

INTRODUCTION TO INFORMATION TECHNOLOGY

Information technology (abbreviated IT) refers to all of the computer-based information systems used by organizations and their underlying technologies.

Briefly, information technologies and systems are revolutionizing the operation of firms, industries, and markets. The main objective of this book is to describe the nature of this transformation and to help you as a future manager take advantage of the emerging opportunities.

The technology supporting this system consists of handheld computers, barcode scanners, wired and wireless communications networks, desktop computers, UPS's central computer, storage technology for the package delivery data, UPS in house package tracking software, and software to access the World Wide Web. The result is an information system solution to the business challenge of providing a high level of service with low prices in the face of mounting competition.

Management accounting was defined by the National Association of Accountants (NAA) as the process of identification, measurement, accumulation, analysis, preparation, interpretation and communication of financial information, which is used by management to plan, evaluate and control within an organization.||