1. **First step in training process is_____**
   - A. Instruction Design
   - B. Implementation
   - C. Need Analysis
   - D. Evaluation
2. **Mesh Topologies are mostly used in the _____**
   - A. LAN
   - B. B. SAN
   - C. WAN
   - D. MAN
3. **Which key service is provided by network Security?**
   - A. Data processing
   - B. Data storage
   - C. Data mining
   - D. Data confidentiality
4. **Where is a hub specified in the OSI Model?**
   - A. Session layer
   - B. Data link Layer
   - C. Physical Layer
   - D. Application layer
5. **Used for resolving IP addresses to name and names to IP Address**
   - A. FTP Server
   - B. DHCP Server
   - C. DNS Server
   - D. Proxy Server

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6. **Internal strengths & external opportunity is analyzed by_____**
   - A. System analysis
   - B. SWOT Analysis
   - C. Requirement Analysis
   - D. Business Analysis

7. **The one is a security threat?**
   - A. Certification
   - B. Ethical hacking
   - C. By- pass
   - D. Authentication

8. **HTTPS Protocol uses A port number_____**
   - A. 21
   - B. 80
   - C. 443
   - D. 67

9. **A server feature that allows a group of servers' functions as a single unit, sharing resources and job as well as providing fail –over fault – tolerance**
   - A. Host add Memory
   - B. Microsoft meta- directory service
   - C. Window system resource manager (WSRM)
   - D. Server clustering

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10. In network system if there is a DHCP server than the client will easily get
    A. IP Address
    B. URL Address
    C. MAC address
    D. Port Address

11. It is a collaborative& Systematic shining of ideas & Information among there to Eight person in order to reach a consensus or common solution to problem or to obtain facts
    A. Small Group communication
    B. Large Group Communication
    C. Dynamic Communication
    D. Mass Communication

12. Which One of The Following Technical Documentation Is Come First?
    A. Determining Appropriate Content, Formats and Style
    B. Analyzing Audience Needs
    C. Identifying Audiences
    D. Identifying Relevant Content

13. Which of the Following is Different from The Rest?
    A. IP Address
    B. MAC Address
    C. TCP/IP
    D. UDP

14. Which One of the Following Used to Protect Computer from Unauthorized Remote Access?
    A. Router
    B. Bridge
    C. Firewall
    D. ADSL

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15. Which One of The Following Is the First Step to Design the New Network System for a Company?

- **A. Implementing The Network**
- **B. Testing**
- **C. Gather Information and Preparing Technical Documentation**
- **D. Identify The Strength of The Existing Network**

16. Control of Users' Access to Network Resources Through Charges Are Main Responsibilities of _____

- **A. Reconfigured Fault Management**
- **B. Accounting Management**
- **C. Security Management**
- **D. Reactive Fault Management**

17. Which Service Should You Use So the Computer on your Network Can Resolve NET BIOS Names Without any Administrative work?

- **A. WINS**
- **B. Telnet**
- **C. DNS**
- **D. FTP**

18. When You Maintain and Troubleshoot a Computer the Final Stage Will Be ____

- **A. Documenting**
- **B. Assembling**
- **C. Formatting**
- **D. Testing**

19. Which Service You Use so The Computers on Your Network Can Resolve NET BIOS Names Without Any Administrative Work?

- **A. WINS**
- **B. Telnet**
- **C. DNS**

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D. FTP

20. A Computer That Acts as a Gateway Between a Local Network a Large-Scale Network
    A. Application Server
    B. File Server
    C. SQL Server
    D. Proxy Server

21. Which One of the Following Used to Protocol Computer from Unauthorized Remote Access?
    A. Firewall
    B. Bridge
    C. ADSL
    D. Router

22. A Network Tools That Used to Check the STATUS OF The Network is _____.
    A. Netstat
    B. Ipconfig
    C. Tracert
    D. Ping

23. In_____ Layer, Vulnerabilities Are Directly Associated with Physical Access to Networks and Hardware.
    A. Transport
    B. Physical
    C. Data Link
    D. Network

24. If You Want to Find the Numbers of Routers Between A Source and Destination, the Utility to be Used is_____
    A. IP Config
    B. Toc route
    C. Route
    D. Ipconfig

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25. A Special Computer That Used to Manage Resources in a Networked Environment
    A. Sever Computer
    B. Laptop Computer
    C. Client Computer
    D. Handheld Computer

26. To Build Continuous Improvement Process in Business Organization
    A. Build Capacity in The Work Group to Critically Review the Relevant Parts of the Value Chain
    B. Emphasis on Maximizing Benefit
    C. Discourage Work Group Members to Routinely Monitor Key Process Indicators
    D. Reduce the Number of Employee

27. The One is a Media Access Technique That Identifies a Collision and Doing Nothing
    A. Collision Avoidance
    B. Collision Prevention
    C. CSMA/CD
    D. CSMA/CA

28. A Topology that Connects Two Adjacent Computers Respectively is
    A. Hybrid
    B. Tree
    C. Bus
    D. Ring

29. Which Of the Following Network Cables Would a technical Find on the RJ- 45
    A. USB
    B. Ethernet Cable

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C. Coaxial Cable
D. Fiber

30. A Name That Represents End User, Internal or External Government Body Such as Team Leader, Directors, Managers is_____
A. Ambassadors
B. Customers
C. Higher Officials
D. Diplomats

31. The Simplest and the Cheapest Information-Gathering Technique is
A. Surveys
B. Interviews
C. Observation
D. Questionnaires

32. A Network Services that Provides Through a Fixed Wired Line for Voice Purpose is_____
A. Aero Net
B. Public Standard Telephone Network (PSTN)
C. Infrared
D. Satellite

33. A Leadership Style in Which the Leader Includes One or More Employees in The Decision-Making Process is___
A. Federal
B. Authoritarian or Autocratic
C. Delegate or Free Reign
D. Participative or Democratic

34. You Company Has an Active Directory Domain a User Attempts to Log on to The Domain from a Client Computer and Receives the Following Message: "Ask Your Administrator to Reactive the Account." You Need to Ensure That the User is Able to Log on to the Domain. What Should You Do?

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A. **Modify the Properties of the use Account to Extend the Logon Setting.**
B. **Modify the Properties of the User Account to Set the Password to Never Expire**
C. **Modify the Default Domain Policy to Decrease the Account Lockout Duration.**
D. **Modify the Properties of the user Account to set the Account to never Expire**

35. **A Solution that a Person Find for One self or the So-called Automated or Self-Service Solution is___**

A. **Level 0 Support**
B. **Level 2 Support**
C. **Level 1 Support**
D. **Level 4 Support**

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