Q. Which of the following is an international, multilateral organization, which was created as a result of the Uruguay round of discussion in 1994 to harmonic world trade?

SAFTA

SAARC

WTO

The World Trade Organization (WTO) is an international, multilateralorganization, which was created as a result of the Uruguay round of discussion in 1994 to harmonic worldtrade

Q. CBIS helps in updating every change being triggered in less time and with more effort.

True

False

. CBIS helps in updating every change being triggered in less time and with less effort. page no 27

Q. ---------- Simply means a particular technique of directing one's attention in learning, discovery or problem solving.

Robustness

Heuristic

DSS

EIS

Pg:33
Heuristic simply means a particular technique of directing one's attention in learning, discovery or problem
solving. It assists in non-routine decision making process due to powerful analytical abilities

Q. Data Warehouse combines databases across an entire enterprise

True

False

The term data warehouse generally refers to the combination of many different databases across an entire enterprise.
Q. Knowledge-Discovery in Databases and Data mining are known as thing.

True

False

Data mining is also known as Knowledge-Discovery in Databases (KDD).
Q. Production subsystem needs to be linked with the marketing system to ----------right amount of product.

Produce

Sale

Purchase

Marketing
Production subsystem needs to be linked with the marketing system so as to produce right amount of product. (Page no.65)
Q. Decisions in which the decision maker must provide judgment, evaluation, and insights into the problem definition would be characterized as:

Structured

Semi Structured

Unstructured

Unstructured: Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles are necessary for the solution or how they are organized and which solution is best. www.vuzs.info
Q. Which of the following are knowledge workers who facilitate the development of information systems and computer applications by bridging the communications gap that exists between non-technical system users, and System designers and developers

System Analysts

Software Engineers

System Designers

Chief Executives

Systems analysts work as a link between Business people, & Computer Programmers. Business People may define the business to be computerized, i.e. establish scope of computerization. However, they may not fully understand the capabilities and limitations of modern information technology.

Q. Partial systems are successively built to produce a final total system in the following model:

Incremental Model

Waterfall

RAID

Iterative Model

designed, implemented and tested incrementally until the product is finished.(Page no.94)

Q. Computer-aided manufacturing (CAM), is a form of automation where computers communicate work instructions directly to the manufacturing machinery.

True

False

It is a system that uses computer aided techniques to control production facility.(Page no.63)

Q. Information quality checklist is the criteria to evaluate _____ of information.

Size

Quality

Need

The information can also be ranked in accordance with the qualities it has in it. The experts have devised certain criteria to evaluate the quality of information.

Q. In _____ style managers allow employees to take part in decision making.

Authoritative

Mixed

Democratic

In a Democratic style, the manager allows the employees to take part in decision-making: therefore everything is agreed by the majority. The communication is extensive in both directions (from subordinates to leaders

and vice-versa). This style can be particularly useful when complex decisions need to be made
that require a range of specialist skills: www.vuzs.info

Q. _____ is the set of interconnected structural elements that provide the framework.

Infrastructure

System

Organization

Infrastructure, generally, is the set of interconnected structural elements that provide the framework for supporting the entire structure. It usually applies only to structures that are artificial. The term is used differently in a variety of fields; perhaps the single most well-known usage is in economics, where it refers
to physical infrastructure such as buildings and roads.

Q. _____ is known as father of warehouse.

►Stephen hawking

►Bill gates

►Bill Inmon

Decision Support Systems was defined by Bill Inmon, father of data warehouse.

Q. Debtor's aging report is an example of the following phase?

►Intelligence

Echoic

Design

Debtors Aging analysis is the stratification of trade receivables in accordance of period of time since they have been due.

Q. Devising a discount or training policy is an example of design phase.

►TRUE

►FALSE

Page no.72 www.vuzs.info
Q. _____ is the set of interconnected structural elements that provide the framework for supporting the entirestructure

Management System

Infrastructure

Decision Support System

page 29

Infrastructure, generally, is the set of interconnected structural elements that provide the framework for
supporting the entire structure.

Q. A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events.

True

False

A newspaper article is a primary source if it reports events, but a secondary source if it analyses and comments on those events. (Page no.12)

Q. _____ Sources are used, which simplify the process of finding the proximity Literature.

Secondary

Primary

Tertiary

Q. Evaluate recovery patterns, relevant costs involved is an example of monitoring

►TRUE

►FALSE

Monitoring helps in evaluating the quality of decisions that have been made. This may include the following:
o Quantifying the speed in the process of recovery.
o Discount costs being born by the organization.
o Customer response in accepting the entire policy
o Once again MIS will be used to record and report the results / effects of the policy.

Paper 2010(2)

Q. Instead of Information, data is more important in day to day decision making.

True

False

Ref: Page 11

Need for information

Information is required in day to day decision making. Without the availability of right quantity of information at the right time, the process of decision making is highly affected.

Q**. Medium size organizations usually have simple management structure than those of small organizations.**

False

True

Ref:

Page # 7

Small organizations usually have simple management structure.Q**. Organizational culture is the specific collection of values and norms that are shared by people and groups in an organization and that control the way they interact with each other and with stakeholders outside the----------**

Sector

Country

Organization

Pg:11

Organizational culture is the specific collection of values and norms that are shared by people and groups in an organization and that control the way they interact with each other and with stakeholders outside the organization.

Q. The information from the system not used for control purpose called----------

Open loop system

Closed loop system

Open end System

Pg:20

7.3.1 Open-Loop System

The determinant factor is in an open loop system is that the information from the system not used for control purpose. This is done by using the output to generate feed back for control purposes.

Q. **---------infrastructure consists of the physical facilities services and management that support all computing resources in an organization**

Information

Decision

Management

Pg:29

Information frastructure consists of the physical facilities services and management that support all computing resources in an organization. There are five major components of infrastructure

Q. The turnaround time from the input of the transaction to the production for the output must be a few ----------

Minutes or less

Hours or less

Seconds or less

Pg:31

Fast performance with a rapid response time is critical. Businesses cannot afford to have customers waiting for a TPS to respond, the turnaround time from the input of the transaction to the production for the output must be a few seconds or less.

Q Accounts should have a control over various recording points in the entire process from procurement to finished good store room.

False

True

pg:55

Accounts should have a control over various recording points in the entire process from procurement to finished good store room.

;.**Q. Which of the following views organization as a combination of process oriented groups whose information needs are related but Independent?**

OIS

MIS

EIS

CBIS

pg:42

12.1 Organizational Information Systems (OIS)

The term OIS views organization as a combination of process oriented groups whose information needs are related but independent. All functional systems should work together for problem solving since each system specialises in specific domain of information.

Q. Organizations are distinguished on the basis of _____

Attributes

Policy

Management

Pg:10

Organizations can be distinguished on the basis of various criteria. These are as follows.

- Organizational structure
- Culture of the Organizations
- Management Style
- Decision Making Style

Q. Devaluation of currency is called _____

Interest rate

Inflation

Mark-up

A decrease in the value of a country's **money** was **called** a **devaluation**

but the given option is a little change and strange .....i search this Q from google but did't find any satisfactory result .....

Q. **_____ is not connected with environment.**

Close system

Open system

Closed Loop System

Pg:21

7.3.4 Closed Systems

- A system that is not connected with its environment
- Neither environment exerts any influence on the system nor does system influence the environment.

Q. Incremental model combines the elements of the RAID model with the philosophy of prototyping.

True

False

Pg:84
incremental Model
The incremental model is a method of software/ Information System development where the model is designed, implemented and tested incrementally until the product is finished. It involves both development and maintenance. This model combines the elements of the waterfall model with the philosophy of prototyping.

Q. Which of the following models are an approach for developing systems based on producing deliverables frequently/repetitively?

Iterative

Incremental

RAID

SDLC

Pg:86
Iterative Models
Iterative models are an approach for developing systems based on producing deliverables
frequently/repetitively

Q. The spiral lifecycle model is a combination of the classic RAID model and aspects of risk analysis.

True

False

Q. _____ Models are three dimensional representation of an entity (Object/Process).

Physical

Narrative

Graphical

Pg:88
Spiral Model
SPIRAL is an iterative approach to system development. The spiral lifecycle model is a combination of the
classic waterfall model and aspects of risk analysis.

Q. There are five phases of decision making process.

True

False

Pg:63
Q.1 Phases of decision-making process are:
• **Intelligence** – searching for conditions in the environment that call for decisions
• **Design** – inventing, developing, and analyzing possible courses of action
• **Choice** – selecting a course of action from those available
• **Implementation** – implementing the selected course of action
• **Monitoring** – checking the consequences of the decision made after implementation

Q. System analysts work as a link between business people and computer programmers.

True

False

Pg: 93
Why do we need Systems Analysts?
Systems analysts work as a link between Business people, & Computer Programmers.

Q. Decision support systems are designed to be ad hoc and quick-response systems which are initiated and controlled by decision makers.

TRUE

FALSE

i did't find any ref for this MCQ ....

Q. There are five phases of the decision making process, first one is intelligence.

True

False

Phases of decision-making process are:
• Intelligence – searching for conditions in the environment that call for decisions
• Design – inventing, developing, and analyzing possible courses of action
• Choice – selecting a course of action from those available
• Implementation – implementing the selected course of action

• Monitoring – checking the consequences of the decision made after implementation

Paper 2010(3)

Q. a hierarchical organization is structured in a way such that every entity in the organization, except one, is subordinate to a single other entity.

True

False

Page 20
A **hierarchical organization** is organization structured in a way such that every entity in the
organization, except one, is subordinate to a single other entity. This is the dominant mode of
organization among large organizations; most corporations and governments are hierarchical
organizations

Q. Systems have collection of predefined ----------related to each other in a sequenced logical manner in order to collectively achieve the desired results.

Procedures

Sequences

Policies

Ref: Systems have collection of predefined procedures related to each other in a sequenced logical manner in order to collectively achieve the desired results. The system & procedures in all kinds of environment are subject to internal controls and checks that are necessary to ensure the effectiveness of the
same. (Page No.28)

Q. The results given by the system after the process has been performed on the data being input to the system called as----------.

Output

Input

Processing

Q. Which type of decision is one for which there may be several "right" answers and there is no precise way to get a right answer?

Structured

Unstructured

Semi-Structured

Ref : Unstructured: Problems possess multiple solutions, solution paths, fewer parameters which are less manipulate able, and contain uncertainty about which concepts, rules, and principles are necessary for the solution or how they are organized and which solution is best.

Q. Which of the following level is formulation of new sales products, and identifying new sales opportunities?

Operational

Managerial

Strategic

Ref: Strategic Level
1. Formulation of new sales products, and identifying new sales opportunities.
2. Planning support for new products and services
3. Monitoring competitors (Page No.53)

Q. Every transaction that an organization undertakes has a financial impact, to be recorded and reported by the accounts & finance department.

True

False

page 56

Every transaction that an organization undertakes has a financial impact, to be recorded and reported by the accounts & finance department.

Q. The procedures to follow when decision is needed can be specified in advance

True

False

Q. Companies are investing in data-driven decision support application frameworks to help them respond to

• Changing market conditions

• **Customer needs**

TRUE

FALSE

Ref : As opposed to model driven DSS, these systems use large pools of data found in major organizational systems. They help to extract information from the large quantities of data stored. These systems rely on Data Warehouses created from Transaction Processing systems.

Q. Information that is outdated, inaccurate, or hard to understand has much less value

TRUE

FALSE

Q. In _____ final product is intangible

Service sector

Manufacturing Sector

Trading sector

Q. _____ is a set of defined set of instructions aimed to achieve goals

Procedure

System

Organization

Q. Closed System depends on _____ and data.

Internal resources

External resources

Procedures

Ref : • A system that is not connected with its environment

Neither environment exerts any influence on the system nor does system influence the environment. When we refer to a closed system we talk of a system that is dependant on internal resources and data for decision making rather than external environment.

Q. Incremental model combines the elements of the RAID model with the philosophy of prototyping.

True

False

Q. System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

True

False

Q. Which of the following model is a series of short waterfall cycles, each producing an early prototype representing a part of the entire project?

Spiral

Iterative

Waterfall

Incremental

Q. There are five phases of the decision-making process, first one is intelligence.

True

False

Q. _____ sources materials in which the information from secondary sources has been digested.

Primary

Tertiary

Secondary

Q. In which of the following category information is presented in its original form neither interpreted nor condensed nor evaluated by other writers?

Primary Information

Tertiary Information

Secondary Information

All of above

Q. Information should be tailored in accordance with the organization's culture and structure.

True

False

Q. The information from the system not used for control purpose called----------

Open loop system

Closed loop system

Open end System

Q. A system is a group of ----------that are integrated with the common purpose of achieving an objective.

Information

Data Sets

Elements

Q. With a ----------decision environment, there is the possibility of having very quick and very accurate feedback on the decision process.

Closed-loop

Open-loop

Closed System

Q. The departmental structures are ---------- in banking and financial sector.

Different

Same

Mixed

Q. Information by itself is proving to be the most critical resource for organizations.

True

False

Q. Plans provide a direction but not framework for action.

True

False

Q. Prototyping is the process of quickly putting together a working model in order to test various aspects of the design to gather early user feedback.

True

False

Q. Decision making is the cognitive process of selecting a course of action from among multiple alternatives:

True

False

Q. Companies are investing in data-driven decision support application frameworks to help them respond to

• Changing market conditions

• Customer needs

TRUE

FALSE

Q. In _____ style managers allow employees to take part in decision making.

Authoritative

Mixed

Democratic

Q. Closed System depends on _____ and data.

Internal resources

External resources

Procedures

Q. The spiral model emphasizes the need to go back and reiterate earlier steps a number of times as the project progresses.

True

False

Q. System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

True

False

Q. Information requirements keep varying in accordance with Size of organization, its structure. Is it true?

No

Yes

Q. Which of the following are the examples of Primary sources?

Commentaries, review articles and literature reviews

Directories, Guidebooks, manuals, Chronologies

Interviews, surveys and fieldwork

None of the given

Q. An information system that automatically generates report on regular basis and is not used to monitor input or activities is called:

Open loop system

Closed loop system

Closed end System

Q. Procedures are organized in a ----------manner to form systems

Logical

Physical

Hybrid

Q. Business is a system where management decisions are influenced by or have an influence on suppliers, customers, society as a whole

True

False

Q. The term information architecture describes a specialized ---------- which relates to the management of information and employment of informational tools.

Skill Set

Data Set

Tool Set

Q. An integrated man-machine system for providing information to support the operations, management and decision making functions in an organization called----------

DDS

MIS

IS

Q. Which of the following is a project management technique that divides complex projects into smaller, more easily managed segments or phases?

SDLC

System Design

System Analysis

Audit Trials

Q. CRM software requires highly integrated environment for high Productivity, which is rarely available.

True

False

Q. Which of the following helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements?

BRP

MRP

CRP

Q. Information products made more valuable by their attributes, characteristics, or qualities

TRUE

FALSE

Q. In----------decisions, problem is recurring and repetitive

Unstructured

Structured

Semi structured

Q. _____ is the raw data entered in the computer system.

Input element

Control Mechanism

Output System

Q. A problem solving technique that decomposes a system into its component pieces for the purpose of studying, how well those component parts work and interact to accomplish their purpose is one of the definitions of system analysis.

True

False

Q. System analysis creates the understanding and lays out the necessary relationships that will assist in defining a solution to the problem or the design of the proposed software that will meet the user needs.

True

False

Q. Information technology is being used to overcome the business issues like, Marketing, Brand of the product, Quality of the product, Cost control, Organizational internal and external issues.

True

False

Q. They represent Equations / Formulae representing relationship between two or more factors related to each other in a defined manner is called----------

Graphical Model

Mathematical Model

Algebra Model

Q. Waterfall model places emphasis on documentation (such as requirements documents and design documents) as well as source code.

True

False

Q. BRP helps in getting the right material and physical resources together at the right place and at the right time to meet the customer's requirements

True

False

Q. Decision procedures can be pre-specified, but not enough to lead to the correct decision are called----------

Structured Decisions doubt

Unstructured Decisions

Semi Structured Decisions

Q. Which of the following phase of decision making process involves implementing the selected course of action?

Intelligence

Design

Choice

Implementation

Q. Devise a discount or training policy is an example of choice phase.

TRUE

FALSE

Q. Source of information is generally categorize in primary, secondary and _____

Proximity

Initially

Tertiary

Q. Which of the following structure contains less number of management levels?

Flat Structure

Tall Structure

Classical structure

Q. Which of the following model combines the elements of the waterfall model with the philosophy of prototyping?

Iterative

Incremental

Raid

Q. RAID model combines the elements of the waterfall model with the philosophy of prototyping.

True

False