~~Q. content~~ Q. what do you mean by the term attitude? Describe factors affecting formation of attitude.

Attitude is learnt human tendency to evaluate an entity with some favour or disfavour.

e.g. glass half full - half empty analogy shows that same object is seen differently by two people.

factor affecting attitude

① Primary socialisation - individual gets first lesson through family. for example - child falling from bicycle while learning to ride would learn the perverence through encouragement of family.

② Education - involved education embibe positive attitude. e.g. Mr Kalam tell the influence of his teacher in developing positive attitude towards science.

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(3) Peer group - e.g. attitude toward society

(4) Social media - e.g political attitude shaping

(5) Role models - e.g shaping up of moral attitude.

Importance & significance of positive attitude

① organic human being → social human being

② Qualities of
- Perseverance & fortitude
- empathy
- compassion

positive attitude towards women, transgender and other weaker sections

Therefore, as Zig Ziglar says its the attitude and not aptitude that determines one's attitude.

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Question No.
प्रश्न संख्या

UPSC

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सिर्फ अभ्यास के लिए

Q. Why is it important to have a positive attitude in the civil services?

Attitude is individual tendency to treat objects with favour or disfavour.

e.g. attitude towards money
- Buddha – No inclination
- a capitalist – keeps in high regard

civil services demands
- compassion & empathy
- honesty & integrity
- fortitude and will to resist ignoble demands
- respect toward weaker section & their fair treatment.

Benefits of positive attitude in present circumstances:

① wave of tolerance – A neutral attitude towards religion would enable a public servant to treat all sections fairly.

e.g. Beheading in Udaipur could have been prevented by a sensitive public servant by

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engaging both sections.

(2) To curb the bis of corruption

e.g. Durga Shakti Nagpal (IAS) fighting mafia

(3) Be a role model → generate good will
→ prepare & encourage next generation of goodwill embassador

(4) upholding civil services values as given by Nolan principles.

thereby civil servants with positive attitude would provide a push for multidemensional endeavours succes.

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