JPT DEPARTMENT OF HIGHER EDUCATION

MINISTRY OF HIGHER EDUCATION

Education MALAYSIA

FAQ

Frequently Asked Questions on

Entry Procedures for International Students Going Back To Campus



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Education MALAYSIA

1. Which categories of international students are allowed entry into Malaysia?

These are the categories of **international students who are fully vaccinated** and are allowed entry into Malaysia:

i. All existing and new international students **except those who come from countries listed in the banned list** (if any);
ii. International students who are citizens of the United Kingdom (UK); and
iii. International students participating in mobility and Edutourism programmes.

Note: All legitimate dependents of international students are allowed entry into Malaysia **except those who come from countries listed in the banned list**.

All international students and legitimate dependents with a valid pass are allowed to enter Malaysia **without** having to obtain approval of the Director General of Immigration Department Malaysia (DGIM) **except** for holders of new and expired passes.

2. What do **international students and legitimate dependents (holders of new and expired passes)** need to do prior to their departure should they be allowed to enter Malaysia?

i. All individuals must be fully vaccinated;

ii. Apply for permission to enter Malaysia (MyTravelPass) via EMGS at **https://www.educationmalaysia.gov.my**;

iii. Once the application is approved and the Entry Approval Letter (EAL) is received, please download, save and present it to the officer on duty upon arrival;

iv. Ensure a negative result of the RT-PCR COVID-19 test seventy-two (72) hours before flying to Malaysia;

v. Download the MySejahtera app and complete all the required information at least three (3) days before arrival;

vi. Make the full payment for the mandatory quarantine and RT-PCR COVID-19 tests online via the MySafeTravel website at **https://www.mysafetravel.myeg.com.my** or the MyQR by MyEG application. Then, present the payment slip at the International Entry Checkpoint; and

vii. Present the EAL during check-in at the airport before flying to Malaysia.

3. What information is required to apply for permission to enter Malaysia?

International students and legitimate dependents (holders of new and expired passes) are required to provide this information:

- Full name (as stated in passport);
- Nationality;
- Passport Number;
- Name of HLIs;
- Details of Study Programme;
- Telephone Number;
- E-mail address;
- Current Location (Country);
- Date of Departure/Arrival and Other Flight Details;
- Consent Form for Payment of COVID-19 related costs;
- Vaccination certificate; and
- Other relevant information, if required.

4. Can **international students (holders of new and expired passes)** apply directly to the Immigration Department for permission to enter Malaysia?

NO. All applications for permission to enter Peninsular Malaysia must be made via EMGS. International students of HLIs in Sabah and Sarawak should refer to their respective HLIs for the specific procedures set by the State Governments and State Immigration Departments.

5. Are international students and legitimate dependents required to undergo RT-PCR COVID-19 test in their home countries before entering Malaysia?

All individuals **must** take a RT-PCR COVID-19 test **within seventy-two (72) hours** before flying to Malaysia. The **negative test result** will have to be presented to the officer on duty at the International Entry Point upon arrival.

6. Does the RT-PCR COVID-19 test result need to be translated into English?

YES. Only English RT-PCR COVID-19 test results are accepted for the purpose of verification by authorities upon arrival in Malaysia.

7. Are RT-PCR COVID-19 test results exceeding seventy-two (72) hours prior to the date of departure accepted at the International Entry Point?

NO. Any RT-PCR COVID-19 test results exceeding seventy-two (72) hours prior to the date of departure are invalid. International students must undergo the RT-PCR COVID-19 test within seventy-two (72) hours before flying to Malaysia.

8. Do existing international students from abroad need to undergo the mandatory quarantine before returning to campus?

YES. All international students from abroad must undergo the mandatory quarantine at designated Quarantine Stations for seven (7) days.

9. When will the RT-PCR COVID-19 tests be carried out?

International students and legitimate dependents must undergo the RT-PCR COVID-19 test seventy-two (72) hours before flying to Malaysia. They will undergo another RT-PCR COVID-19 test at the International Entry Checkpoint upon arrival at the airport. Only those who have completed the RT-PCR COVID-19 test with no symptoms will be allowed to proceed to the Immigration Checkpoint Counter. The next RT-PCR COVID-19 test will be done on the 5th day of quarantine.

10. Are costs for the RT-PCR COVID-19 tests fully covered by the Government?

NO. All costs, implied or otherwise, including, but not limited to the RT-PCR COVID-19 tests throughout the entire process of entry into Malaysia to the end of the quarantine period will have to be fully covered by the student.

11. Are international students allowed to choose their Quarantine Stations?

NO. All Quarantine Stations are designated by NADMA.

12. What are the international students' responsibilities during the quarantine period? International students need to do these things:

a. Take the RT-PCR COVID-19 test(s):
   i. International students in quarantine for seven (7) days will take another RT-PCR COVID-19 test on the 5th day of quarantine.

b. **Do a health self-assessment every day** using the Home Assessment Tool in theMySejahtera application **throughout the entire quarantine period from the date of arrival.**

13. What is the responsibility of Higher Learning Institutions (HLIs) when international students undergo the mandatory quarantine?

HLIs are required to do these things:

a. Identify the Quarantine Stations that their students are located at via EMGS; and

b. Plan an efficient and safe journey for their students from the quarantine station back to the campus.

14. Are costs for the mandatory quarantine fully covered by the Government?

NO. All costs, implied or otherwise, including, but not limited to the mandatory quarantine throughout the entire process of entry into Malaysia to the end of the quarantine period will be fully covered by the student.

15. What is the estimated cost that international students need to pay ?

CHARGES FOR THE RT-PCR COVID-19 TESTS AT THE INTERNATIONAL ENTRY CHECKPOINT AND MOH FACILITIES	
COVID-19 TEST	**FEE**
RT-PCR	RM250.00 (per test)
QUARANTINE COST	
ACCOMMODATION / OPERATING COST	**FEE**
Accommodation Cost (RM150.00/day)	RM1,050.00 (7 days)
Fixed Charges (Quarantine Station Operations)	RM2,600.00

16. When does the payment for the RT-PCR COVID-19 tests and Quarantine Costs need to be made?

Full payment for the RT-PCR COVID-19 tests and Quarantine Costs needs to be made online before entering Malaysia. The payment slip must be presented to the officer on duty at the International Entry Checkpoint.

17. Are international students allowed to go to the HLIs by themselves at the end of their quarantine period?

NO. International students are not allowed to go to the HLIs by themselves at the end of their quarantine period without the knowledge and supervision of their HLIs.

18. Are international students allowed to apply to undergo the mandatory quarantine at home or their residence via Home Surveillance Order (HSO)?

YES. However, their applications are subject to the approval of the Ministry of Health (MOH). A risk assessment will be conducted for every application received. The risk assessment takes into consideration the assessment of the vaccination status, the risk of COVID-19 spread, and the suitability of the home or residence as a quarantine location. The HomeSurveillance Order (HSO) application needs to be applied via **https://ecovid19.moh.gov.my/outbreak-portal-hqa/index** portal seven (7) days before the date of departure in order to get the approval from MOH.

Individuals entering Malaysia via Johor must apply seven (7) days in advance for home quarantine . The application can be made directly to the Johor State Health Department via **https://ecovid19.moh.gov.my/outbreak-portal-hqa/index**.

19. Are international students who are in transit to Sabah or Sarawak required to undergo a RT-PCR COVID-19 test at the International Entry Checkpoint?

YES. Any international students who are in transit in KLIA/KLIA2 and will board a plane to go to Sabah or Sarawak are required to undergo a RT-PCR COVID-19 test at the International Entry Checkpoint in KLIA/KLIA2.

20. Are international students allowed to transit in any destinations in the country?

International students are **ALLOWED** to transit to any destinations within Malaysia, including the Federal Territory of Labuan, Sabah, Sarawak, Langkawi and Penang. Subsequent trips are subject to the orders, rules and regulations stipulated by the respective state government.

21. Are international students who are in transit required to undergo the mandatory quarantine at quarantine stations upon arrival in KLIA/KLIA2?

NO. International students who are in transit within Malaysia will undergo quarantine according to procedures set by respective state governments.

22. What is next once the international students complete their mandatory quarantine stipulated by NADMA?

Higher Learning Institutions (HLIs) are required to fetch their students who have completed their mandatory quarantine from the quarantine station and send them back to campus to continue their studies.

23. How can international students verify their COVID-19 Vaccination Certificates obtained outside Malaysia?

International students are required to verify their vaccination with MOH according to the existing procedures in order to get a digital certificate for vaccination.

24. Do international students need to get a letter from foreign missions in Malaysia should they wish to leave Malaysia?

NOT NECESSARY. International students with a valid Student Pass are permitted to leave Malaysia unconditionally with reference to the latest instructions from the Immigration Department of Malaysia (IMI).

For any further enquiries, please contact :

i. Coordinating Officers at your institution; or
ii. MOHE's Hotline at 03-8870 6777 / 6949 / 6623 / 6628.

This FAQ will be updated from time to time according to the latest procedures, orders, rules and regulations set by the Government.

Latest update as of 01 November 2021


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