9:29 AM 49.6 kB/s 25.55%

Online Training

1. All freelancers deployed for work have to be verified to be legal and able to work in Malaysia before booking for jobs.
Legal and able = 1&6above, Malaysian, PR or foreign students.



Answer the following questions

1. Penalties will only be deducted when you cancel your schedule.

- A.72 hours before my job starts
- B.24-48hours before my job starts
- C.Only credits will be deducted

2. How can I encash my salary via my E- wallet?

- A.Cash Collection pay by YY Circle Operation
- B.Press withdraw and select Giro option after I press my E-wallet balance
- C.Do nothing, it will be converted automatically

3. Will I earn additional reward/credit points once I complete my job/s?

- A.Yes, my points will be automatically updated in my profile under ad-hoc jobs once I've finished my work with no incident. (Only applied when user booked jobs on YY Circle Platform)
- B.No, I do not get any reward/credit points
- C.I have no idea, what points?

4. Who do I look for should I have any enquiries?

- A.My agent
- B.Send my enquiry to the Ad-hoc jobs section of the Help Center or email support@yycircle.com
- C.Call YY directly

5. Where and when can I upload my MC to kickstart the process on my deduction of RM25?

- A.It should be uploaded via my app on my cancelled schedule; 24 hours within job date
- B.Any time I feel like it, you should be grateful I even submitted one
- C.The deduction cannot be revised

6. Will the YY Circle app send me job reminders before my scheduled job starts?

- A.Yes, 6 and 3 hours before – where I will have to acknowledge and update my status Yes or NO so my job does not get cancelled when I do not indicate
- B.No, there will be no reminders or prompts of any sort
- C.Not sure

7. Can I register for an account and work if I happen to be a foreign student?

- A.Yes,of course
- B.No, only Malaysians or PR's may apply
- C.I don't know

8. Can a foreign student studying in Malaysia register to work as a freelancer in YY Circle?

- A.Yes, of course!
- B.No, that's breaking the law
- C.I don't know

9. How did you get to know our YY Circle App?

- Carousell
- Cold Call
- Facebook
- Fast Jobs
- Flyers
- Google
- Gumtree
- Home-based Recruiters
- Indeed
- Jobstreet
- Newspaper
- Others
- Roadshow
- Telegram
- Word of Mouth
- YY App / Website

10. Name of YY Staff or Service Relationship Manager who invited you for the online interview.

- Nil
- Others