
To display the first question in this case study, click the **Next** button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an **All Information** tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the **Question** button to return to the question.

Overview

General Overview

Litware, Inc. is an international manufacturing company that has 4,000 users. The company has the following four departments:

- IT
- HR
- R&D
- Sales

Physical Locations

Litware has two main offices. The offices are located in New York and London.

All offices connect to each other by using a WAN link. Each office connects directly to the Internet.

Existing Environment

All user accounts have an Azure Active Directory Premium Plan P1 license.

Litware has a Microsoft 365 subscription that has Office 365 Enterprise E3 licenses for all users. All the E3 products and services are enabled for each user.

Litware uses Microsoft Skype for Business Online.

Requirements

Planned Upgrade

Litware identifies the following requirements for a planned upgrade from Skype for Business Online to Microsoft Teams:

- Provide high quality audio, video, and online meeting experience for Microsoft Teams end users.
- Implement a data retention solution in Microsoft Teams.
- Minimize costs and administrative effort.
- Use the principle of least privilege.

For the sales department, Litware plans to create a team that dynamically updates its membership when users leave and join the department.

Department Upgrade Requirements

Litware plans to implement upgrade requirements for the departments as shown in the following table.

Department name	Requirement
Sales	Must use Microsoft Teams and Skype for Business. Must receive incoming chats and calls by using the same client that initiated the communication.
HR	Must use Microsoft Teams for collaboration and meetings. Must maintain Skype for Business as the preferred client for chat and calling.
IT and R&D	Must use only Microsoft Teams for chat, meetings, calling, and collaboration.

Microsoft Teams Requirements

All teams must meet the following requirements:

- Only users in a partner company that uses a domain named fabrikam.com must be able to collaborate in teams by using guest accounts.
- Only users in the compliance department of Litware must be able to create teams.

Planned Network Tasks

Litware identifies the following network validation tasks:

- An administrator named Admin5 must be able to review the required bandwidth to support audio conferencing, video conferencing, and screen sharing in Microsoft Teams.
- An administrator named Admin6 must be able to review network issues that cause poor call quality reported by users.

Data Retention Requirements

Litware identifies the following data retention requirements:

- Requirement1: All messages in team collaborations must be deleted after seven years.
- Requirement2: all files used in team collaborations must be retained for five years.
- Requirement3: All files used in personal chats must be retained for five years.

Device Requirements

You provide Microsoft Teams-certified IP phones to users in the IT and R&D departments. Each device must meet the following requirements:

- The time zone on the phones used by the R&D department must be set to UTC-8.
- The time zone on the phones used by the IT department must be set to UTC-5.
- All phones must lock automatically after 60 seconds of inactivity.

Voice Pilot Requirements

Litware wants to pilot Phone System as a calling solution for 20 IT department users. The pilot project will receive phone numbers from Microsoft.

Collaboration and Meeting Requirements

Litware identifies the following collaboration and meeting requirements:

- Cloud recording must be disabled for all Microsoft Teams meetings organized by users in the HR departments only.
- Meeting email invitations must be customized to include the Logo URL, Legal URL, and Help URL of Litware.

QUESTION 1
HOTSPOT

You need to recommend a solution to perform the network validation tasks for the planned upgrade.

Which tool and role should you recommend for each user? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

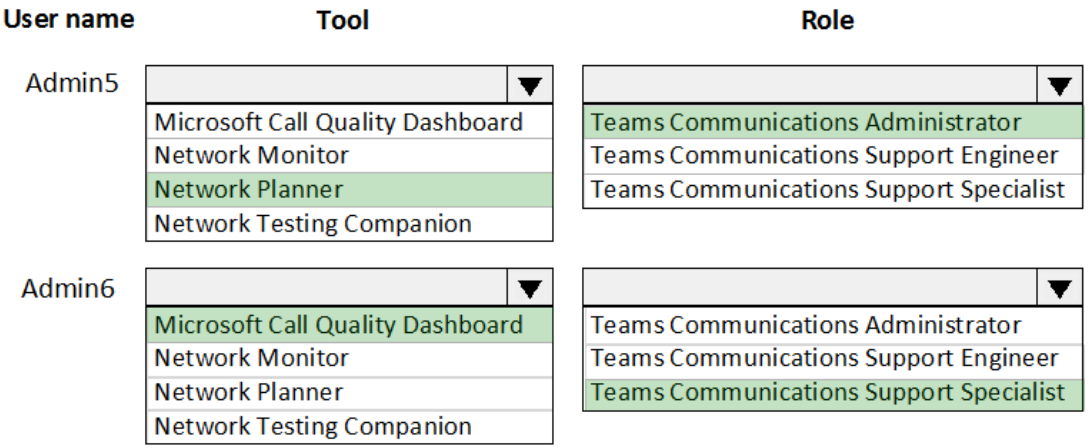
Hot Area:

Answer Area

User name	Tool	Role
Admin5	Microsoft Call Quality Dashboard Network Monitor Network Planner Network Testing Companion	Teams Communications Administrator Teams Communications Support Engineer Teams Communications Support Specialist
Admin6	Microsoft Call Quality Dashboard Network Monitor Network Planner Network Testing Companion	Teams Communications Administrator Teams Communications Support Engineer Teams Communications Support Specialist

Correct Answer:

Answer Area



Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/network-planner

https://docs.microsoft.com/en-us/microsoftteams/difference-between-call-analytics-and-call-quality-dashboard

QUESTION 2
You need to implement a solution to meet the Microsoft Teams requirements for the compliance department.

What should you do first?

A. Add all the compliance department users as members of an org-wide team.
B. Add all the compliance department users to a universal security group.
C. Add all the compliance department users to an Office 365 group.
D. Assign the Teams Communications Support Engineer role to all the compliance department users.

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 3
You need to configure the IP phones to meet the device requirements.

What is the minimum number of configuration profiles you should create?

A. 1
B. 2
C. 3
D. 4

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 4
HOTSPOT

You need to configure Microsoft Teams to meet the department upgrade requirements.

For each of the following statements, select Yes if that statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer area

Statements	Yes	No
The Microsoft Teams upgrade policy must be set to Skype for Business with Teams collaboration and meetings coexistence mode for the sales department users.	○	○
The Microsoft Teams upgrade policy must be set to Skype for Business only coexistence mode for the HR department users.	○	○
The Microsoft Teams upgrade policy must be set to Teams only coexistence mode for the IT department users.	○	○

Correct Answer:

Answer area

Statements	Yes	No
The Microsoft Teams upgrade policy must be set to Skype for Business with Teams collaboration and meetings coexistence mode for the sales department users.	○	○
The Microsoft Teams upgrade policy must be set to Skype for Business only coexistence mode for the HR department users.	○	○
The Microsoft Teams upgrade policy must be set to Teams only coexistence mode for the IT department users.	○	○

Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interoperability

QUESTION 5
What should you recommend to meet the Microsoft Teams requirements for guest access?

A. From the Azure Active Directory admin center, modify the External collaboration settings to include fabrikam.com only.
B. From the Microsoft 365 admin center, modify the Office 365 groups settings.
C. From the External access settings in the Microsoft Teams admin center, add fabrikam.com to the Allowed list of domains.
D. From the Microsoft Teams admin center, turn off org-wide guest access and manually add guest users from fabrikam.com to teams.

Correct Answer: C
Section: (none)
Explanation

Explanation/Reference:

Reference:
https://docs.microsoft.com/en-us/microsoftteams/manage-external-access

QUESTION 6
You need to create a team for the sales department.

What should you do first?

A. Create an Office 365 group and modify the membership rule for the group.
B. From PowerShell, run the `Add-AzureAdGroupMember` cmdlet.
C. From PowerShell, run the `New-Team` cmdlet.
D. Create a team and select **Build a team from scratch**.

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/dynamic-memberships

Manage Chat, Calling, and Meetings

Question Set 1

QUESTION 1
Your company has a Microsoft 365 subscription.

You need to prevent users from using Microsoft Teams to communicate with users in a partner company that uses an email domain named litewareinc.com.

What should you do from the Microsoft Teams admin center?

A. Turn off guest access.
B. Create a new messaging policy.
C. Modify the External access settings.
D. Create a new meeting policy.

Correct Answer: C
Section: (none)
Explanation

Explanation/Reference:

QUESTION 2
Your company has a Microsoft 365 subscription.

The company has a main office in Chicago.

The company opens a new office in Toronto that has 500 users.

You need to ensure that the correct address is available to emergency responders.

What should you do?

A. Create a configuration profile and assign the profile to the device of each user.
B. Add an emergency address, and then modify each phone number.
C. Add an emergency address, and then modify each user.
D. Create a calling policy and assign the policy to each user.

Correct Answer: B

Section: (none)
Explanation

Explanation/Reference:

QUESTION 3
Your company has a Microsoft 365 tenant.

Guest users report that they cannot access files or Microsoft OneNote from Microsoft Teams. The guest users can access channels, chats, and conversations.

You need to ensure that the guest users can access the files and OneNote from Microsoft Teams.

For what should you configure external sharing?

A. Microsoft Teams
B. Microsoft SharePoint Online
C. Microsoft OneDrive for Business
D. Microsoft Yammer.

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 4
Your company has a Microsoft 365 subscription that uses Phone System and Calling Plans.

You plan to implement a toll phone number for the helpdesk.

You need to implement the following call features for the helpdesk phone number:

Must include a greeting and hold music
Must bypass menu options when a call is established to the helpdesk

What two resources should you create? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. a call queue
B. a call park
C. an auto attendant
D. a resource account
E. a calling policy

Correct Answer: AD
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue

QUESTION 5
You have a Microsoft 365 subscription. There are three users that are assigned the global administrator role.

You create an org-wide team named Team1.

You need to configure Team1 to meet following requirements:

Ensure that only the three global administrators to create new posts in the General channel.
Prevent @mentions for the org-wide team members.

Which two actions should you perform from the Microsoft Teams client? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. From the Team1 settings, clear **Give members the option to edit their messages**.
B. From the General Channel settings of Team1, set the channel moderation preference to **Anyone can post; show alert that postings will notify everyone (recommended for large teams)**.
C. From the General Channel settings of Team1, set the channel moderation preference to **Only owners can post messages**.
D. From the Team1 settings, disable all the Fun stuff settings.
E. From the Team1 settings, set Show members the option to @team or @[team name] to **Off**.

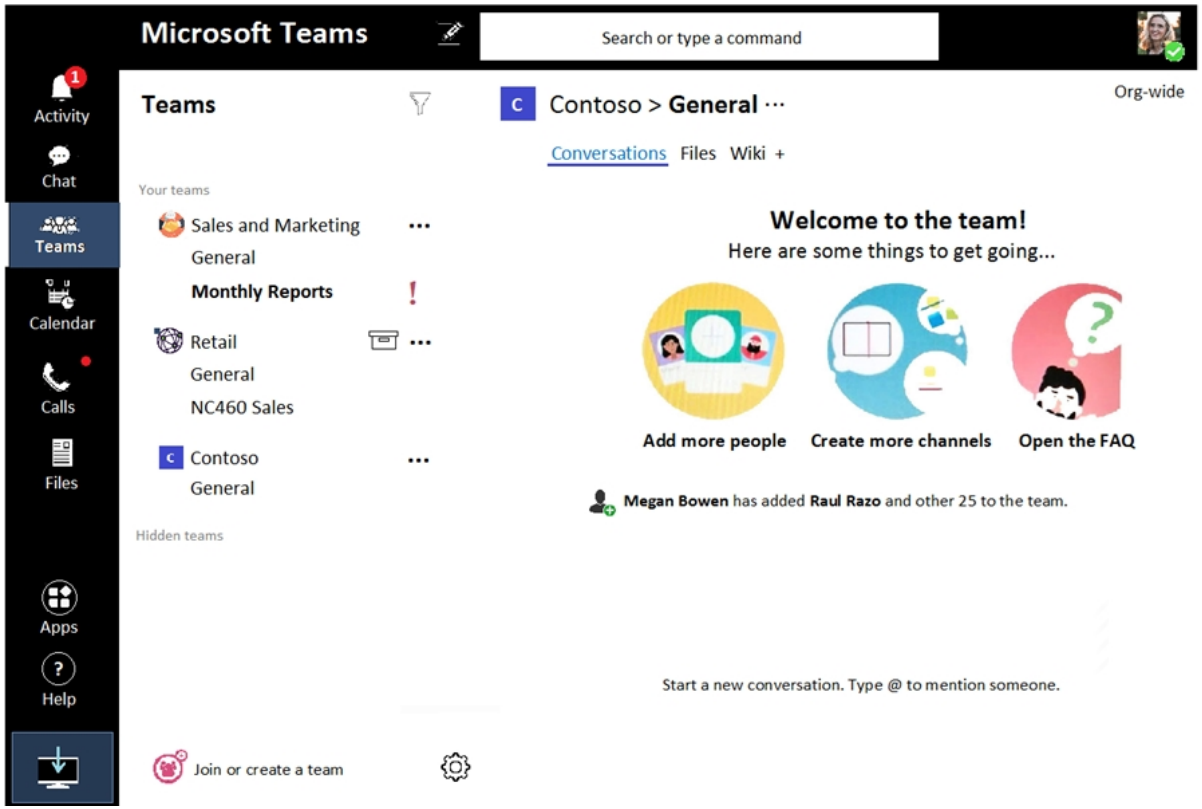
Correct Answer: CE
Section: (none)
Explanation

Explanation/Reference:

Reference:
https://docs.microsoft.com/en-us/microsoftteams/create-an-org-wide-team

QUESTION 6
Your company has a Microsoft 365 subscription.

From the Microsoft Teams client, you review the teams shown in the exhibit.



Members of the Retail team report that they cannot create channels.

You need to ensure that the Retail team members can create channels.

Which two actions should you perform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. From the Azure Active Directory admin center, change the membership type of the Office 365 group for the Retail team to **Assigned**.
B. From the Microsoft Teams client, promote all the Retail team members to an owner role.
C. From the Microsoft Teams admin center, unarchive the Retail team.
D. Instruct the Retail team owner to restore the team by using the Microsoft Teams client.
E. From PowerShell, modify the information barrier policy.

Correct Answer: CD
Section: (none)
Explanation

Explanation/Reference:

QUESTION 7
Your company has a Microsoft 365 subscription.

The Microsoft 365 tenant uses a domain named contoso.com.

You need to ensure that team channels can receive email only from users in the company and email addresses that use an email domain named @fabrikam.com.

What should you modify?

A. the External collaboration settings in the Azure Active Directory admin center
B. the list of accepted domains in Microsoft Exchange Online
C. the org-wide Teams settings
D. the global teams policy

Correct Answer: C
Section: (none)
Explanation

Explanation/Reference:

QUESTION 8
HOTSPOT

You have a Microsoft 365 subscription.

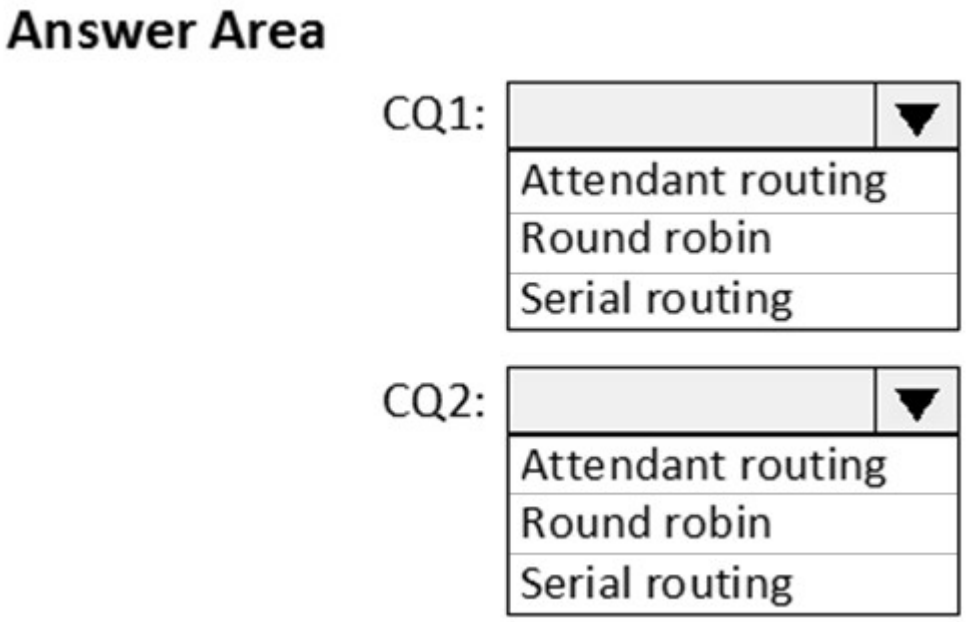
You need to create the call queues shown in the following table.

Queue name	Description
CQ1	Balances incoming calls so that each call agent gets the same number of calls.
CQ2	The first call in the queue rings all call agents simultaneously.

Which routing method should you configure for each call queue? To answer, select the appropriate options in the answer area.

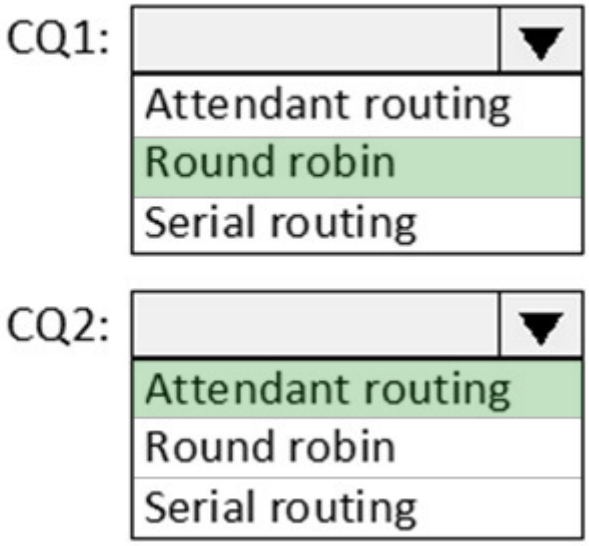
NOTE: Each correct selection is worth one point.

Hot Area:



Correct Answer:

Answer Area



Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue

QUESTION 9
Your company has a Microsoft 365 subscription.

You plan to enable users to book meetings in several of the company's conference rooms by using the Microsoft Teams client.

You need to create the required resources in Microsoft 365 for the conference rooms.

What should you create for each conference room?

A. a team
B. a resource mailbox
C. an auto attendant
D. an Office 365 group

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/rooms/rooms-deploy

QUESTION 10
You plan to implement a pilot project on Phone System for 100 users.

The pilot project will use a Microsoft Calling Plan.

You need to ensure that the users can establish calls to the PSTN.

Which cmdlets should you run?

A. `Set-AzureADUserLicense`, `Set-CSUser`, and `Set-AzureADUser`
B. `Grant-CsOnlineVoiceRoutingPolicy`, `Set-CsOnlineVoiceUser`, and `Set-CSUser`
C. `Set-AzureADUser`, `Grant-CsOnlineVoiceRoutingPolicy`, and `Set-CsOnlineVoiceUser`
D. `Set-AzureADUserLicense`, `Set-CsOnlineVoiceUser`, and `Set-CSUser`

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/configuring-teams-calling-quickstartguide

QUESTION 11
HOTSPOT

Your company has a Microsoft 365 subscription that uses Phone System.

Two employees have the user account shown in the following table.

User name	Phone number	PSTN connectivity
User1	425-555-1212	Calling Plans
User2	425-555-1213	Direct Routing

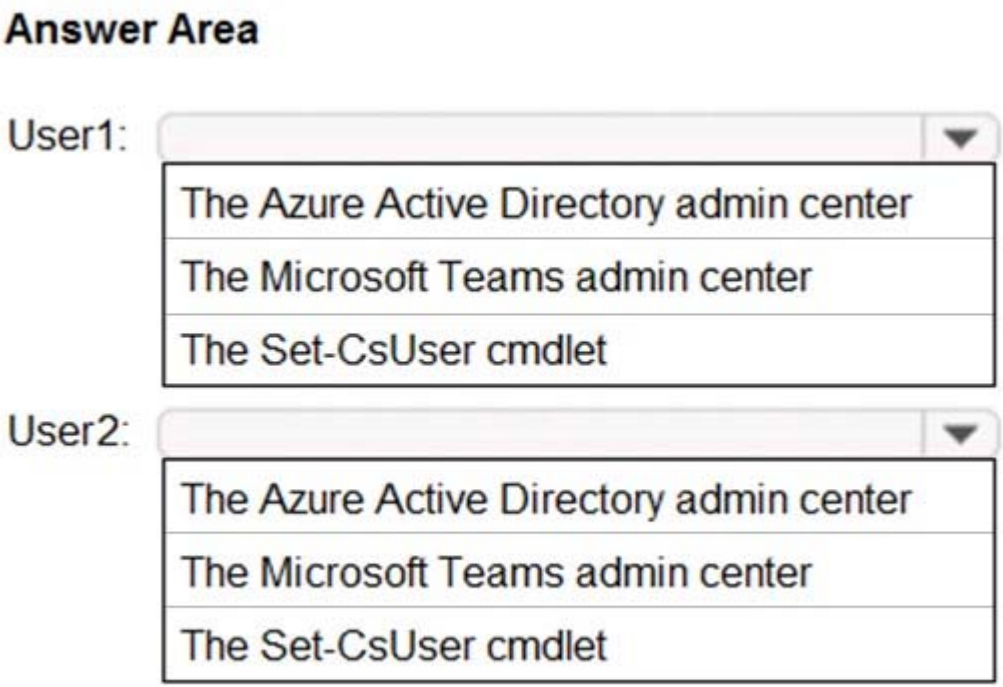
The employees are leaving the company.

You need to ensure that the phone numbers can be reassigned to other employees as quickly as possible.

What should you use for each employee? To answer, select the appropriate options in the answer area.

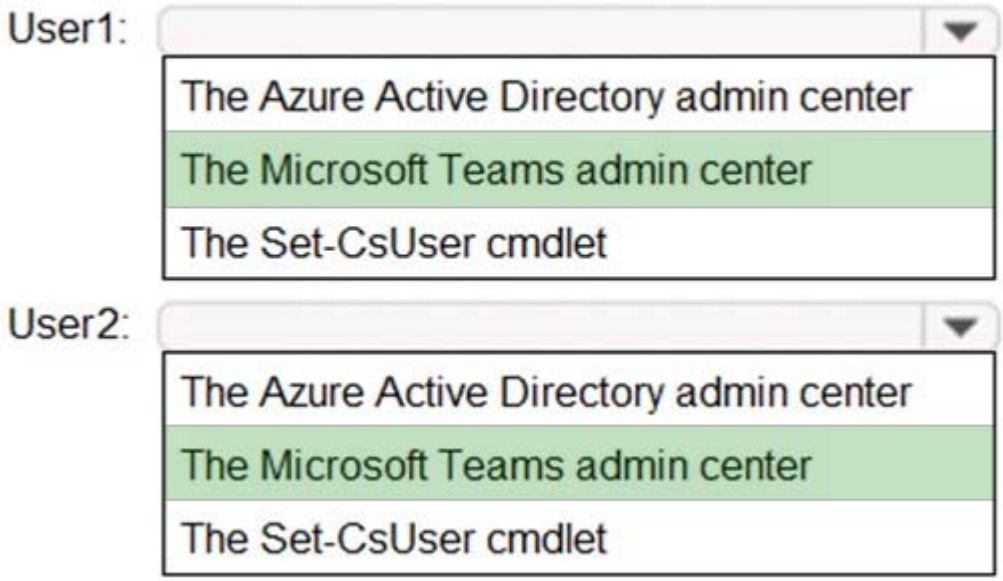
NOTE: Each correct selection is worth one point.

Hot Area:



Correct Answer:

Answer Area



Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/assign-change-or-remove-a-phone-number-for-a-user

QUESTION 12
Your company has a Microsoft Office 365 subscription.

Users in the company's sales department frequently invite guest users to meetings.

You need to ensure that when the sales department users invite guest users to meetings, the guest users are admitted by default. The solution must only apply to the sales department users.

Which two actions should you perform? Each correct solution presents part of the solution.

NOTE: Each correct selection is worth one point.

A. In the global meeting policy, set Automatically admit users to **Everyone**.
B. Create a new meeting policy and set Automatically admit users to **Everyone**.
C. Apply the policy to the sales department users.
D. In the global meeting policy, set Automatically admit users to **Everyone in your organization**.

Correct Answer: BC
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/meeting-policies-in-teams

QUESTION 13
HOTSPOT

Your company has a Microsoft 365 subscription that uses Phone System.

You need to configure Microsoft Teams to meet the following requirements:

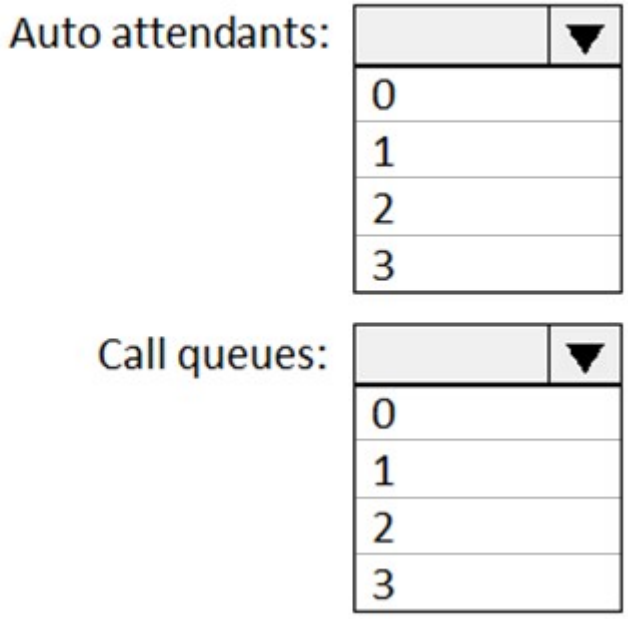
Ensure that calls to the company's sales department are routed to multiple users in the sales department.
Ensure that calls to the company's marketing department are routed to multiple users in the marketing department.
Outside of business hours, ensure that calls from PSTN users receive a custom greeting.
During business hours, ensure that calls from PSTN users can be received by the sales and marketing department users.

What is the minimum number of auto attendants and call queues you should configure to meet the requirements? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

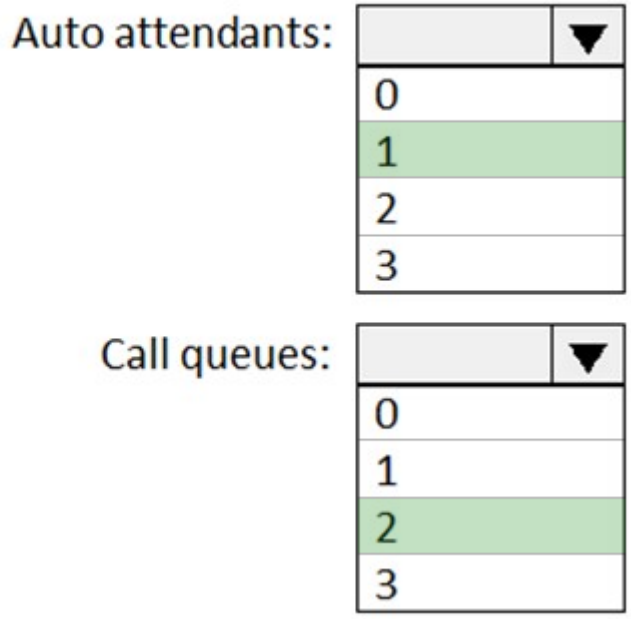
Hot Area:

Answer Area



Correct Answer:

Answer Area



Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/what-are-phone-system-auto-attendants

https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue

QUESTION 14
HOTSPOT

Your company has a Microsoft 365 subscription.

You need to configure Microsoft Teams to meet the requirements shown in the following table.

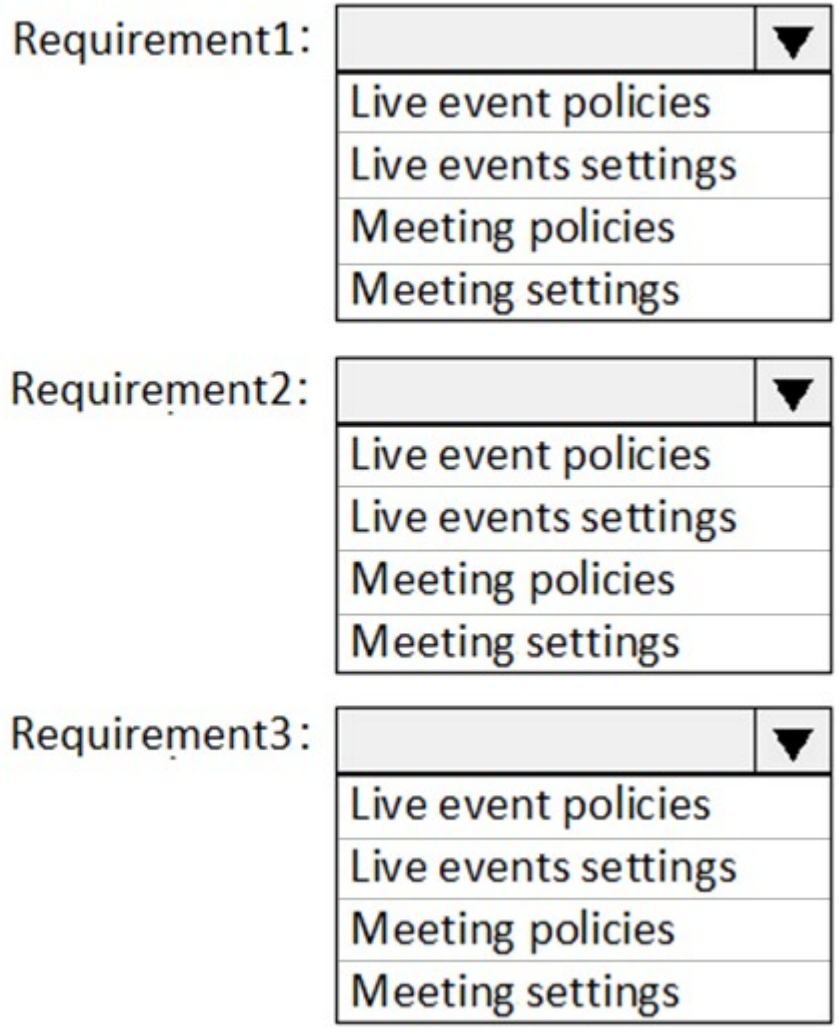
Requirement name	Requirement
Requirement1	Presenters must be able to record large meetings that contain 1,000 participants or more.
Requirement2	Anonymous users must be able to join Microsoft Teams meetings.
Requirement3	Presenters must be prevented from sharing an entire screen during Microsoft Teams meeting.

What should you configure for each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

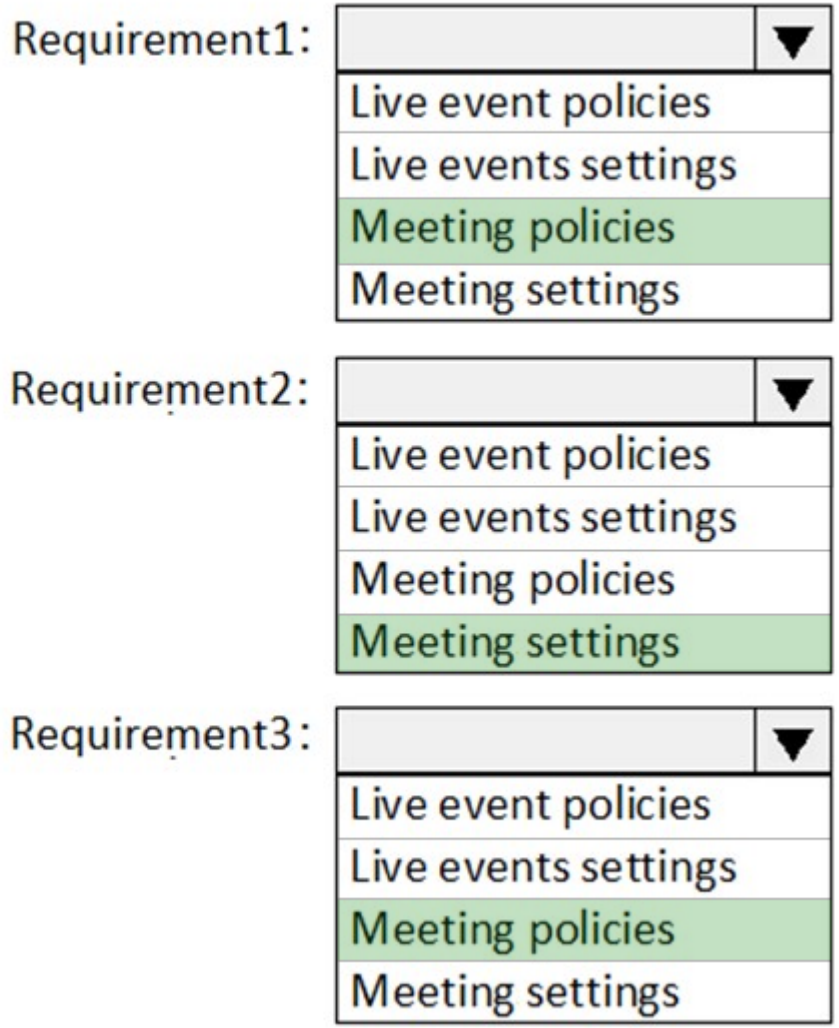
Hot Area:

Answer Area



Correct Answer:

Answer Area



Section: (none)
Explanation

Explanation/Reference:

QUESTION 15
Your company has a Microsoft Office 365 subscription.

The company has the departments and teams shown in the following table.

Department name	Team name
Sales	Teams1
Finance	Teams2
HR	Teams3

You need to recommend which policies must be created to meet the following requirements:

Users in the HR department must be prevented from sending messages marked as Urgent.
Users in the finance department must be able to send messages marked as Urgent.
Users in the finance department must be able to delete sent messages.

The solution must only affect the HR department users and the finance department users.

What is the minimum number of policies you should recommend?

A. two messaging policies
B. one messaging policy and one permission policy
C. one permission policy only
D. two permission policies
E. one messaging policy only

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 16
HOTSPOT

Your company has a Microsoft Office 365 subscription.

The company has offices in France, United States, and Belgium.

You plan to implement Phone System to meet the following requirements:

The office in Belgium must use SIP trunks from the current telecommunication provider.
The office in France must integrate the phone number range and an on-premises IP-PBX.
The office in the United States must minimize the infrastructure required to deploy the planned Phone System.

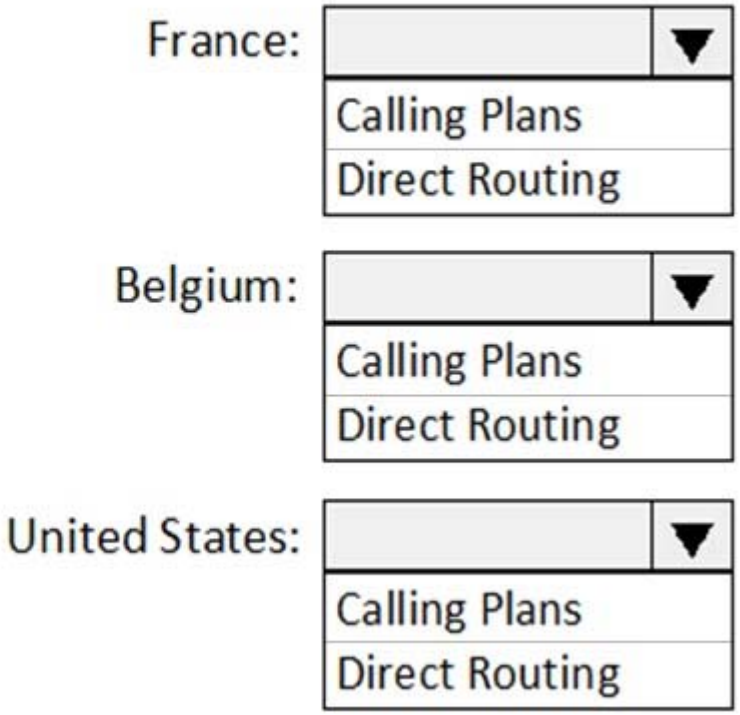
You need to recommend which PSTN connectivity meets the requirements.

Which PSTN connectivity should you recommend for each office? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

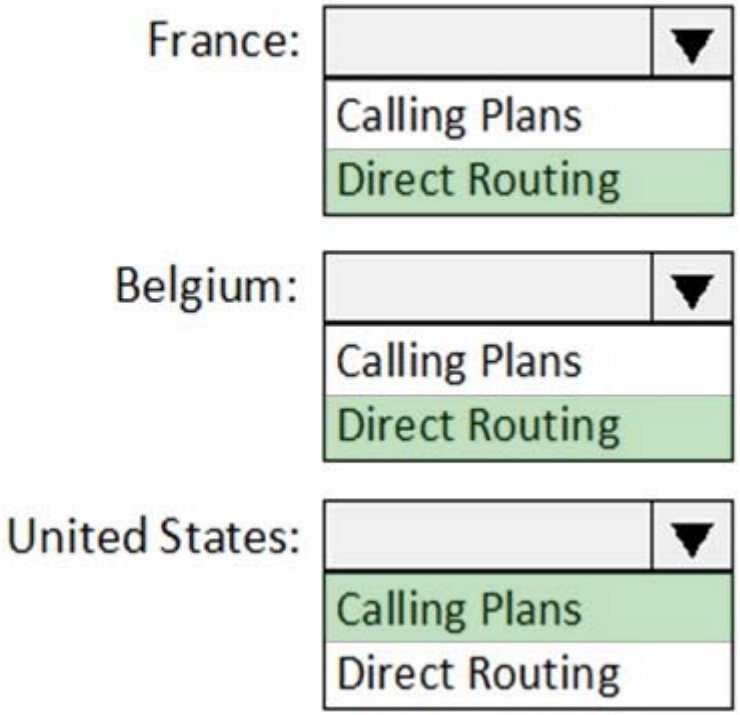
Hot Area:

Answer Area



Correct Answer:

Answer Area



Section: (none)
Explanation

Explanation/Reference:

QUESTION 17
Your company has a Microsoft 365 subscription.

A user invites an external user to join a Microsoft Teams meeting by using a Microsoft Outlook meeting invitation.

The external user cannot join the meeting.

You need to ensure that all external users can join Microsoft Team meetings.

What should you do from the Microsoft Teams admin center?

A. From Guest access in the Org-wide settings, set Allow guest access in Microsoft Teams to **On**.
B. Edit the Meeting settings and set Anonymous users can join a meeting to **On**.
C. Edit the global meeting policy and set Allow scheduling private meetings to **On**.
D. Edit the live events policy and set Who can join live events to **Everyone**.

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/meeting-settings-in-teams

QUESTION 18
HOTSPOT

Your company has a Microsoft 365 subscription that uses Phone System.

You need to configure the environment to meet the following requirements:

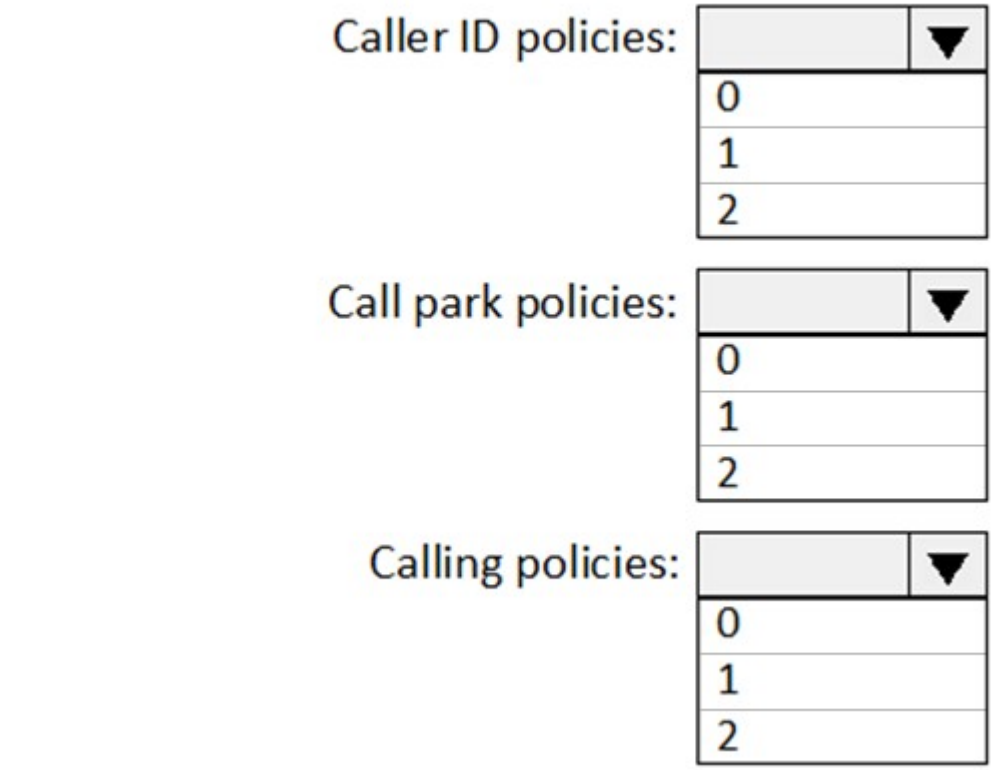
Only users in the company's sales department must have **Call forwarding and simultaneous ringing to external phone numbers** set to **Off**.
Only users in the marketing department must have **Inbound calls can be routed to call groups** set to **Off**.
All outbound calls to the PSTN must use the auto attendant number as the caller ID.

What is the minimum number of policies that should be created? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

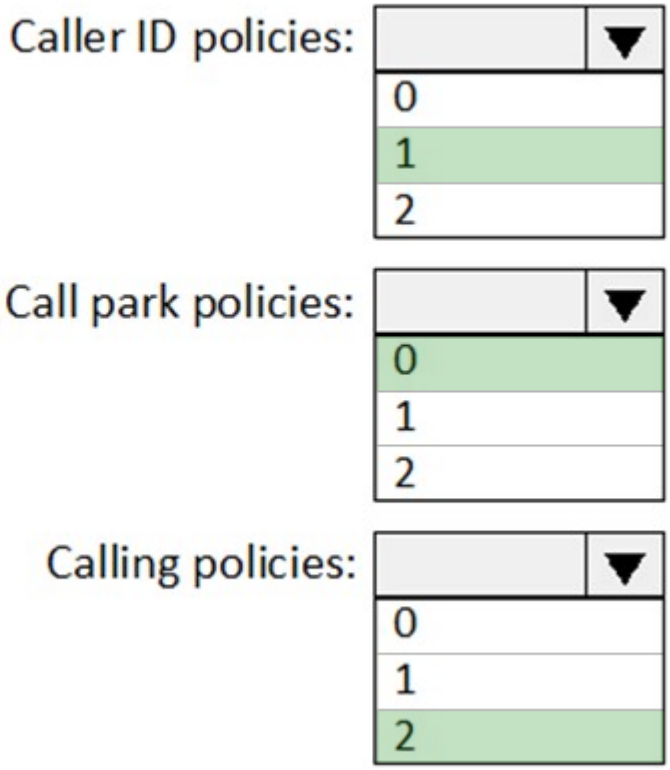
Hot Area:

Answer Area



Correct Answer:

Answer Area



Section: (none)
Explanation

Explanation/Reference:

QUESTION 19
Your company has a Microsoft 365 subscription.

A user named User5 cannot establish call from Microsoft Teams.

You review the Microsoft Teams client for User5 and discover that the dial pad is unavailable.

Other users at the company can establish calls successfully.

You need to ensure that User5 can establish calls.

Which two actions should you perform? Each correct answer represents part of the solution.

NOTE: Each correct selection is worth one point.

A. Modify the caller ID properties of User5.
B. Assign a Phone System license to User5.
C. Assign a SIP address to User5.
D. Assign an app setup policy to User5.
E. Enable User5 for Enterprise Voice.

Correct Answer: E
Section: (none)
Explanation

Explanation/Reference:

QUESTION 20
Your company has a Microsoft 365 subscription.

The company plans to host Microsoft Teams live events for groups of users larger than 5,000.

You need to recommend a solution that minimizes the bandwidth required to stream the events.

What should you include in the recommendation?

A. a Session Border Controller (SBC)
B. a third-party encoder
C. an eCDN provider
D. a Cloud Video Interop (CVI)

Correct Answer: C
Section: (none)
Explanation

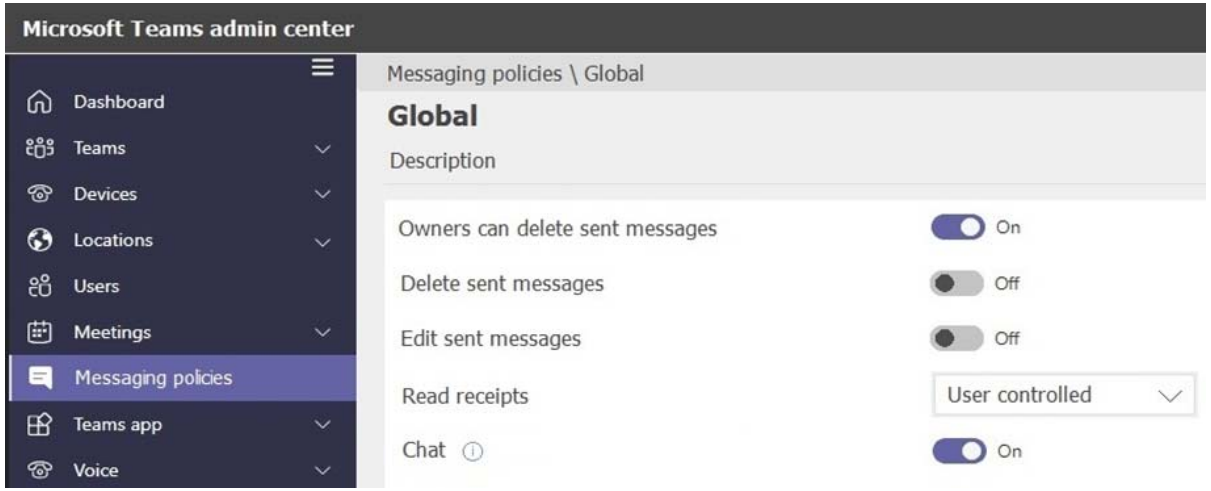
Explanation/Reference:
Reference:

https://docs.microsoft.com/en-us/stream/network-overview

QUESTION 21
HOTSPOT

Your company has a Microsoft 365 subscription.

The company's only messaging policy is a global messaging policy configured as shown in the following exhibit.



Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Users **[answer choice]** sent chat messages.

- can only delete
- can only modify
- can delete and modify
- cannot delete and modify

Team owners **[answer choice]** sent chat messages.

- can only delete
- can only modify
- can delete and modify
- cannot delete and modify

Correct Answer:

Answer Area

Users **[answer choice]** sent chat messages.

- can only delete
- can only modify
- can delete and modify
- **cannot delete and modify**

Team owners **[answer choice]** sent chat messages.

- **can only delete**
- can only modify
- can delete and modify
- cannot delete and modify

Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/messaging-policies-in-teams

QUESTION 22
Your company has five offices. Each office has a unique phone number.

You plan to deploy Phone System to all the offices.

You need to ensure that each office has a unique greeting message for the weekdays and a unique greeting message for the weekends. The solution must minimize administrative effort.

What should you create?

A. one auto attendant that contains all five phone numbers
B. one call queue that contains all five phone numbers
C. five auto attendants that each contains one phone number
D. five call queues that each contains one phone number

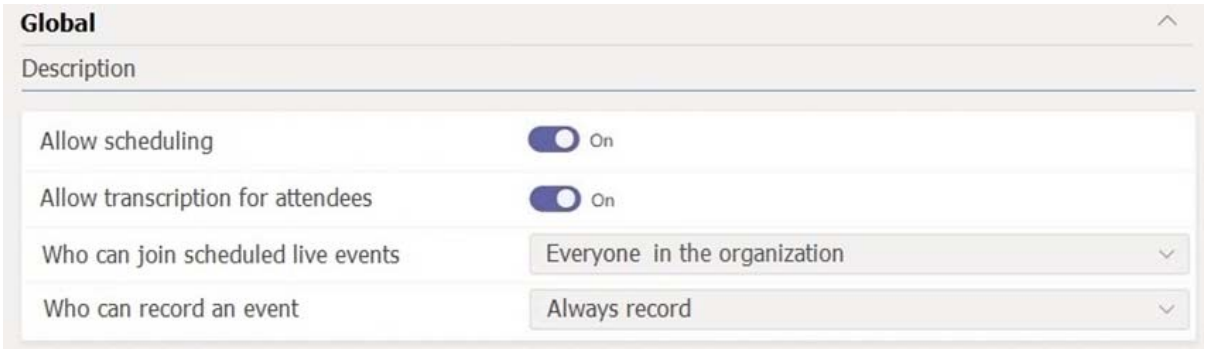
Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-auto-attendant

QUESTION 23
HOTSPOT

Your company has a Microsoft 365 subscription. You add guest users to the organization.

The company's global live event policy is configured as shown in the following exhibit.



Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

[Answer choice] can access live events.

- Users who have an Azure AD account, external access users, and guest users
- Only users who have an Azure AD account and external access users
- Only users who have an Azure AD account and guest users
- Only users who have an Azure AD account only

[Answer choice] can schedule live events.

- All users who have an Azure AD account
- All users who have an Azure AD account and guest users
- Only global administrators
- Only team owners

Correct Answer:

Answer Area

[Answer choice] can access live events.

- Users who have an Azure AD account, external access users, and guest users
- Only users who have an Azure AD account and external access users
- **Only users who have an Azure AD account and guest users**
- Only users who have an Azure AD account only

[Answer choice] can schedule live events.

- **All users who have an Azure AD account**
- All users who have an Azure AD account and guest users
- Only global administrators
- Only team owners

Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-live-events/set-up-for-teams-live-events

QUESTION 24
Your company is upgrading from Microsoft Skype for Business Online to Microsoft Teams.

The company's Microsoft Teams upgrade policy is set to Islands coexistence mode. The company plans to maintain the coexistence mode for several months.

Several users report that they receive email messages about missed chat conversations.

You need to recommend a solution to ensure that all the users receive chat messages.

Which two actions should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Install the Microsoft Teams clients on all the computers that run the Skype for Business client. Instruct the users to sign in to both client applications.
B. Instruct the users to modify the permissions in the Microsoft Teams client.
C. Modify the global app setup policy.
D. Modify the global app permission policy.
E. Install the Skype for Business client on all the computers that run the Microsoft Teams client. Instruct the users to sign in to both client applications.

Correct Answer: AD
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interoperability

QUESTION 25
Your company has a Microsoft 365 subscription.

You need to ensure that users from a partner company named Contoso, Ltd. can collaborate with your company's users in teams. The solution must ensure that the Contoso users can exchange chat messages in channels.

Which three actions should you perform before you add the Contoso users to teams? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. From the Services & add-ins settings in the Microsoft 365 admin center, set Let group members outside the organization access group content to **On**.
B. From the Guest access settings in the Microsoft Teams admin center, set Allow guest access in Microsoft Teams to **On**.
C. From the External collaboration settings in the Azure Active Directory admin center, add Contoso's domain to the list of target domains.
D. From the External access settings in the Microsoft Teams admin center, add Contoso's domain to the Allowed list of domains.
E. From the External collaboration settings in the Azure Active Directory admin center, set Guest users permissions are limited to **No**.
F. From the Services & add-ins settings in the Microsoft 365 admin center, set Let group owners add people outside the organization to groups to **On**.

Correct Answer: BDF
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/manage-external-access
https://docs.microsoft.com/en-us/microsoftteams/teams-dependencies

QUESTION 26
Your company has a Microsoft 365 subscription.

You recently set the company's Microsoft Teams upgrade policy to **Teams only** coexistence mode.

A user reports that several online meetings are configured to use Microsoft Skype for Business.

You need to convert the online meetings in the user's calendar to use Microsoft Teams.

What are two possible ways to achieve the goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. From PowerShell, run the `Start-CsExMeetingMigration` cmdlet and specify the `-identity` parameter.
B. Run the Skype for Business Meeting Update tool.
C. From the Microsoft Teams admin center, modify the meeting policy.
D. From PowerShell, run the `Set-CsTeamsUpgradeConfiguration` cmdlet.
E. From the Microsoft Teams admin center, modify the Microsoft Teams upgrade policy.

Correct Answer: AE
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/skypeforbusiness/audio-conferencing-in-office-365/setting-up-the-meeting-migration-service-mms

QUESTION 27
Your company has a Microsoft Office 365 subscription.

The company has the departments and teams shown in the following table.

Department name	Team name
Human resources	HR
Research and development	R&D
Events	Events

You need to ensure that only the following apps appear in the app bar of the Microsoft Teams client for only the events department:

Activity
Shifts
Chat

What should you do first?

A. Create a custom app permission policy.
B. Modify the global app permission policy.
C. Create a custom app setup policy.
D. Modify the global app setup policy.

Correct Answer: C
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies#assign-a-custom-app-setup-policy-to-users

Manage Chat, Calling, and Meetings

Testlet 2

Case study
This is a case study. **Case studies are not timed separately. You can use as much exam time as you would like to complete each case.** However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study
To display the first question in this case study, click the **Next** button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an **All Information** tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the **Question** button to return to the question.

Overview

Contoso, Ltd. is a pharmaceutical company that has 3,000 users in offices across North America.

Existing Environment

Active Directory

The network contains an on-premises Active Directory domain. All user accounts are in departmental organizational units (OUs).

Microsoft Office 365

All users are assigned a Microsoft Office 365 E5 license and are enabled for the following services:

- Microsoft Yammer
- Microsoft Exchange Online
- Microsoft SharePoint Online
- Microsoft OneDrive for Business
- Azure Active Directory (Azure AD)
- Azure AD dynamic group membership

Microsoft Skype for Business

Contoso has an on-premises deployment of Microsoft Skype for Business Server 2015. All the latest cumulative updates are installed on all the servers. The following services are used in Skype for Business Server 2015:

- Meetings
- PSTN calling
- Instant messaging (IM)
- Federation to external companies

Departments

Contoso has the following departments:

- IT
- Sales
- Human resources (HR)
- Research and development (R&D)

All groups are created by using dynamic group membership that use the department attribute.

Requirements

Business Goals

Contoso identifies the following business goals:

- Migrate the maximum number of users to Microsoft Teams.
- Minimize administrative effort.

Device Requirements

Contoso identifies the following device requirements:

- Replace Skype for Business IP phones with Microsoft Teams phones.
- All Microsoft Teams phones must be set to lock automatically after 60 seconds.

Meeting and Live Event Requirements

Contoso identifies the following meeting and live event requirements:

- Requirement1: Guest users must be able to join live events.
- Requirement2: Guest users must always wait in a meeting lobby.

- Requirement3: Contoso users must always bypass the meeting lobby when they join meetings by using the Microsoft Teams client.
- Requirement4: After the upgrade to Microsoft Teams, all meetings must be scheduled by using Microsoft Teams.

Calling Requirements

Contoso identifies the following calling requirements:

- Migrate all existing auto attendants and response groups to Office 365.
- Minimize the on-premises PSTN infrastructure.

Technical Requirements

Guest users must be prevented from making private calls.

Security Requirements

Contoso has the following security requirements for the Microsoft Teams deployment:

- The number of ports allowed on the company's firewall must be limited.
- Team names must be prevented from containing the name of any products produced by Contoso.
- Users in the R&D group must be prevented from sending chat messages to users in other departments.
- To meet the company's compliance policy, users in the sales department must continue to use on-premises Skype for Business for IM and calling only.

Pilot Project

Contoso begins a pilot project for the upgrade to Microsoft Teams.

You identify the following issues during the pilot project:

- Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes.
- Two pilot users in the HR department report that they are not members of the HR team.

QUESTION 1
You need to resolve the notification issues identified during the pilot project.

What should you modify?

A. the global meeting policy
B. the global messaging policy
C. the org-wide Teams settings

D. the app permission policy

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/messaging-policies-in-teams

QUESTION 2
You need to configure the environment to meet the technical requirements for guest users.

What should you modify from the Microsoft Teams admin center?

A. the global app permission policy
B. the Org-wide settings
C. the global meeting policy
D. the global messaging policy

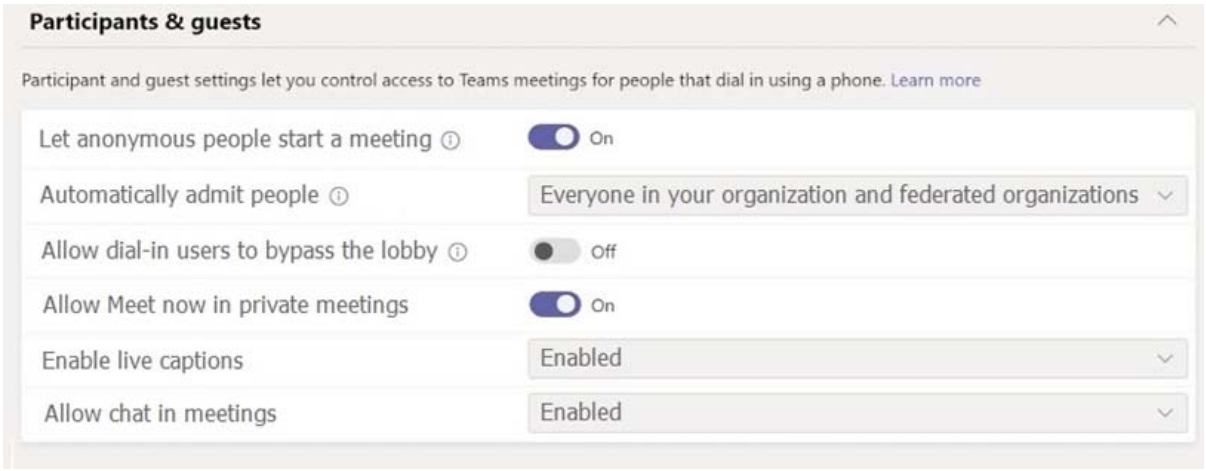
Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Explanation:
Microsoft Teams admin center > Org-wide settings > Guest access > Make private calls = off.

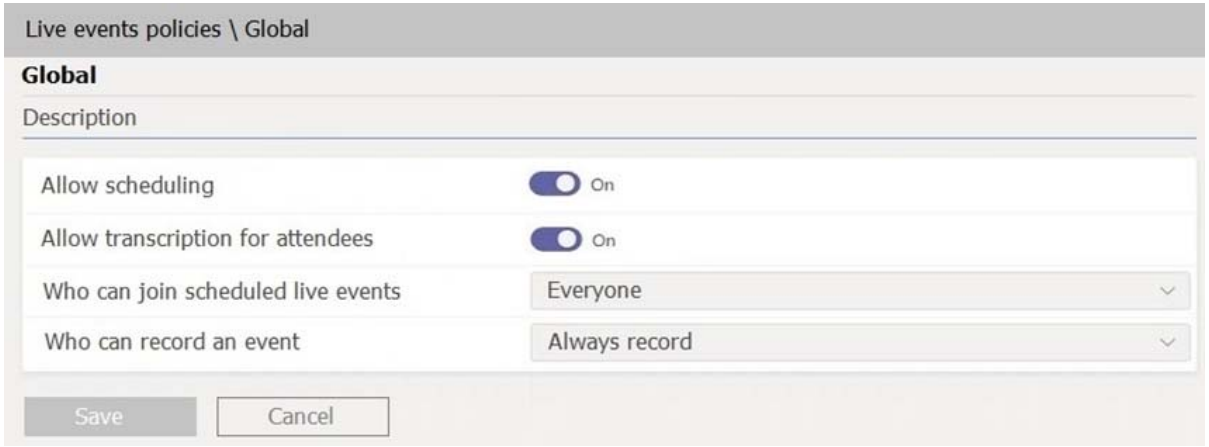
QUESTION 3
HOTSPOT

During the pilot project, you review the global policies in the Microsoft Teams admin center.

Contoso has a global meeting policy configured as shown in the following exhibit.



Contoso has a global live events policy configured as shown in the following exhibit.



For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
The policies meet Requirement1 for meeting and live events.	○	○
The policies meet Requirement2 for meeting and live events.	○	○
The policies meet Requirement3 for meeting and live events.	○	○

Correct Answer:

Answer Area

Statements	Yes	No
The policies meet Requirement1 for meeting and live events.	○	○
The policies meet Requirement2 for meeting and live events.	○	○
The policies meet Requirement3 for meeting and live events.	○	○

Section: (none)
Explanation

Explanation/Reference:

Manage Chat, Calling, and Meetings

Testlet 3

Case study
This is a case study. **Case studies are not timed separately. You can use as much exam time as you would like to complete each case.** However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study
To display the first question in this case study, click the **Next** button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an **All Information** tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the **Question** button to return to the question.

Overview

General Overview

Litware, Inc. is an international manufacturing company that has 4,000 users. The company has the following four departments:

- IT
- HR
- R&D
- Sales

Physical Locations

Litware has two main offices. The offices are located in New York and London.

All offices connect to each other by using a WAN link. Each office connects directly to the Internet.

Existing Environment

All user accounts have an Azure Active Directory Premium Plan P1 license.

Litware has a Microsoft 365 subscription that has Office 365 Enterprise E3 licenses for all users. All the E3 products and services are enabled for each user.

Litware uses Microsoft Skype for Business Online.

Requirements

Planned Upgrade

Litware identifies the following requirements for a planned upgrade from Skype for Business Online to Microsoft Teams:

- Provide high quality audio, video, and online meeting experience for Microsoft Teams end users.
- Implement a data retention solution in Microsoft Teams.
- Minimize costs and administrative effort.
- Use the principle of least privilege.

For the sales department, Litware plans to create a team that dynamically updates its membership when users leave and join the department.

Department Upgrade Requirements

Litware plans to implement upgrade requirements for the departments as shown in the following table.

Department name	Requirement
Sales	Must use Microsoft Teams and Skype for Business. Must receive incoming chats and calls by using the same client that initiated the communication.
HR	Must use Microsoft Teams for collaboration and meetings. Must maintain Skype for Business as the preferred client for chat and calling.
IT and R&D	Must use only Microsoft Teams for chat, meetings, calling, and collaboration.

Microsoft Teams Requirements

All teams must meet the following requirements:

- Only users in a partner company that uses a domain named fabrikam.com must be able to collaborate in teams by using guest accounts.
- Only users in the compliance department of Litware must be able to create teams.

Planned Network Tasks

Litware identifies the following network validation tasks:

- An administrator named Admin5 must be able to review the required bandwidth to support audio conferencing, video conferencing, and screen sharing in Microsoft Teams.
- An administrator named Admin6 must be able to review network issues that cause poor call quality reported by users.

Data Retention Requirements

Litware identifies the following data retention requirements:

- Requirement1: All messages in team collaborations must be deleted after seven years.
- Requirement2: all files used in team collaborations must be retained for five years.
- Requirement3: All files used in personal chats must be retained for five years.

Device Requirements

You provide Microsoft Teams-certified IP phones to users in the IT and R&D departments. Each device must meet the following requirements:

- The time zone on the phones used by the R&D department must be set to UTC-8.
- The time zone on the phones used by the IT department must be set to UTC-5.
- All phones must lock automatically after 60 seconds of inactivity.

Voice Pilot Requirements

Litware wants to pilot Phone System as a calling solution for 20 IT department users. The pilot project will receive phone numbers from Microsoft.

Collaboration and Meeting Requirements

Litware identifies the following collaboration and meeting requirements:

- Cloud recording must be disabled for all Microsoft Teams meetings organized by users in the HR departments only.
- Meeting email invitations must be customized to include the Logo URL, Legal URL, and Help URL of Litware.

QUESTION 1
You need to identify the requirements for the voice pilot project.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Assign an additional license and phone number to each user.
B. Deploy a Session Border Controller (SBC) for Litware.
C. Purchase a Calling Plan for each user.
D. Create a dial plan for Litware.
E. Purchase a Calling Plan for Litware.

Correct Answer: AC
Section: (none)
Explanation

Explanation/Reference:

QUESTION 2
You need to configure Microsoft Teams to meet the collaboration and meeting requirements.

Which two actions should you perform from the Microsoft Teams admin center? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Modify the Meeting settings.
B. Create a teams policy.
C. Create a meeting policy.
D. Create a live events policy.
E. Modify the Teams settings.

Correct Answer: AC
Section: (none)
Explanation

Explanation/Reference:

Manage Teams and App Policies

Question Set 1

QUESTION 1
Your company has a Microsoft 365 subscription that contains a team named Sales.

You need to recommend a solution to ensure that all guest users who are members of Sales receive an email message each year to verify that they want to remain in the team.

What should you include in the recommendation?

A. an identity provider
B. a Microsoft Outlook add-in
C. a supervision policy
D. an access review

Correct Answer: D
Section: (none)
Explanation

Explanation/Reference:

QUESTION 2
HOTSPOT

Your company has a Microsoft Office 365 subscription.

The company has three departments. Each department contains a group as shown in the following table.

Department name	Type
HR	Distribution
R&D	Global security
Sales	Universal security

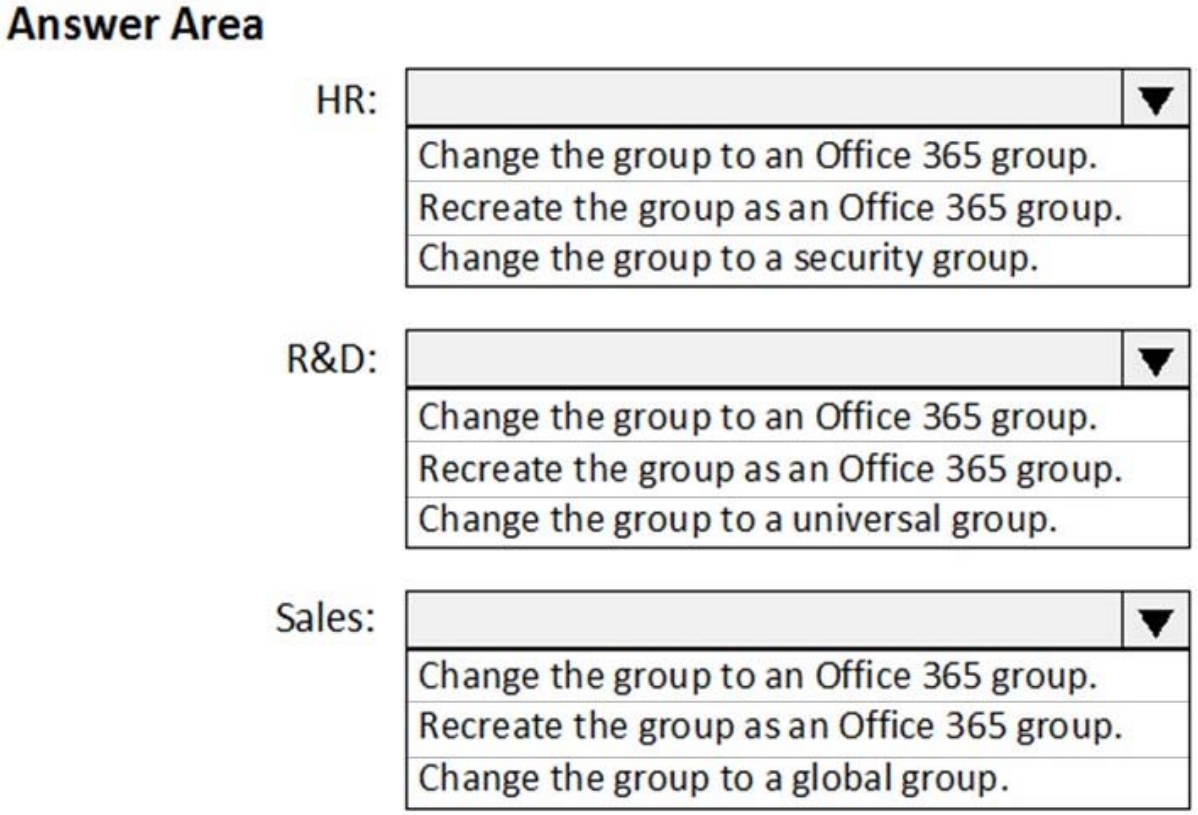
You plan to create a team for each group.

You need to ensure that a team can be created for each group. The solution must minimize administrative effort.

What should you do to each group? To answer, select the appropriate options in the answer area.

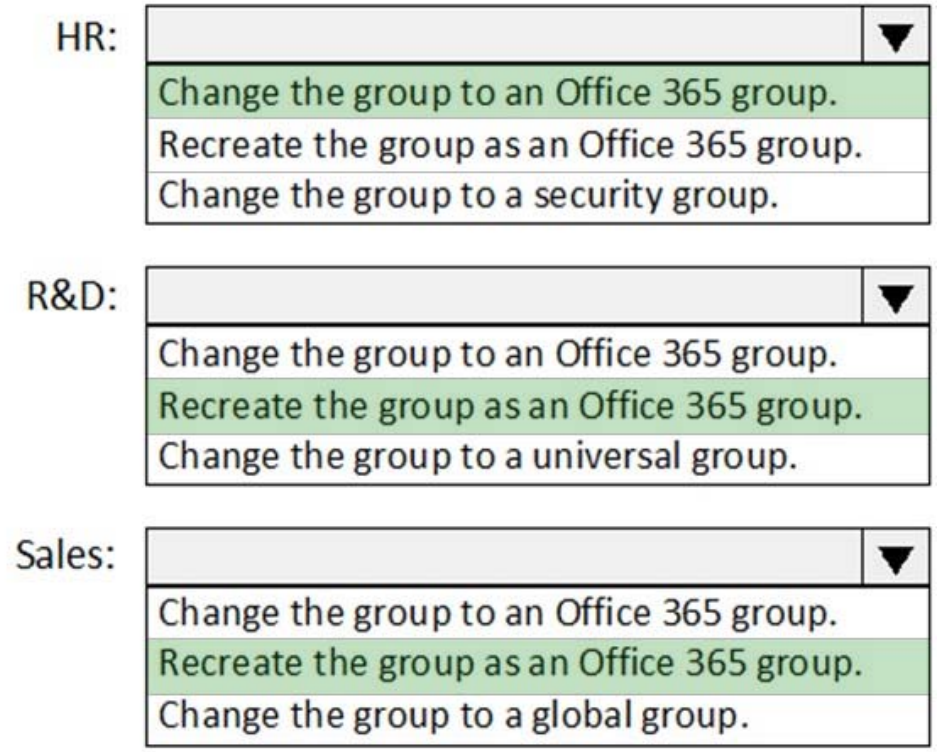
NOTE: Each correct selection is worth one point.

Hot Area:



Correct Answer:

Answer Area



Section: (none)
Explanation

Explanation/Reference:

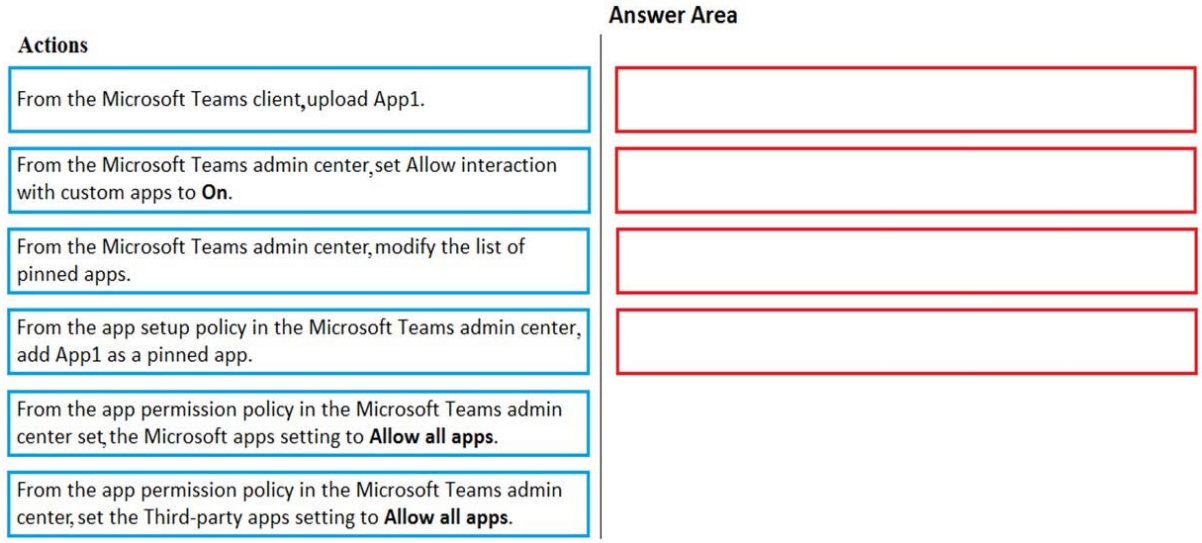
QUESTION 3
DRAG DROP

Your company has a custom Microsoft Teams app named App1.

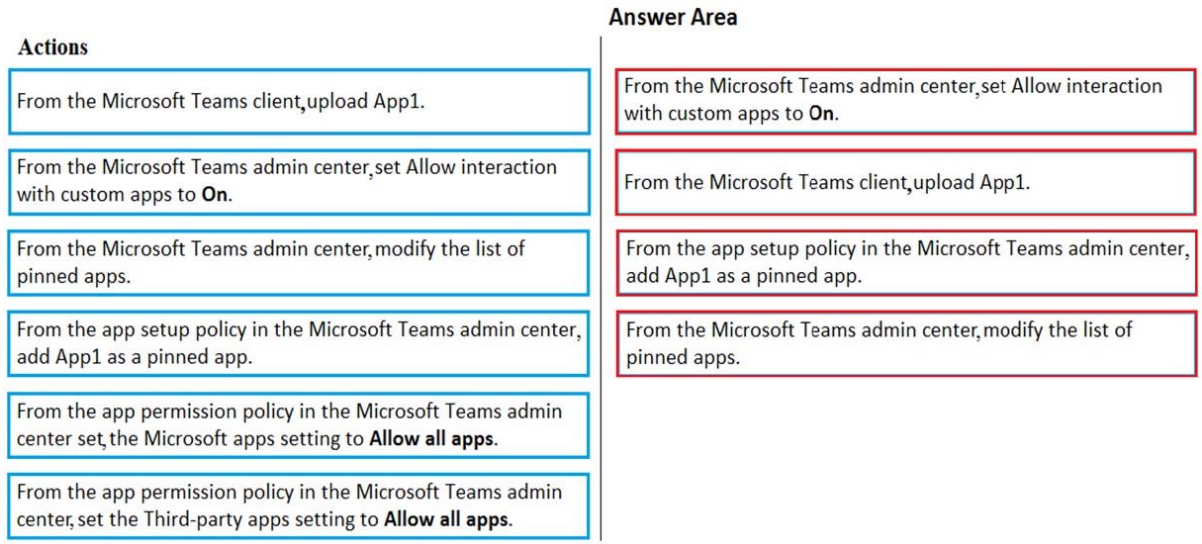
You need to deploy App1. The solution must ensure that App1 appears as the first item on the app bar of the Microsoft Teams client.

Which four actions should you perform in sequence? To answer, move the actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:



Correct Answer:



Section: (none)

Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-custom-app-policies-and-settings

QUESTION 4
Your company has a Microsoft 365 subscription.

You have a team that uses the following dynamic rule.

```
(user.department -contains “Sales” -or user.department -contains “Marketing”) -and (user.userType -Contains “Guest”) -and (user.country -eq “US”)
```

Which user will be included in the group?

A. A guest user in a department named Global Sales that has the `country` attribute set to US.
B. A member user in a department named Marketing Division that has the `country` attribute set to US.
C. A member user in a department named Marketing/Sales that has the `country` attribute set to US.
D. A guest user in a department named US Marketing Division that has the `country` attribute set to US.

Correct Answer: D
Section: (none)
Explanation

Explanation/Reference:

QUESTION 5
Your company has a Microsoft 365 subscription.

The company has a group named Sales.

You need to configure Microsoft Teams for the Sales group. The solution must meet the following requirements:

Ensure that only the Activity, Shifts, Chat, and Calling apps are always visible in the app bar of the Microsoft Teams client.
Prevent only the users in the company’s sales department from adding other apps to Microsoft Teams.

Which two actions should you perform for the Sales group? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Modify the global app setup policy.
B. Modify the global app permission policy.
C. Create an app setup policy.
D. Modify the org-wide Teams settings.
E. Create an app permission policy.

Correct Answer: AC
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies

QUESTION 6
Your company has a Microsoft 365 subscription.

The company uses Microsoft Teams.

You need to ensure that only Microsoft apps can be used in Microsoft Teams.

What should you do from the Microsoft Teams admin center?

A. From the global app setup policy, disable the Upload custom apps setting.
B. From the Org-wide app settings, disable the Allow interaction with custom apps setting.
C. From the Org-wide app settings, disable the Allow third party or custom apps setting.
D. From the global app permission policy, enable the Allow All Apps setting for Microsoft apps.

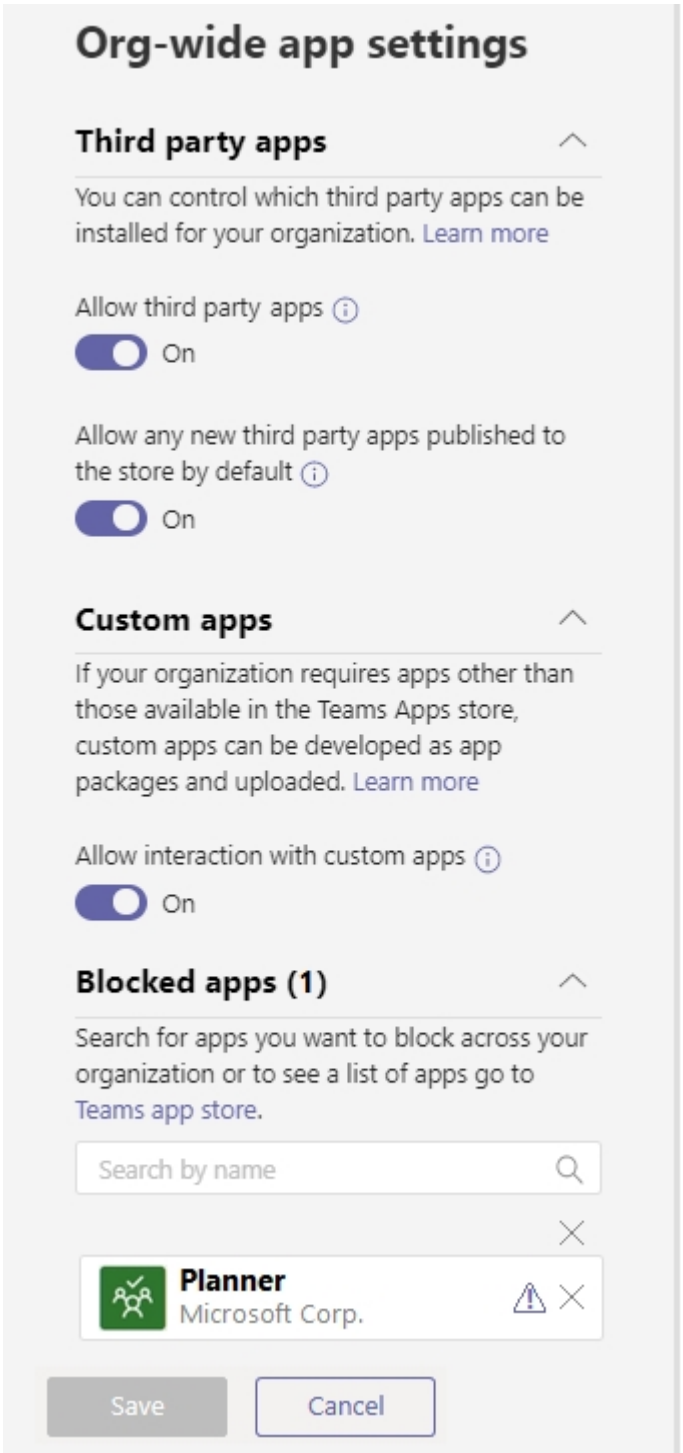
Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-custom-app-policies-and-settings

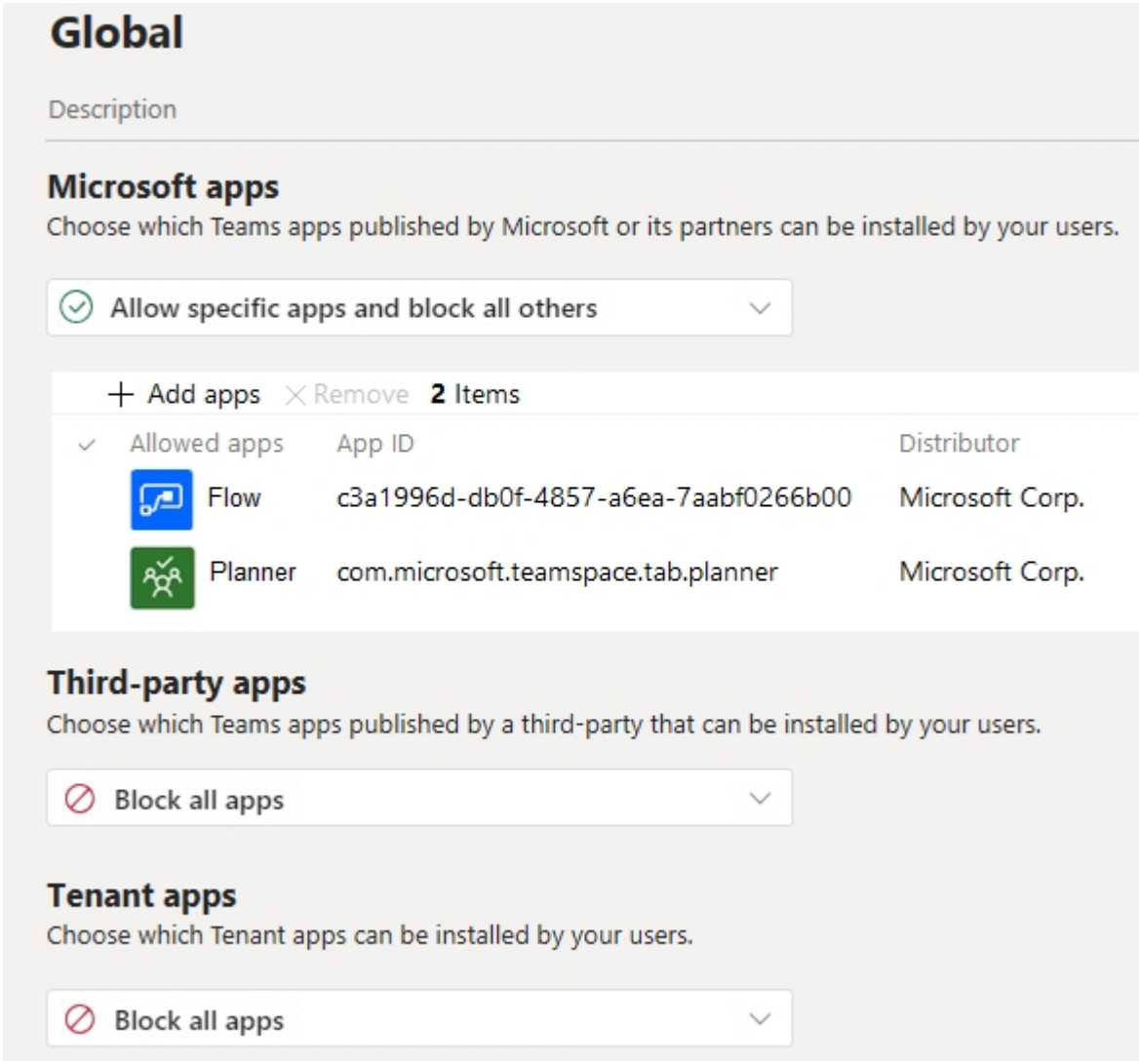
QUESTION 7
HOTSPOT

You are Microsoft Teams administrator for your company.

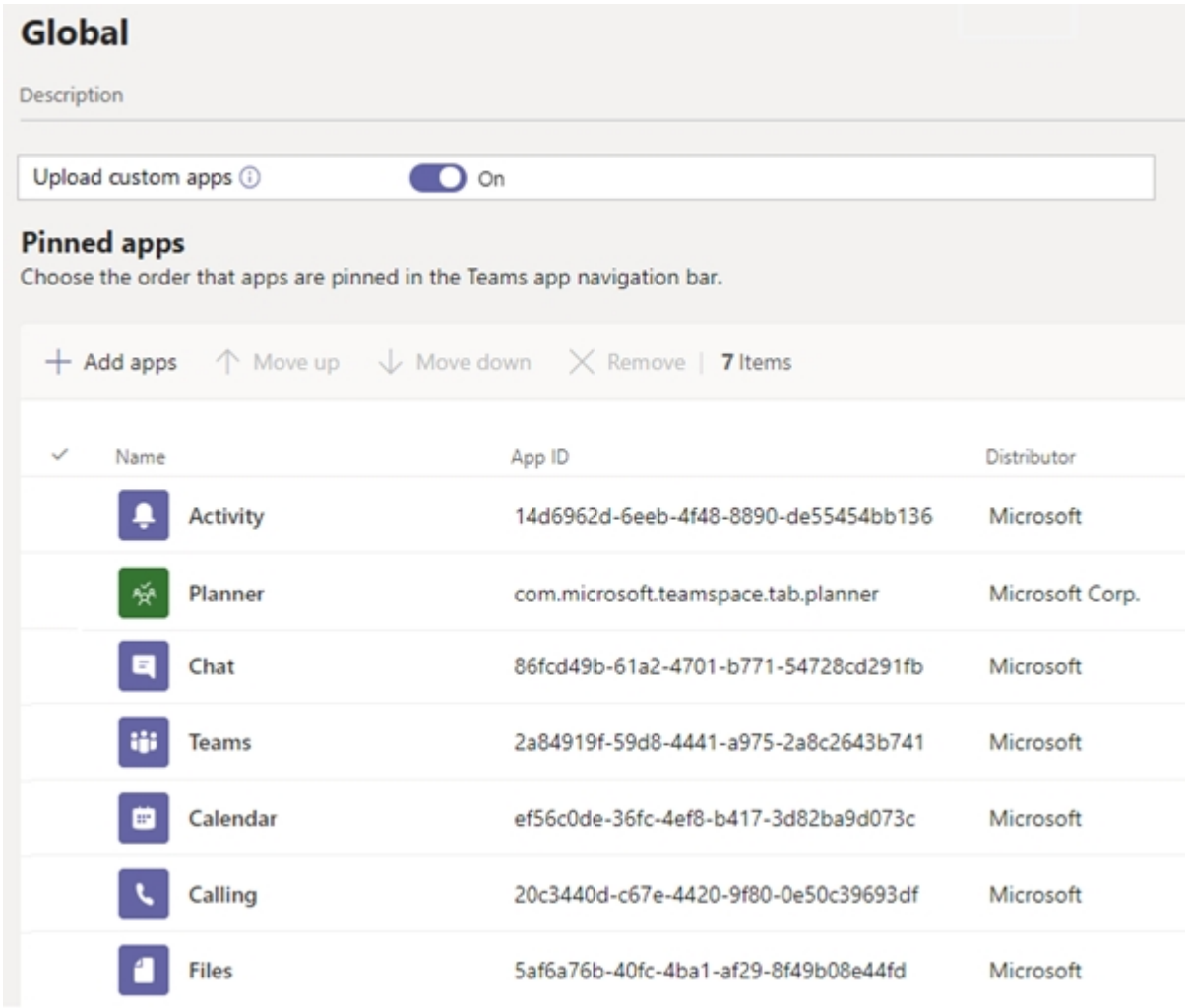
You have the Org-wide app settings shown in the App Settings exhibit.


Org-wide app settings
Third party apps
You can control which third party apps can be installed for your organization. Learn more
Allow third party apps
On
Allow any new third party apps published to the store by default
On
Custom apps
If your organization requires apps other than those available in the Teams Apps store, custom apps can be developed as app packages and uploaded. Learn more
Allow interaction with custom apps
On
Blocked apps (1)
Search for apps you want to block across your organization or to see a list of apps go to Teams app store.
Search by name
Planner
Microsoft Corp.
Save
Cancel

The company’s global app permission policy is configured as shown in the Permission Policy exhibit.



The company’s global app setup policy is configured as shown in the Setup Policy exhibit.



For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Team members can upload apps from the Microsoft Teams client.	○	○
All team members can add the Microsoft Flow app to a team.	○	○
All team members can add the Microsoft Planner app to a team.	○	○

Correct Answer:

Answer Area

Statements	Yes	No
Team members can upload apps from the Microsoft Teams client.	○	●
All team members can add the Microsoft Flow app to a team.	●	○
All team members can add the Microsoft Planner app to a team.	●	○

Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies

https://office365itpros.com/2019/08/12/using-teams-app-permission-policies/

QUESTION 8
Your company has a Microsoft 365 subscription.

You have a Microsoft Teams team named Sales that is set to Private.

Users report that they can view the Sales team from a list of suggested teams.

You need to hide the team from the list of suggested teams.

What should you do from the Microsoft Teams client?

A. Modify the Team discovery settings.
B. Select the **Hide team** option.
C. Modify the team privacy settings.

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/manage-discovery-of-private-teams#set-whether-existing-private-teams-are-discoverable

QUESTION 9
Your network contains an on-premises Active Directory domain that syncs to a Microsoft 365 subscription.

From the Microsoft Teams client, you create a new team named Sales.

You need to ensure that the team includes all users in the company's sales department. The solution must ensure that the new employees hired for the sales department are added automatically to the team.

Which tool should you use to configure the membership of the Sales group?

A. Active Directory Users and Computers
B. the Microsoft 365 admin center
C. Azure AD Connect
D. the Azure Active Directory admin center

Correct Answer: D
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/dynamic-memberships

https://docs.microsoft.com/en-us/azure/active-directory/users-groups-roles/groups-change-type

QUESTION 10

You are a Microsoft Teams administrator for your company.

The company creates a new Microsoft Teams app named App1. A developer packages App1 as a ZIP file.

You need to ensure that App1 can be uploaded as a ZIP package to Microsoft Teams.

Which Apps setting should you turn on?

A. Allow uploading custom apps.
B. Enable new external apps by default.
C. Enable default apps.
D. Allow external apps in Microsoft Teams.

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/platform/concepts/deploy-and-publish/overview

QUESTION 11
Your company has a Microsoft 365 subscription.

An administrator reports that teams were deleted accidentally today.

You need to restore the teams as quickly as possible.

Which cmdlets should you run?

A. `Get-AzureADMSDeletedGroup` and `Restore-AzureADMSDeletedDirectoryObject`
B. `Get-Team` and `Restore-ADObject`
C. `Get-AzureADMSDeletedGroup` and `Restore-ADObject`
D. `Get-AzureADGroup` and `Restore-AzureADMSDeletedDirectoryObject`
E. `Get-Team` and `Restore-AzureADMSDeletedDirectoryObject`

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:
Reference:
http://www.mytechnetblog.com/2020/01/recover-deleted-teams.html

QUESTION 12
Your company has a Microsoft 365 subscription that contains 200 Microsoft Teams users and 20 teams.

You discover that several teams do **NOT** have an owner.

You need to ensure that you receive a notification when a team is missing an owner.

What should you do?

A. From PowerShell, run the `Set-Team` cmdlet.
B. From the Microsoft Teams admin center, modify the Teams settings.
C. From PowerShell, run the `Add-AzureADMSLifecyclePolicyGroup` cmdlet.
D. From the Azure Active Directory admin center, modify the group expiration settings.

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 13
Your company has a Microsoft 365 subscription that uses Microsoft Office 365 E5 licenses and Azure Active Directory Premium Plan 1 licenses.

You have a team named Sales that contains all the users in the company's sales department.

You hire several new users in the sales department.

You discover that the new employees are never added to the team.

You need to ensure that when new sales department users are hired, they are added automatically to the team.

What should you do?

A. From the Microsoft Teams client, modify the settings of the Sales team.
B. From the Azure Active Directory admin center, modify the membership type of the Sales group.
C. From the Microsoft Teams admin center, modify the properties of the Sales team.

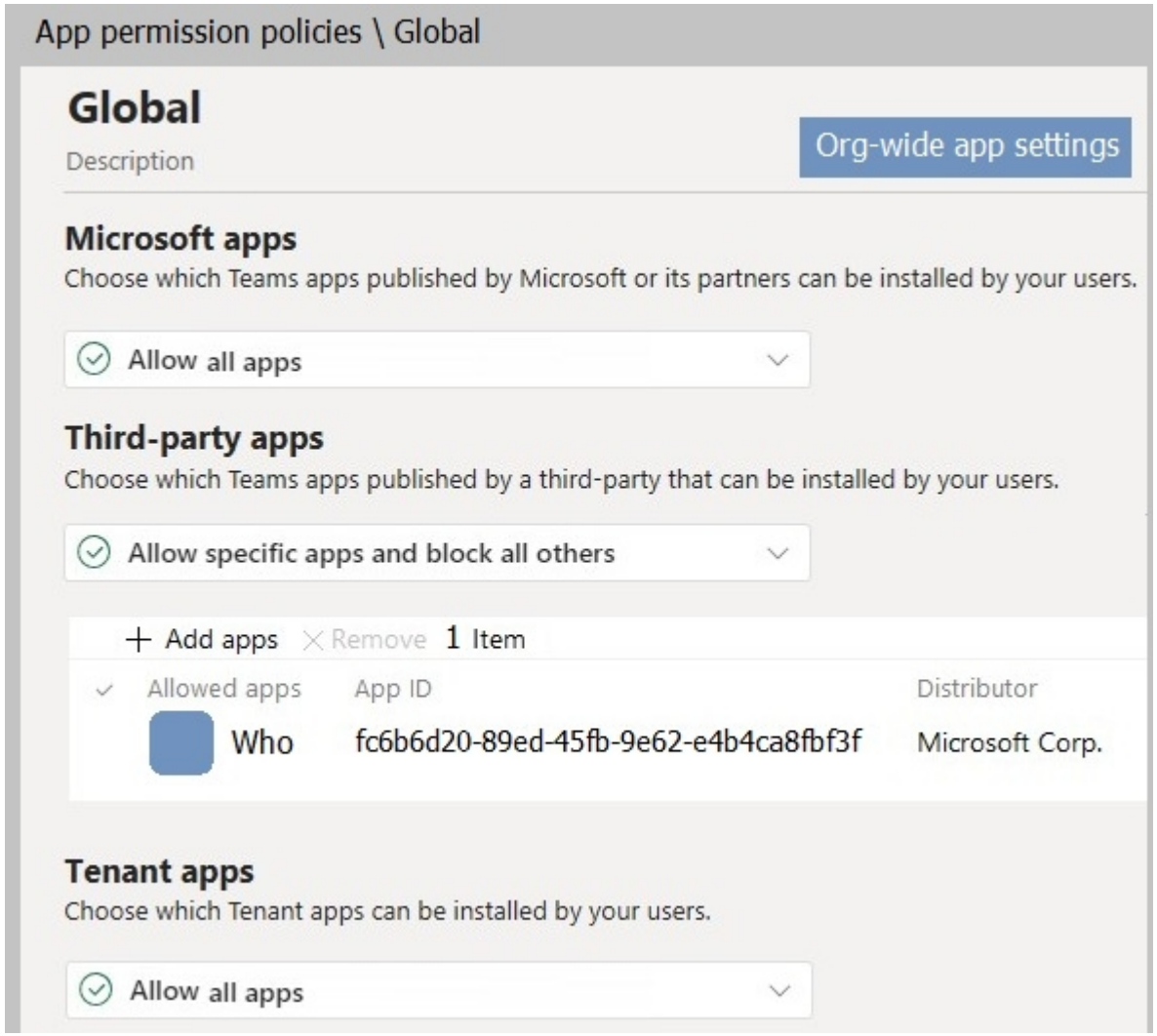
D. From the Microsoft 365 admin center, modify the settings of the Sales group.

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/dynamic-memberships
https://docs.microsoft.com/en-us/azure/active-directory/users-groups-roles/groups-change-type

QUESTION 14
Your company has a Microsoft 365 subscription.

The company's global app permission policy is configured as shown in the following exhibit.



Users report that they can view the list of available third-party apps from the Microsoft Teams client.

You need to ensure that the Who app is the only visible app from the Microsoft Teams client.

What should you modify?

A. the Org-wide app settings

B. the global app permission policy
C. the global app setup policy
D. the global teams policy

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies

Manage Teams and App Policies

Testlet 2

Case study
This is a case study. **Case studies are not timed separately. You can use as much exam time as you would like to complete each case.** However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study
To display the first question in this case study, click the **Next** button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an **All Information** tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the **Question** button to return to the question.

Overview

Contoso, Ltd. is a pharmaceutical company that has 3,000 users in offices across North America.

Existing Environment

Active Directory

The network contains an on-premises Active Directory domain. All user accounts are in departmental organizational units (OUs).

Microsoft Office 365

All users are assigned a Microsoft Office 365 E5 license and are enabled for the following services:

- Microsoft Yammer
- Microsoft Exchange Online
- Microsoft SharePoint Online
- Microsoft OneDrive for Business
- Azure Active Directory (Azure AD)
- Azure AD dynamic group membership

Microsoft Skype for Business

Contoso has an on-premises deployment of Microsoft Skype for Business Server 2015. All the latest cumulative updates are installed on all the servers. The following services are used in Skype for Business Server 2015:

- Meetings
- PSTN calling
- Instant messaging (IM)
- Federation to external companies

Departments

Contoso has the following departments:

- IT
- Sales
- Human resources (HR)
- Research and development (R&D)

All groups are created by using dynamic group membership that use the department attribute.

Requirements

Business Goals

Contoso identifies the following business goals:

- Migrate the maximum number of users to Microsoft Teams.
- Minimize administrative effort.

Device Requirements

Contoso identifies the following device requirements:

- Replace Skype for Business IP phones with Microsoft Teams phones.
- All Microsoft Teams phones must be set to lock automatically after 60 seconds.

Meeting and Live Event Requirements

Contoso identifies the following meeting and live event requirements:

- Requirement1: Guest users must be able to join live events.
- Requirement2: Guest users must always wait in a meeting lobby.

- Requirement3: Contoso users must always bypass the meeting lobby when they join meetings by using the Microsoft Teams client.
- Requirement4: After the upgrade to Microsoft Teams, all meetings must be scheduled by using Microsoft Teams.

Calling Requirements

Contoso identifies the following calling requirements:

- Migrate all existing auto attendants and response groups to Office 365.
- Minimize the on-premises PSTN infrastructure.

Technical Requirements

Guest users must be prevented from making private calls.

Security Requirements

Contoso has the following security requirements for the Microsoft Teams deployment:

- The number of ports allowed on the company's firewall must be limited.
- Team names must be prevented from containing the name of any products produced by Contoso.
- Users in the R&D group must be prevented from sending chat messages to users in other departments.
- To meet the company's compliance policy, users in the sales department must continue to use on-premises Skype for Business for IM and calling only.

Pilot Project

Contoso begins a pilot project for the upgrade to Microsoft Teams.

You identify the following issues during the pilot project:

- Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes.
- Two pilot users in the HR department report that they are not members of the HR team.

QUESTION 1
You need to resolve the membership issues for the two pilot users.

What should you do?

A. Modify the department attribute of both users.
B. Invite both users to the HR team.
C. Add both users to the HR group.

D. Modify the privacy level of the HR team.

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference: